



**INTERNATIONAL FEDERATION OF LIBRARIES
ASSOCIATIONS AND INSTITUTIONS**

STATISTICS & EVALUATION SECTION

NEWSLETTER

Chair / Présidente
Mrs Wanda V. Dole
Dean of University Libraries
Washburn University
1700 SW College Avenue
Topeka, Kansas 66621, USA
Tel : (1) (785) 231 1010 x 1486
Fax : (1) (785) 357 1240
E-mail : wanda.dole@washburn.edu

Secretary-Treasury/ Secrétaire-Trésorière
Mme Cécile ARNAUD
Librarian/ Conservateur de bibliothèque
23, quai de Conti
75006 Paris (France)
Tel : (33) (0) 1 / 44 41 44 73 and (0) 1 / 44 41 44 66
Fax : (33) (0) 1 / 44 41 44 07
E-mail : cecile.arnaud@bibliotheque-mazarine.fr

July 2003
ISSN 1022-9906

CONTENTS

IFLA Conference 2003: Statistics and Evaluation Section Events	3
Agenda for Berlin Meetings	4
Proceedings of 2002 Preconference	5
Crimea Conference 2003	5 - 6
List of Standing Committee Members	7

STATISTICS & EVALUATION SECTION EVENTS AT THE BERLIN IFLA CONFERENCE

Monday, July 28, - Thursday, July 31

Preconference, Durham

Performance Measurement in Libraries and
Information Services: Northumbria 5

Saturday, August 2

11:30 . – 14:20

Statistics & Evaluation Section Standing Committee.
1st meeting. Election of Officers, ICC, Großer Stern, 41

Sunday, August 3

13:45 – 14:45

Quality Issues in Libraries Discussion Group. Start
up meeting

Monday, August 4

15:00 –16:00

Statistics & Evaluation time at IFLA Booth

Tuesday, August 5

16:00 – 18:00

Open Program sponsored by Statistics & Evaluation
Section and National Libraries Section.
Benchmarking and Performance Measurements:
Developing Quality Services at National Libraries

Setting Benchmarks with BIX – The German
Library Index (Petra Klug, Bertelsmann Foundation, Germany)

Benchmarking: an Overview and a Context
(Rowena Cullen, Victoria University of Wellington,
New Zealand)

Performance Indicators for National Libraries in Asia: Preliminary
Proposals Based on a Study of
Asian Libraries (Zawiyah Baba and Rosham Abdul
Shukor, National Library of Malaysia)

Performance Evaluation in European National Libraries (Vilenka
Jakac-Bizjak, Melita Ambrozic, and H. Pecko-Mlekus, National and
University Library of Slovenia)

Friday, August 8

8:00 –10:00

Statistics & Evaluation Section Standing Committee
2nd meeting. Strategic Plan 2003-05. Room 41/42

Sunday, August 10, - Tuesday, August 12

Post-conference, Vienna

Leadership and Risk Taking in Library
Management: Performance Measurement and
Statistics in Library Management.

STATISTICS & EVALUATION SECTION - STANDING COMMITTEE 1

Saturday, 2 August 2003, 11:30-14:20

AGENDA (draft)

1. Welcome & introductions
2. Adoption of the agenda
3. Adoption of the Minutes from the Standing Committee meetings in Boston
4. Election of Chair
5. Election of Secretary/Financial Officer
6. Appointment of Information Coordinator
7. Report from Professional Board and Contributing Board Meetings
8. Statistics and Evaluation Section events at the Berlin Conference
 - A. Quality Issues in Libraries Discussion Group, start-up meeting
 - B. Open Program
 - C. IFLA Booth
9. Report of Financial Officer
10. Activities of the Standing Committee
 - A. Projects
 1. Brochure
 2. Webography of statistics Web sites
 - B. Publications
 1. Newsletter
11. Review of Strategic Plan 2002-2003 actions
12. Member activities
13. Planning for Buenos Aires IFLA 2004 (See Guidelines for planning IFLA programs at <http://ifla.queenslibrary.org/V/pr/confplan-guide.htm>)
14. Planning for Oslo 2005
15. Any other business

STATISTICS & EVALUATION SECTION - STANDING COMMITTEE 2

Friday, 8 August 2003, 8:00 – 10:00 a.m.

AGENDA (draft)

1. Welcome & introductions
2. Adoption of the agenda
3. Statistics and Evaluation Section events at the Berlin Conference
 - A. Quality Issues in Libraries Discussion Group, start-up meeting
 - B. Open Program
 - C. IFLA Booth
4. Report of other meetings
5. Activities of the Standing Committee
 - A. Projects
 - B. Publications
6. Strategic Plan for 2004-2005 (See Guidelines for writing IFLA Strategic Plans at (<http://www.ifla.org/V/pr/spguide.htm>)
7. Buenos Aires IFLA 2004
8. Oslo 2005
9. Any other business

Proceedings of August 2002 Statistics Preconference Published

Last year, the Statistics & Evaluation Section and LISU (the Library and Information Statistics Unit at Loughborough University) hosted an IFLA satellite conference focused on the practical application of quantitative methods in library management. Now published as *Statistics in Practice – Measuring & Managing : Proceedings of IFLA Satellite Conference, Loughborough, August 2002*, the presented papers covered a range of library types and showed how statistics have been utilized in real-life situations to inform management of library services.

The papers have been published on the LISU Web site to encourage a wide readership ; the full proceedings are also available in print.

Statistics in Practice – Measuring & Managing : Proceedings of IFLA Satellite Conference, Loughborough, August 2002. Claire Creaser, ed., 190 pages, spirobound, paperback, ISBN 1 901786 52 8 (LISU Occasional Papers no. 32) is published at £30.00 (post paid UK) and is available from LISU, Loughborough University, Loughborough, Leic LE11 3TU, Tel : +44 (0)1509 223071, Fax : +44 (0)1509 223072, E-mail : lisu@lboro.ac.uk. For further formation, contact Claire Creaser, LISU, Tel : +44 (0)1509 222803, e-mail : lisu@lboro.ac.uk.

STATISTICS WORKSHOP AT CRIMEA 2003 CONFERENCE

An open workshop entitled “Problems of Collecting and Analyzing Statistics: National and International Aspects” was held as part of the 10th International Crimea Conference in Sudak, Republic of Crimea, Ukraine, July 7- 15, 2003. The workshop took place under the auspices of the Russian National Public Library for Science and Technology (GPNTB), the IFLA Statistics and Evaluation Section, and the Ministry of Culture of the Russian Federation.

IFLA Statistics and Evaluation Section Information Coordinator Yakov Shraiberg, GPNTB First Deputy Director, has been organizing the Crimea Conference since 1994 to provide a means for librarians from Russia and the countries of the former Soviet Union to network and exchange information. The conference has grown from 230 participants from 15 countries giving 100 papers in 1994 to over 1700 participants in 2003. Crimea 2003 included over 150 sessions. English, Russian and Ukrainian are the languages of the conference; simultaneous interpretation is available in large sessions.

Yakov Shraiberg and Wanda Dole, Chair of the Statistics and Evaluation Section, were co-conveners of the statistics workshop, which featured eight presentations.

Wanda Dole, Washburn University, “The Role of National Library Associations in Promoting Library Statistics and Evaluation”

Evgeny Kuzmin, Ministry of Culture of the Russian Federation, “National Library Statistics in the Russian Federation”

Mikhail Moklyachuk, Taras Shevchenko National University in Kiev, “Electronic Textbooks and Other Internet Resources for Teaching Statistics”

Eric Davies, Library and Information Statistics Unit (LISU) of Loughborough University, “Measuring Matters in Management: Some Aspects of Performance Metrics”

Vasily Drygailo, Kiev Polytechnical Institute, “Ukrainian Library Association in the Mirror of Statistics, 2001-2003”

Mikhail Goncharov and Andrei Zemskov, GPNTB, “Why do People Visit the GPNTB Web site”

Marat Rakhmatullaev, Library Association of Uzbekistan, “Library Statistics in Uzbekistan”

Olga Kvochkina, Republican Library for Science and Technology of the Republic Of Kazakhstan, “Some Data on the Activity of the Kazakhstan Republican Library for Science and Technology”

The last two presentations contained interesting “soft” statistics such as the number of family members reunited with relatives in exile by using e-mail provided by public libraries. A ninth paper, “The Corporate Network of Moscow Public Libraries: in Facts and Figures” by Felix Voroiisky (GPNTB) and Elena Lindeman and Svetlana Ostraya (Lyublino Centralized Library System, Moscow), is included in the published proceedings.

STATISTICS & EVALUATION SECTION
STANDING COMMITTEE MEMBERS for 2003-2005

	Leaving date	
	earliest	latest
2001-2005 second term		
Melita Ambrozic, Slovenia	2005	2005
Ludmila Kozlova, Russia	2005	2005

	Leaving date	
	earliest	latest
2001-2005 first term		
Valérie Alonzo, France	2005	2009
Henrik Åslund, Sweden	2005	2009
Michael Heaney, UK	2005	2009
Boris Lensky, Russia	2005	2009
Pierre Meunier, Canada	2005	2009
Roswitha Poll, Germany	2005	2009
Pierre-Yves Renard, France	2005	2009
Pauline Rothstein, USA	2005	2009
Sherrie Schmidt, USA	2005	2009
Yakov Shraiberg, Russia	2005	2009

	Leaving date	
	earliest	latest
2003-2007 first term		
Colleen Cook, USA	2007	2011
Brinley Franklin, USA	2007	2011
Sue Henczel, Australia	2007	2011
Elisabeth Lemau, France	2007	2011
Erland Ra, Norway	2007	2011