Section for Public Libraries

Annual Report August 2001 to December 2004

Scope Statement

The Section of Public Libraries provides and active information forum for the development and promotion of public libraries that serve the whole community in the context of the information society and ensure the free and equal access to information at the local level.

Section of the Public Libraries Standing Committee to 2004

Bailac Puigdellivol, Assumpta (2001 – 03)
Boettger, Klaus-Peter
Boretti, Elena
Budnik Sinay, Clara
Burgetova, Jarmila PhD.
Clubb, Barbara H. (Chair 2001 – 2003)
Firsov, Vladimir R., PhD (2001 – 04)
Hassner, Kerstin
Hayrapetyan, Nerses (2001 – 03)
Kitching, Karin
Kjekstad, Torny (Chair from 2003)
Konradsson Mortin, Gunilla
Lake, John (Secretary from 2003)

Lek Choh, Ngian (Inf. Co
ordinator from 2003)
Li, Jingxia
Margolis, Bernard
Martikainen, Tuula
Medina Blanes, Monica
Pilane, Morwadi M.
Platero, Fernando (2001 – 03)
Poncé, Florence
Sherman, Mary
Skov, Kent
Sondergard, Borge (Secretary
2001 – 03)
van der Putten, Jan-Ewout
(Information co-ordinator
(2001 – 03)
Membership of Section as of December 2004

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Mid Term Programme Goals 2001 - 2005

1. To promote equal access to all
2. To raise the quality of services in public libraries by defining standards, developing guidelines, and documenting and disseminating best practices.
3. To promote the importance of training and professional development for librarians
4. To defend the role of the public library in democratizing access to and the use of information technology
5. To promote literacy, reading development and lifelong learning projects
6. To promote networking and cooperation between libraries and other agencies
7. To Balance the Needs of Users with the Intellectual Property Rights of Authors
8. To promote the role of Libraries in Society
9. To develop section membership
10. To market the Public Libraries Section more aggressively
11. To mount successful programs at IFLA conferences
12. To manage section finances effectively

Standing Committee Meetings

2004        Ljusdal, Sweden, March 4 and 5.
2003        Berlin, Germany, August 2 and 8.
2003        Bologna, Italy, March 6 and 7.
2002        Glasgow, Scotland, August 17 and 23.
2002        Singapore, March 7 and 8.
2001        Boston, August 18 and 24.

Projects related to Mid-term Programme

1. Marketing the Public Library Guidelines
   Project leaders: Barbara Clubb and John Lake

2. Public Libraries and Life Long Learning
   Project leaders: Britt Marie Häggström and Torny Kjekstad

3. Development of Section website
Project leader: Ngian Lek Choh

4. UNET-Unesco Model Public Library Project: Evaluation
   Project leader: Kerstin Hassner

5. Meeting User Needs
   Project leader: John Lake, Monica Medina Blanes,

6. Libraries, Archives and Museums Research Project
   Project leader: Barbara Clubb

Publications
Newsletter
Issue no. 30, July 2004
Issue no. 29, February 2004
Issue no. 28, July 2003
Issue no. 27, February 2003
Issue no. 26, July 2002
Issue no. 25, February 2002
Issue no. 24, July 2001

News & Updates on the Website
December 2004
November 2004
July 2004
June 2004

IFLA/Unesco Public Library Guidelines for Development
- Available on IFLANET in 9 languages and translated into 27 languages
- A3 Poster available on IFLANET
- A5 Leaflet available on IFLANET

IFLA/UNESCO Public Library Manifesto, 1994
Available in 25 languages on IFLANET

The Role of Libraries in Lifelong Learning
Final report of the IFLA project under the Section for Public Libraries. Edited by Britt Marie Häggström. 2004.
Conference Programmes

2004 Buenos Aires, Argentina

1. Public Libraries with Division III. - Libraries Serving the General Public
   Innovation in Public Libraries - conquering the digital divide in Latin America

   BiblioRedes; Implementation model for a network to provide access and
   training in new information technologies to the community, via the
   Public Libraries. Gonzalo Oyarzun (Directorate of Libraries, Archives
   and Museum of Chile, DIBAM, Santiago, Chile)

   Evolution of the access to information technologies in the public libraries
   of Bogota By CARLOS ALBERTO ZAPATA C. (Biblioteca Luis Angel
   del Banco de la Republica, Bogota, Colombia)

   Cultural change and the move towards the use of Internet in the Popular
   Libraries in Argentina by Horacio Domingo Delgado (Coordinador de
   Sistemas de Información de CONABIP)

   Moderador: Ricardo Lopez (Subdirector de Bibliotecas Públicas de
   Chile)

2. Management and Marketing with Public Libraries Section

   Management and Staff Development: How to provide new skills for
   librarians to meet new challenges in the digital world.

   New demands - old skills: a strategy for bridging the competence gap,
   building competencies in a daily working context. Jens Thorhauge
   (Danish State Library Directorate, Copenhagen, Denmark)

   Cooperative virtual libraries: training via internet of librarians and
   editors. Dominique Babini (Consejo Latinoamericano de Ciencias
   Sociales (CLACSO, Buenos Aires, Argentina)

3. Public Libraries with Statistics & Evaluation

   Take it to the limit: using statistics to optimise the use of public libraries
Recent developments in the application of statistics, standards and performance indicators in public libraries in England, David Fuegi (MDR Partners, Colchester, UK)

Development of Québec public libraries: Profile of the standardization process at Montreal Public libraries System
Pierre Meunier (Montreal Public Library, Montreal, Canada)

How statistics and indicators can help improve the libraries: the case of the libraries network of the province of Barcelona
Toni Feliu And Jordi Pernanyer (Servei de Biblioteca, Diputació de Barcelona, Barcelona, Spain)

Together we shape better libraries. The Swedish Quality Handbook Project. Christina Jonsson Adrial (Royal Library of Sweden, Stockholm, Sweden) and Johan Edgren (Public library of Hisingen, Gothenburg, Sweden)

The Never People: reaching out to non-users in our communities.
Analía Cañibano And Patricia Bargero (Public Library 'Domingo F. Sarmiento', General Villegas, Buenos Aires, Argentina)

4. Public Libraries and the Democratic Process (Start up meeting for possible IFLA discussion group)
Discussion of how libraries can and do influence the democratic process. Facilitator: Carol-Brey-Casiano (President of the ALA, USA. El Paso, Texas Public Library, USA)


2003 Berlin, Germany
1. Public Libraries Section

Innovation in public libraries

Library 2007. Bettina Windau (Bertelsmann Stiftung, Guetersloh, Germany)

The digital library in the City and Regional Library in Dortmund
Hans-Christian Wirtz (Stadt- und Landesbibliothek Dortmund, Dortmund, Germany)

Bremen Public Library - an institution in continuous change
Barbara Lison (Bremen Public Library, Bremen, Germany)
The Innovative City Classroom: Public Lectures at the Shanghai Library
Jianzhong Wu, Chen Lingkang And Zhao Jingguo (Shanghai Library, Shanghai, China)


2. Public Libraries - Workshop
   Inspiring lifelong learning in public libraries
   The Literacy challenge. Robert Wedgeworth (ProLiteracy Worldwide, Syracuse, USA)
   The public library as a gateway to society - life long learning in small communities. Ruth Ørholt (Hordaland County Library, Bergen, Norway)
   A lifetime as a lesson. Simona Resman (The Oton Zupancic Public Library, Ljubljana, Slovenia)
   To start the life long learning process. Britt-Mari Pelling (The Royal Library, Stockholm, Sweden)
   Life long learning, let your library be your partner: Lifelong learning in libraries with limited resources. Britt Marie Häggström (DIK-Association, Stockholm, Sweden)
   Lifelong learning in libraries with limited resources. Barbro Thomas, (Royal Library, Stockholm, Sweden)

3. Bill and Melinda Gates Access to Learning Awards Ceremony

2002 Glasgow, Scotland

1. Public Libraries
   Democracy, Delivery and Diversity
   Public Library Section Funded Projects – Updates. Kerstin Hassner (Ljusdal Public Library, Ljusdal, Sweden)
   Creating A Public Library Role In The Lifelong Learning Process. Britt Marie Häggström (Dik, Sweden) And Torny Kjekstad (Baerum Public Library, Bekkestua, Norway)
   Marketing The New Public Library Guidelines – Update. Barbara Clubb (Ottawa Public Library, Ottawa, Canada)
Raising The Standards - Current Issues And Developments In Public Libraries In England & Wales. Jaquie Campbell (Cilip, Public Libraries Group, Uk)
Riding The Wild Beast: Using Technology To Transform Public Library Service In Singapore. Ngian Lek Choh (National Library Board Of Singapore, Singapore)

2. Libraries Serving the General Public (Division III) - SI

Libraries for life: learning and living. An overview of the Division of Libraries Serving the General Public and highlights of the work of each of the Division's Sections.

3. Public Libraries and the Democratic Process. Informal off site discussion group led by Barbara Ford, ALA President, USA.


2001 Boston, USA

1. Public Libraries Section

'Library of the Future. A Profile of the Richmond Public Library, Ironwood Branch (Richmond, Canada)' GREG BUSS & CATE Mcneely (Chief Librarian, Richmond Public Library, Richmond, Canada)

2. Public Libraries as Catalysts for Democracy Discussion Group

3. Bill & Melinda Gates Foundation 2001 Access to Learning Award Announcement Off-site: Boston Public Library, Historic McKim Building, Abbey Room Copley Square, 700 Boylston Street (use Dartmouth Street entrance of the McKim Building)

4. Public Libraries Section

'Public Libraries: Making a Difference in the Knowledge Age' Public library services in Boston
The IFLA/UNESCO Public Library Guidelines. Philip Gill (Guidelines Project Coordinator, Coventry, UK)
A hassle-free library experience - the use of Radio Frequency Tagging in Singapore libraries
Ngian Lek Choh (Senior Director, Library Services, National Library Board, Singapore)

Unet-Unesco Model Library Project International Evaluation
Kerstin Hassner (Director, Department Of Administrative Services, Culture And Libraries, Ljusdals, Sweden)

Use Of Public Library Internet Terminals: A Transaction Log Analysis
Ann Curry (Associate Professor, Chair Of The Mlis Program, University Of British Columbia, Canada)

The Public Library And Lifelong Learning Project. Britt Marie Häggström (President, Dik Association, Nacka Sweden)

Copyright And Licensing - Hot Issues For Public Libraries. Frode Bakken (President, Norwegian Library Association)

Library And Museums-Cooperative Programming For Children. Betsy Diamant-Cohen (Manager, Exploration Centre, Enoch Pratt Free Public Library, Baltimore, Md, Usa)

Documenting The Public Library's Value. Margaret Scratch (Deputy Director, Southern Ontario Library Services, Ontario, Canada)

5. Press Conference
Public Library Guidelines, The complete revised edition of the IFLA/UNESCO IFLA/Unesco Public Library Guidelines for Development were launched during this session.


7. Public Libraries Section
'Public Libraries and Telecentres - Companions or Competitioners? Moderator: Barbara Clubb (City Librarian, Ottawa Public Library, Canada)

Steve Cisler (Consultant On Telecommunications And Access Issues In Libraries, Community Organizations And Public Sites In The Us And Developing Countries. San Hose, California)

Clara Budnik (Director, Chilean Public Libraries, Chile)

Diane Bays (Manager, Policy Coordination And Special Projects, Community Access Program, Industry Canada, Ottawa, Canada)

Kate Snow (Director, Technology Center, Codman Square Health Center, Dorchester, Usa)
Relationship with Other Bodies

- Working with Unesco in the promotion of the Public Library Manifesto and the Public Library Guidelines for Development
- Working with the Asian and Oceania Region with a workshop in Penang, Malaysia in 2003 and 2004.
- Working with the IFLA Library Buildings Section for pre-conference seminar in Paris, France in August 2003.
- Working with the IFLA Children’s and Young Peoples Section for a pre-conference seminar in Stavanger, Norway in 2005.
- Working with the Swedish Council for Cultural Affairs and the Municipality of Ljusdal, Sweden participating countries to evaluate the UNET (Unesco Model Library Project).

Prepared by: John Lake, Secretary
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