



## **Section for Public Libraries**

### **Annual Report August 2001 to December 2004**

#### **Scope Statement**

The Section of Public Libraries provides an active information forum for the development and promotion of public libraries that serve the whole community in the context of the information society and ensure the free and equal access to information at the local level.

#### **Section of the Public Libraries Standing Committee to 2004**

Bailac Puigdellivol, Assumpta (2001 – 03)	Lek Choh, Ngian (Inf. Co ordinator from 2003)
Boettger, Klaus-Peter	Li, Jingxia
Boretti, Elena	Margolis, Bernard
Budnik Sinay, Clara	Martikainen, Tuula
Burgetova, Jarmila PhDr.	Medina Blanes, Monica
Clubb, Barbara H. (Chair 2001 – 2003)	Pilane, Morwadi M.
Firsov, Vladimir R., PhD (2001 – 04)	Platero, Fernando (2001 – 03)
Hassner, Kerstin	Poncé, Florence
Hayrapetyan, Nerses (2001 – 03)	Sherman, Mary
Kitching, Karin	Skov, Kent
Kjekstad, Torny (Chair from 2003)	Sondergard, Borge (Secretary 2001 – 03)
Konradsson Mortin, Gunilla	van der Putten, Jan-Ewout (Information co-ordinator 2001 – 03)
Lake, John (Secretary from 2003)	

**Chair:**

Torny Kjekstad  
Baerum Public Library  
Presterud Alle 2-4  
1357 Bekkestua  
NORWAY  
Tel: +47 6711 6900  
Fax: +47 6753 9755  
[torny.kjekstad@baerum.kommune.no](mailto:torny.kjekstad@baerum.kommune.no)

**Secretary:**

John Lake  
Barbican Library  
Barbican Centre, Silk Street  
London EC2Y 8DS  
UNITED KINGDOM  
Tel: +44(20) 7382 7098  
Fax: +44(20) 7638 2249  
[john.lake@corpoflondon.gov.uk](mailto:john.lake@corpoflondon.gov.uk)

**Information Co-ordinator and Newsletter Editor:**

**Lek Choh, Ngian**

Assistant Chief Executive  
Operations Library Services  
National Library Board  
278 Marine Parade Road #B1-01  
Marine Parade Community Building  
Singapore 449282  
SINGAPORE  
Tel: +65 6342 4555  
Fax: +65 6342 4411  
[lekchoh@nlb.gov.sg](mailto:lekchoh@nlb.gov.sg)

## **Mid Term Programme Goals 2001 - 2005**

1. To promote equal access to all
2. To raise the quality of services in public libraries by defining standards, developing guidelines, and documenting and disseminating best practices.
3. To promote the importance of training and professional development for librarians
4. To defend the role of the public library in democratizing access to and the use of information technology
5. To promote literacy, reading development and lifelong learning projects
6. To promote networking and cooperation between libraries and other agencies
7. To Balance the Needs of Users with the Intellectual Property Rights of Authors
8. To promote the role of Libraries in Society
9. To develop section membership
10. To market the Public Libraries Section more aggressively
11. To mount successful programs at IFLA conferences
12. To manage section finances effectively

## **Standing Committee Meetings**

2004	Buenos Aires, Argentina August 22 and 28.
2004	Ljusdal, Sweden, March 4 and 5.
2003	Berlin, Germany, August 2 and 8.
2003	Bologna, Italy, March 6 and 7.
2002	Glasgow, Scotland, August 17 and 23.
2002	Singapore, March 7 and 8.
2001	Boston, August 18 and 24.

## **Projects related to Mid-term Programme**

1. Marketing the Public Library Guidelines  
Project leaders: Barbara Clubb and John Lake
2. Public Libraries and Life Long Learning  
Project leaders: Britt Marie Häggström and Torny Kjekstad
3. Development of Section website

Project leader: Ngian Lek Choh

4. UNET-Unesco Model Public Library Project: Evaluation  
Project leader: Kerstin Hassner
5. Meeting User Needs  
Project leader: John Lake, Monica Medina Blanes,
6. Libraries, Archives and Museums Research Project  
Project leader: Barbara Clubb

## **Publications**

### *Newsletter*

Issue no. 30, July 2004

Issue no. 29, February 2004

Issue no. 28, July 2003

Issue no. 27, February 2003

Issue no. 26, July 2002

Issue no. 25, February 2002

Issue no. 24, July 2001

### *News & Updates on the Website*

December 2004

November 2004

July 2004

June 2004

### *IFLA/Unesco Public Library Guidelines for Development*

- *Available on IFLANET in 9 languages and translated into 27 languages*
- *A3 Poster available on IFLANET*
- *A5 Leaflet available on IFLANET*

### *IFLA/UNESCO Public Library Manifesto, 1994*

*Available in 25 languages on IFLANET*

### *The Role of Libraries in Lifelong Learning*

*Final report of the IFLA project under the Section for Public Libraries. Edited by Britt Marie Häggström. 2004.*

*IFLA Section of Public Libraries, Bangkok 1999*  
*National Information Policy/National IT Strategies - A Survey*

*Membership Brochure (updated 2004) available on IFLANET*

## **Conference Programmes**

### **2004 Buenos Aires, Argentina**

1. Public Libraries with Division III. - Libraries Serving the General Public  
*Innovation in Public Libraries - conquering the digital divide in Latin America*

*BiblioRedes; Implementation model for a network to provide access and training in new information technologies to the community, via the Public Libraries.* Gonzalo Oyarzun (Directorate of Libraries, Archives and Museum of Chile, DIBAM, Santiago, Chile)

*Evolution of the access to information technologies in the public libraries of Bogota* By CARLOS ALBERTO ZAPATA C. (Biblioteca Luis Angel del Banco de la Republica, Bogota, Colombia)

*Cultural change and the move towards the use of Internet in the Popular Libraries in Argentina* by Horacio Domingo Delgado (Coordinador de Sistemas de Información de CONABIP)

Moderador: Ricardo Lopez (Subdirector de Bibliotecas Públicas de Chile)

2. Management and Marketing with Public Libraries Section

*Management and Staff Development: How to provide new skills for librarians to meet new challenges in the digital world.*

New demands - old skills: a strategy for bridging the competence gap, building competencies in a daily working context. Jens Thorhauge (Danish State Library Directorate, Copenhagen, Denmark)

Cooperative virtual libraries: training via internet of librarians and editors. Dominique Babini (Consejo Latinoamericano de Ciencias Sociales (CLACSO), Buenos Aires, Argentina)

3. Public Libraries with Statistics & Evaluation

*Take it to the limit: using statistics to optimise the use of public libraries*

*Recent developments in the application of statistics, standards and performance indicators in public libraries in England*, David Fuegi (MDR Partners, Colchester, UK)

*Development of Québec public libraries: Profile of the standardization process at Montreal Public libraries System*  
Pierre Meunier (Montreal Public Library, Montreal, Canada)

*How statistics and indicators can help improve the libraries: the case of the libraries network of the province of Barcelona*  
Toni Feliu And Jordi Permanyer (Servei de Biblioteca, Diputació de Barcelona, Barcelona, Spain)

*Together we shape better libraries. The Swedish Quality Handbook Project.* Christina Jonsson Adrial (Royal Library of Sweden, Stockholm, Sweden) and Johan Edgren (Public library of Hisingen, Gothenburg, Sweden)

*The Never People: reaching out to non-users in our communities.*  
Analía Cañibano And Patricia Bargeró (Public Library 'Domingo F. Sarmiento', General Villegas, Buenos Aires, Argentina)

4. Public Libraries and the Democratic Process (Start up meeting for possible IFLA discussion group)

*Discussion of how libraries can and do influence the democratic process.*  
Facilitator: Carol-Brey-Casiano (President of the ALA, USA. El Paso, Texas Public Library, USA)

5. Bill and Melinda Gates Access to Learning Awards Ceremony.

## **2003 Berlin, Germany**

1. Public Libraries Section

*Innovation in public libraries*

*Library 2007.* Bettina Windau (Bertelsmann Stiftung, Guetersloh, Germany)

*The digital library in the City and Regional Library in Dortmund*  
Hans-Christian Wirtz (Stadt- und Landesbibliothek Dortmund, Dortmund, Germany)

*Bremen Public Library - an institution in continuous change*  
Barbara Lison (Bremen Public Library, Bremen, Germany)

*The Innovative City Classroom: Public Lectures at the Shanghai Library*  
Jianzhong Wu, Chen Ling kang And Zhao Jingguo (Shanghai Library,  
Shanghai, China)

*A Totally Do-It-Yourself Library Without A Library Customer Service  
Desk: The Singapore Experience.* Ngian Lek Choh (National Library  
Board, Singapore, Singapore)

## 2. Public Libraries - Workshop

*Inspiring lifelong learning in public libraries*

*The Literacy challenge.* Robert Wedgeworth (ProLiteracy Worldwide,  
Syracuse, USA)

*The public library as a gateway to society - life long learning in small  
communities.* Ruth Ørnholt (Hordaland County Library, Bergen, Norway)

*A lifetime as a lesson.* Simona Resman (The Oton Zupancic Public  
Library, Ljubljana, Slovenia)

*To start the life long learning process.* Britt-Mari Pelling (The Royal  
Library, Stockholm, Sweden)

*Life long learning, let your library be your partner: Lifelong learning in  
libraries with limited resources.* Britt Marie Häggström (DIK-  
Association, Stockholm, Sweden)

*Lifelong learning in libraries with limited resources.* Barbro Thomas,  
(Royal Library, Stockholm, Sweden)

## 3. Bill and Melinda Gates Access to Learning Awards Ceremony

### **2002 Glasgow, Scotland**

#### **1. Public Libraries**

##### **Democracy, Delivery and Diversity**

*Public Library Section Funded Projects – Updates.* Kerstin Hassner  
(Ljusdal Public Library, Ljusdal, Sweden)

*Creating A Public Library Role In The Lifelong Learning Process.* Britt  
Marie Häggström (Dik, Sweden) And Torny Kjekstad (Baerum Public  
Library, Bekkestua, Norway)

*Marketing The New Public Library Guidelines – Update.* Barbara Clubb  
(Ottawa Public Library, Ottawa, Canada)

*Raising The Standards - Current Issues And Developments In Public Libraries In England & Wales.* Jaquie Campbell (Cilip, Public Libraries Group, Uk)

*The Impact Of The New Technology On Public Library Staff And Services - Two Case Studies:*

*The Pulman Digital Guidelines Manuals For Innovative Public Libraries And Other Cultural Services.* Rob Davies (Mdr Partners, London, Uk)

*Riding The Wild Beast: Using Technology To Transform Public Library Service In Singapore.* Ngian Lek Choh (National Library Board Of Singapore, Singapore)

2. Libraries Serving the General Public (Division III) - *SI*

*Libraries for life: learning and living.* An overview of the Division of Libraries Serving the General Public and highlights of the work of each of the Division's Sections.

3. Public Libraries and the Democratic Process. Informal off site discussion group led by Barbara Ford, ALA President, USA.

4. Bill and Melinda Gates Access to Learning Awards Ceremony.

**2001 Boston, USA**

1. Public Libraries Section

*'Library of the Future. A Profile of the Richmond Public Library, Ironwood Branch (Richmond, Canada)'* GREG BUSS & CATE Mcneely (Chief Librarian, Richmond Public Library, Richmond, Canada)

2. Public Libraries as Catalysts for Democracy Discussion Group

3. Bill & Melinda Gates Foundation 2001 Access to Learning Award Announcement **Off-site:** Boston Public Library, Historic McKim Building, Abbey Room Copley Square, 700 Boylston Street (use Dartmouth Street entrance of the McKim Building)

4. Public Libraries Section

*'Public Libraries: Making a Difference in the Knowledge Age'*  
*Public library services in Boston*

*The IFLA/UNESCO Public Library Guidelines.* Philip Gill (Guidelines Project Coordinator, Coventry, UK)

*A hassle-free library experience - the use of Radio Frequency Tagging in Singapore libraries*



Ngian Lek Choh (Senior Director, Library Services, National Library Board, Singapore)

*Unet-Unesco Model Library Project International Evaluation*

Kerstin Hassner (Director, Department Of Administrative Services, Culture And Libraries, Ljusedals, Sweden)

*Use Of Public Library Internet Terminals: A Transaction Log Analysis*

Ann Curry (Associate Professor, Chair Of The Mlis Program, University Of British Columbia, Canada)

*The Public Library And Lifelong Learning Project.* Britt Marie

Häggström (President, Dik Association, Nacka Sweden)

*Copyright And Licensing - Hot Issues For Public Libraries.* Frode

Bakken (President, Norwegian Library Association)

*Library And Museums-Cooperative Programming For Children.* Betsy

Diamant-Cohen (Manager, Exploration Centre, Enoch Pratt Free Public Library, Baltimore, Md, Usa)

*Documenting The Public Library's Value.* Margaret Scratch (Deputy Director, Southern Ontario Library Services, Ontario, Canada)

#### 5. Press Conference

Public Library Guidelines, The complete revised edition of the IFLA/UNESCO IFLA/Unesco Public Library Guidelines for Development were launched during this session.

#### 6. Bill & Melinda Gates Foundation 2001 Access to Learning Award - Grantee Presentation

#### 7. Public Libraries Section

*'Public Libraries and Telecentres - Companions or Competitors?'*

Moderator: Barbara Clubb (City Librarian, Ottawa Public Library, Canada)

Steve Cisler (Consultant On Telecommunications And Access Issues In Libraries, Community Organizations And Public Sites In The Us And Developing Countries. San Hose, California)

Clara Budnik (Director, Chilean Public Libraries, Chile)

Diane Bays (Manager, Policy Coordination And Special Projects, Community Access Program, Industry Canada, Ottawa, Canada)

Kate Snow (Director, Technology Center, Codman Square Health Center, Dorchester, Usa)

## **Relationship with Other Bodies**

- Working with Unesco in the promotion of the Public Library Manifesto and the Public Library Guidelines for Development
- Working with the Asian and Oceania Region with a workshop in Penang, Malaysia in 2003 and 2004.
- Working with the IFLA Library Buildings Section for pre-conference seminar in Paris, France in August 2003.
- Working with IFLA Statistics and Evaluation Section for a programme in Buenos Aires at the World Congress in 2004.
- Working with IFLA Management and Marketing Section for a programme in Buenos Aires 2004 and a pre-conference in Bergen, Norway 2005.
- Working with the IFLA Children's and Young Peoples Section for a pre-conference seminar in Stavanger, Norway in 2005
- Working with the Swedish Council for Cultural Affairs and the Municipality of Ljusdal, Sweden participating countries to evaluate the UNET (Unesco Model Library Project).
- Working with the Bill and Melinda Gates Foundation to promote and hold the Access to Learning Awards at each World Congress in 2001, 2002, 2003, 2004 and for the future.

Prepared by: John Lake, Secretary

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