



# Kenton County Public Library: Learning through Change

Presentation for 6<sup>th</sup> World Conference on  
CPD&WL, Oslo, Norway

by:

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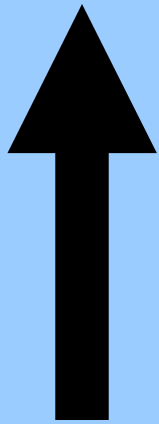
# Where are we?

The short answer...

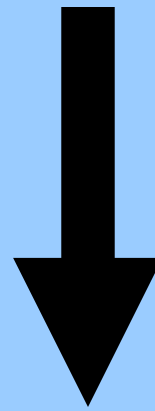
The long answer...



# The Long and Winding Road...



Need comes bottom-up  
from employee and/or  
customer base.



Support and  
commitment top-down  
from management.

# Where Learning Takes Place

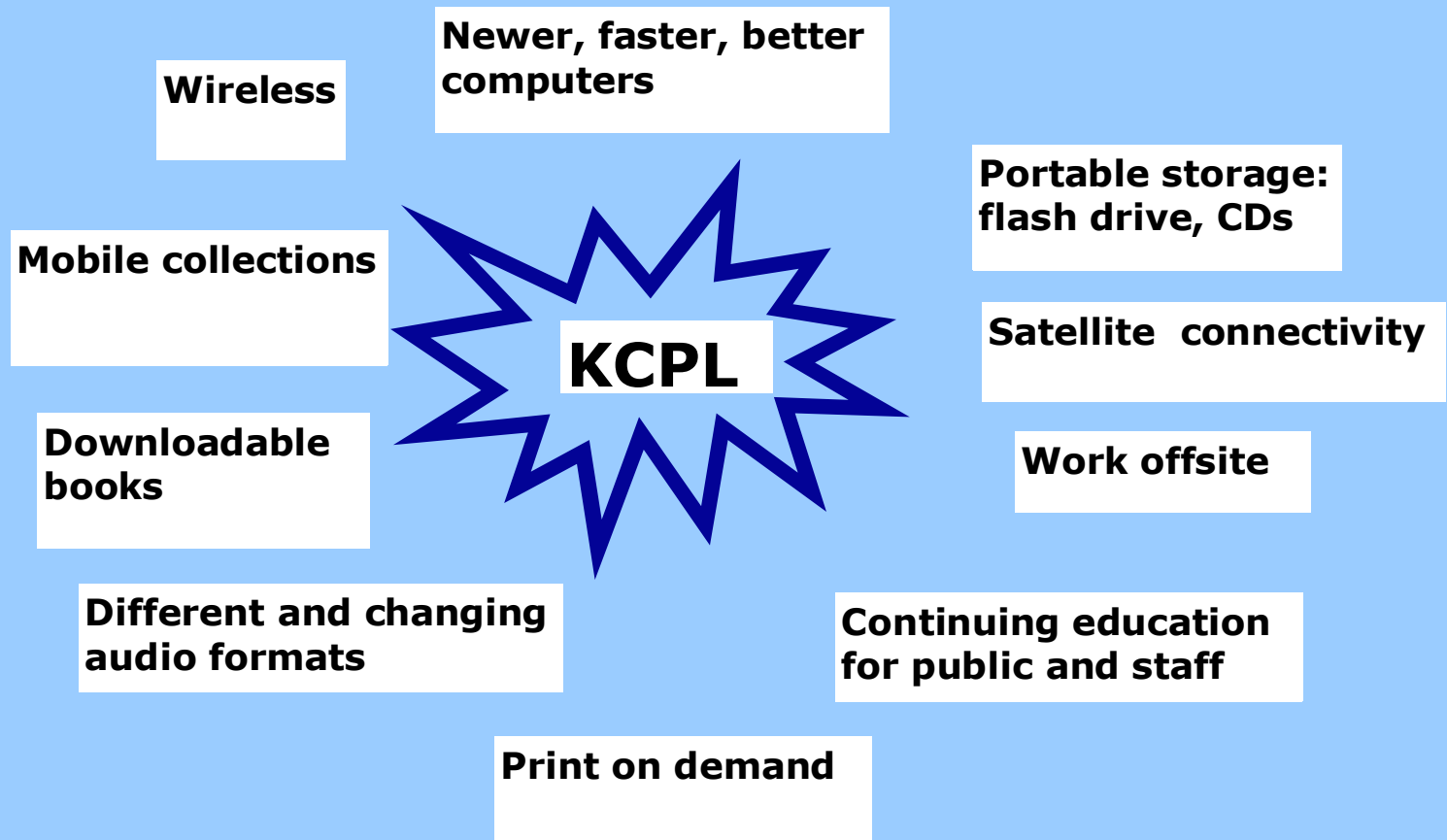
Individual	LEARNING ORGANISATION
Group	
Organisation	

# Training vs. Learning

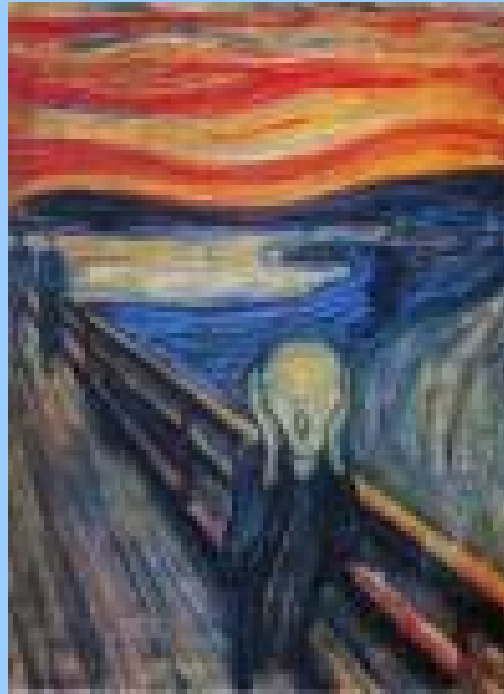
- Formal
- Concrete
- Skills-based
- Hands-on
- Process
- Informal
- Fluid
- Theory
- Intellectual
- Application



# Feeling the pull



# Where does it end?



*shrinking budgets*

*public demands*

*circulation concerns*

# Who are we?

- Busiest library in the state – Erlanger Branch
- Top Ten in Kentucky
- Hennen's American Public Library Rating Index
- Kentucky Public Library Standards Rating
- Public opinion surveys rate high
- Best Kentucky History and Genealogy Collection in the Commonwealth, second only to KDLA





# One System – Four Branches



Covington



Erlanger



Independence

**Kenton County Public Library** [Ask Us a Question](#)

<a href="#">Library Catalog</a>	<a href="#">Reference</a>	<a href="#">Kids' Page</a>	<a href="#">Contact Us</a>	<a href="#">Home</a>
<a href="#">Online Databases</a>	<a href="#">Community Information</a>	<a href="#">Library Information</a>	<a href="#">Genealogy</a>	<a href="#">Using the Internet</a>

**Quick Links**

- Need Computer Help Now? [Online Computer Books Available](#)
- [Cooking with Chef Henry](#)
- [Summer Reading Club 2004](#)
- [A World of Readers](#)
- [Need A Card?](#)
- [Find A Book](#)
- [Research Online](#)
- [Internet Policy](#)
- [Library Employment](#)
- [KCPL Foundation](#)
- [Renew A Book](#)
- [Library Directions](#)
- [Teen Universes](#)
- [Book Clubs](#)
- [Library Calendar](#)
  - Computer Classes
  - Adult Programs
  - Teen Programs
  - Children's Storytimes & More

Library Website:   Library Catalog: Title (starts with...)

<b>Covington</b> 502 Scott Boulevard Covington, KY 41011 (859) 962-4060	<b>Erlanger</b> 401 Kenton Lands Road Erlanger, KY 41018 (859) 962-4000	<b>Independence</b> 6477 Taylor Mill Road Independence, KY 41051 (859) 962-4030
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Proudly serving the citizens of Kenton County, Kentucky  
Contact the Virtual Branch Librarian  
© Kenton County Public Library

Virtual Library

# A Great Place to Work!

- Growth – Learning opportunities
- Future – Career development
- Have fun along the way!



# Learning Opportunities

**Tuition  
Reimbursement**

**Certification  
Program**

**Workshops**



***Bon Voyage...***

***Not the end, but a continuing  
path of discovery.***

