Dear IFLA 2000 Conference participant,
Please take a few minutes to fill out the following questionnaire. It will help IFLA Headquarters and the Professional Board in making future conferences of the IFLA even more useful to you. There will be a PRIZE-DRAW FOR FREE REGISTRATIONS FOR THE IFLA 2001 BOSTON CONFERENCE for the participants who complete this survey. Please answer by circling the most appropriate figure on a five-point rating scale. Where “1” correspond with POOR and “5” correspond with Excellent. If you have no background for answering or you don’t know please indicate by circling “0”. Your comments are very welcome in general, and particularly if your ratings are low (1 or 2).

Evaluation of the Conference

1. What is your overall impression of
   the Conference
   Excellent           Poor
   the Sessions
   Excellent           Poor
   the Social and cultural events
   Excellent           Poor
   the Service facilities
   Excellent           Poor

   Comments:
   ____________________________________________________________________________
   ____________________________________________________________________________
   ____________________________________________________________________________

2. What do you think about the quality of the presentations in:
   Plenary session
   Excellent           Poor
   Orientation to IFLA session
   Excellent           Poor
   Open sessions of Sections and Round Tables
   Excellent           Poor
   Workshops
   Excellent           Poor
   Discussion groups
   Excellent           Poor
   Poster sessions
   Excellent           Poor

   Comments:
   ____________________________________________________________________________
   ____________________________________________________________________________
   ____________________________________________________________________________

3. Which two open meetings did you find most rewarding professionally?
   (Please use the numbers found in the programme)
   No. 1 ___________             No. 2 ___________

4. What do you thing about the service level of
   the 2000 IFLA Conference before the conference?
   Confirmation of registration form
   Excellent           Poor
   Confirmation of Accommodation
   Excellent           Poor
   Response to letters
   Excellent           Poor

5. What do you think about the service level of the IFLA 2000
   Conference at the conference site:
   Registration
   Excellent           Poor
   Information desk
   Excellent           Poor
   Tour desk
   Excellent           Poor
   Directional signs
   Excellent           Poor
   Food services
   Excellent           Poor
   Airport arrivals desk
   Excellent           Poor
   Volunteers
   Excellent           Poor
6. What is your opinion about the papers and documentation of IFLA 2000?  

<table>
<thead>
<tr>
<th></th>
<th>Excellent</th>
<th>Poor</th>
<th>Don't know</th>
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</thead>
<tbody>
<tr>
<td>Pre-conference announcements</td>
<td>5</td>
<td>4</td>
<td>3</td>
</tr>
<tr>
<td>Final Conference Programme book</td>
<td>5</td>
<td>4</td>
<td>3</td>
</tr>
<tr>
<td>Booklets of Conference papers</td>
<td>5</td>
<td>4</td>
<td>3</td>
</tr>
<tr>
<td>Availability of papers from paper center</td>
<td>5</td>
<td>4</td>
<td>3</td>
</tr>
</tbody>
</table>

Comments:

7. Where did you first hear/read about the conference?  

8. Before the conference did you look for information about it on the Internet?  

Yes [ ]  No [ ]

9. Have you used the Internet Bar at the conference?  

Yes [ ]  No [ ]

10. Would you be satisfied with conference proceedings only on:  

<table>
<thead>
<tr>
<th></th>
<th>Yes [ ]</th>
<th>No [ ]</th>
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</thead>
<tbody>
<tr>
<td>CD-ROM</td>
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<td>IFLA-NET</td>
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<td>Booklets</td>
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<td>Papers on demand</td>
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Comments:

11. What did you think about the simultaneous interpretation?  

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<th>3</th>
<th>2</th>
<th>1</th>
<th>0</th>
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</table>

Comments:

12. What is your opinion of the cultural and social events of IFLA 2000?  

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<th>2</th>
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Comments:

13. What is your opinion of the professional library visits as a programme event?  

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Comments:

14. How would you rate the relevance of the exhibition stands in the Jerusalem International Convention Center?  

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<th>2</th>
<th>1</th>
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</table>

Comments:
15. What is your opinion of the structure/format of the IFLA Conference?  

<table>
<thead>
<tr>
<th>Excellent</th>
<th>Poor</th>
<th>Don’t know</th>
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<tbody>
<tr>
<td>5</td>
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<td>2</td>
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Comments:

____________________________________________________________________________________________
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16. What do you find the most rewarding aspect(s) of IFLA 2000?  

Comments:

____________________________________________________________________________________________
____________________________________________________________________________________________
____________________________________________________________________________________________
____________________________________________________________________________________________
____________________________________________________________________________________________

17. What do you find the least satisfactory aspect(s) of IFLA 2000?  

Comments:

____________________________________________________________________________________________
____________________________________________________________________________________________
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Evaluation of Conference Location and Accommodation

18. What do you think about the choice of Jerusalem as the conference city?  

<table>
<thead>
<tr>
<th>Excellent</th>
<th>Poor</th>
<th>Don’t know</th>
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<tr>
<td>5</td>
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Jerusalem International Convention Center  

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<tr>
<th>Excellent</th>
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<th>Don’t know</th>
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Comments:

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19. How would you rate the quality of your accommodation?  

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</thead>
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Name of Hotel or accommodation: _______________________

Comments:

____________________________________________________________________________________________
____________________________________________________________________________________________
____________________________________________________________________________________________
Background Information

20. Please rank your familiarity with the following languages:

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<thead>
<tr>
<th>Language</th>
<th>5</th>
<th>4</th>
<th>3</th>
<th>2</th>
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<tbody>
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<td>Spanish</td>
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<td>Russian</td>
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</table>

21. Please indicate the types of IFLA activity in which you have been involved (check all which apply):

- [ ] National IFLA Committee
- [ ] Standing Committee member
- [ ] Standing Com. corresponding member
- [ ] Round Table member
- [ ] IFLA Officer
- [ ] IFLA Board member
- [ ] Engaged in IFLA projects
- [ ] Conference speaker
- [ ] IFLA member
- [ ] Conference attendee only

22. Please indicate your primary professional function:

- [ ] Librarian
- [ ] Library Director
- [ ] Educator
- [ ] Library Association
- [ ] Director/Officer/Board Member
- [ ] Private Company (e.g., publisher, bookseller, computer industry, etc.)
- [ ] Student
- [ ] Other: ________________________________

23. Please indicate your age: _______

24. Gender:  [ ] Male  [ ] Female

25. Nationality_________________________________________ Please indicate from which country you come.

26. How many IFLA Conferences other than this have you attended? ___________________________________

27. Do you have any additional comments on IFLA 2000`, or suggestions on how future IFLA Conference might be improved?

Comments:
____________________________________________________________________________________________
____________________________________________________________________________________________
____________________________________________________________________________________________
____________________________________________________________________________________________

Please return the completed questionnaire to:

The registration desk or to the IFLA booth

You can also mail it to:

The Royal School of Library and Information Science
Langagervej 4, 9220 Aalborg East, Denmark

Attn.: Mr. Paul Nordahl Andersen

If you wish to participate in the prize-draw, please attach your business card or write your name and address on the questionnaire. Answers will be kept confidential.

THANK YOU VERY MUCH FOR YOUR COOPERATION!