



Population	Name of Library System	City/Town	Country	Status of Library System	Number of Branch Libraries	Number of Mobile Libraries	Total square measure of all library buildings (in m2)	Number of staff (full time equivalent)
1,000,000 and over								
6,889,000	Hong Kong Public Libraries	Hong Kong	China	Metropolitan City Library	64	10	114,764.0	1,446.0
4,350,000	National Library Board of Singapore	Singapore	Singapore	Metropolitan City Library	39	0	151,518.0	889.0
3,397,000	Zentral-und Landesbibliothek Berlin	Berlin	Germany	Metropolitan City Library	3	0	41,499.0	327.19
3,313,573	New York Public Library, The Branch Libraries	New York City	USA	Metropolitan City Library	85	0	105,050.0	1,440.2
2,481,494	Toronto Public Library	Toronto	Canada	Metropolitan City Library	99	2	159,289.0	1,817.7
2,229,379	Queens Borough Public Library	Queens, NY	USA	Metropolitan City Library	62	0	76,045.2	1,368.0
2,125,246	Bibliothèques de la Ville de Paris	Paris	France	Metropolitan City Library	62	0	65,131.0	1,147.1
1,877,000	Bibliothèque de Montreal	Montreal	Canada	Metropolitan City Library	55	1	82,881.0	827.8
1,697,343	Metropolitan Ervin Szabo Library	Budapest	Hungary	Metropolitan City Library	61	0	40,401.0	368.0
1,627,000	Buechereien Wien	Vienna	Austria	Metropolitan City Library	41	2	17,626.0	236.0
1,593,075	Consorci de Biblioteques de Barcelona	Barcelona	Spain	Metropolitan City Library	29	0	34,591.0	244.0
1,180,100	Municipal Library of Prague	Prague	Czech Republic	Metropolitan City Library	48	3	22,547.0	460.0
999,999 to 500,000								
971,757	Brisbane City Council Library	Brisbane	Australia	Metropolitan City Library	32	1	22,799.0	239.5
859,361	Jacksonville Public Library	Jacksonville, FL	USA	County Library System	21	1	72,933.0	547.0
780,043	Openbare Bibliotheek	Amsterdam	The Netherlands	Metropolitan City Library	27	1	28,606.0	211.0
779,145	Zagreb City Libraries	Zagreb	Croatia	Metropolitan City Library	24	2	11,668.0	355.0
771,038	Stockholm Public Library	Stockholm	Sweden	Metropolitan City Library	61	1	41,752.0	444.0
731,762	Riga Central Library	Riga	Latvia	Metropolitan City Library	45	0	15,480.0	431.0
596,597	Rotterdam Library (Bibliotheek Rotterdam)	Rotterdam	The Netherlands	Metropolitan City Library	23	1	36,800.0	279.5
584,601	Vancouver Public Library	Vancouver	Canada	Metropolitan City Library	22	0	44,953.0	498.6
577,415	Stadtbüchereien Düsseldorf	Düsseldorf	Deutschland	Metropolitan City Library	14	1	21,277.0	146.5
560,761	Helsinki City Library	Helsinki	Finland	Metropolitan City Library	35	2	37,509.0	475.0
545,807	Stadtbibliothek	Bremen	Germany	Metropolitan City Library	17	1	12,076.0	136.8
529,846	Deichmanske bibliotek / Oslo Public Library	Oslo	Norway	Metropolitan City Library	20	0	23,150.0	194.0
515,997	Hannover Public Library	Hannover	Germany	Metropolitan City Library	19	1	12,606.0	205.5
502,362	Københavns Kommunes Biblioteker - Copenhagen	Copenhagen	Denmark	Metropolitan City Library	19	1	28,913.0	356.2
499,999 to 250,000								
487,199	Städtische Bibliotheken Dresden	Dresden	Deutschland	Metropolitan City Library	22	2	10,229.3	158.2
455,054	Toledo-Lucas County Public Library	Toledo	USA	County Library System	18	2	48,852.4	320.8
453,187	Lyon Bibliothèque Municipale	Lyon	France	Metropolitan City Library	15	3	36,276.0	386.4
430,000	BMVR - Bibliothèque Municipale à Vocation Régionale	Toulouse	France	Metropolitan City Library	19	2	31,000.0	380.0
403,505	Tallinn Central Library	Tallinn	Estonia	Metropolitan City Library	19	0	12,985.0	147.0
360,000	Pestalozzi-Bibliothek Zürich PBZ	Zürich	Switzerland	Metropolitan City Library	16	0	5,268.0	57.0
304,243	Yarra Plenty Regional Library	Melbourne	Australia	Regional Library Corporation	8	2	8,681.0	105.0
275,362	Gemeentebibliotheek Utrecht/ Public Library of Utrecht	Utrecht	The Netherlands	Metropolitan City Library	13	1	17,135.0	185.0

Population	Name of Library System	Director/ Chief Executive Officer	Director/CEO e-mail address	Library Phone Number
1,000,000 and over				
6,889,000	Hong Kong Public Libraries	LEE Yuk-man	adld@lcsd.gov.hk	852-2921 0208
4,350,000	National Library Board of Singapore	Dr. N. Varaprasad	prasad@nlb.gov.sg	(65) 6332 3133
3,397,000	Zentral-und Landesbibliothek Berlin	Frau Dr. Claudia Lux	lux@zlb.de	0049 30 90226-0 -401
3,313,573	New York Public Library, The Branch Libraries	Susan Kent	skent@nypl.org	(212) 642-0120
2,481,494	Toronto Public Library	Josephine Bryant	jbryant@torontopubliclibrary.ca	(416) 393-7032
2,229,379	Queens Borough Public Library	Thomas W. Galante	TGalante@Queenslibrary.org	(718) 990-0794
2,125,246	Bibliothèques de la Ville de Paris	Jacques Van Dem Borghe	jacques.vandemborghe@paris.fr	01 42 76 84 08
1,877,000	Bibliothèque de Montreal	Louise Guillemette-Labory	lglabory@ville.montreal.qc.ca	(514) 872-1608
1,697,343	Metropolitan Ervin Szabo Library	Peter Fodor	fodorp@fszek.hu	36-1-411-5001
1,627,000	Buechereien Wien	Alfred Pfoser	Alfred.pfoser@buechereien.wien.at	0043-1-40000-84510
1,593,075	Consorci de Biblioteques de Barcelona	Tona Calvo	biblios@mail.bcn.es	00 34 93 316 12 42
1,180,100	Municipal Library of Prague	RNDr. Tomáš Řehák	director@mlp.cz	+ 420 222 113 300
999,999 to 500,000				
971,757	Brisbane City Council Library	Sharan Harvey	mls@brisbane.qld.gov.au	07 3403 4255
859,361	Jacksonville Public Library	Barbara A.B. Gubbin	bgubbin@coj.net	904-630-1994
780,043	Openbare Bibliotheek	J.H.M. Van Velzen	H.VANVELZEN@OBA.NL	020-5230701
779,145	Zagreb City Libraries	Davorka Bastic	d.bastic@kgz.hr	++385 1 4572 081
771,038	Stockholm Public Library	Inga Lundén	inga.lunden@kultur.stockholm.se	46 8 508 31 100
731,762	Riga Central Library	Dzidra Smita	dzidrasm@biblioteka.rcc.lv	+371 7037121
596,597	Rotterdam Library (Bibliotheek Rotterdam)	Gerard Reussink	g.reussink@bibliotheek.rotterdam.nl	+31102816114
584,601	Vancouver Public Library	Paul Whitney	paulwhi@vpl.ca	(604) 331-4000
577,415	Stadtbüchereien Düsseldorf	Dr. Norbert Kamp	norbert.kamp@stadt.duesseldorf.de	0211 89-94399
560,761	Helsinki City Library	Maija Berndtson	majja.berndtson@hel.fi	+358 9 310 8511
545,807	Stadtbibliothek	Barbara Lison	Barbara.Lison@stadtbibliothek.bremen.de	0049 421 361 4046
529,846	Deichmanske bibliotek / Oslo Public Library	Liv Sæteren	liv@deichman.no	+47 23 43 29 00
515,997	Hannover Public Library	Dr. Carola Schelle-Wolff	carola.schelle-wolff@hannover-stadt.de	+49 (0)511 168 4 21 67 (Director)
502,362	Københavns Kommunes Biblioteker - Copenhagen	Jens Ingemann Larsen	jensin@kff.kk.dk	33664650
499,999 to 250,000				
487,199	Städtische Bibliotheken Dresden	Dr. Arend Flemming	a.flemming@bibo-dresden.de	+49 (0351) 8648101
455,054	Toledo-Lucas County Public Library	Clyde S. Scoles	cscoles@toledolibrary.org	(419) 259-5256
453,187	Lyon Bibliothèque Municipale	Patrick Bazin	pbazin@bm-lyon.fr	00 33 4 78 62 18 00
430,000	BMVR - Bibliothèque Municipale à Vocation Régionale	Pierre Jullien	courier.bibliotheque@mairie-toulouse.fr	05 62 27 40 02
403,505	Tallinn Central Library	Kaie Holm	Kaie.Holm@tln.lib.ee	+372 6830 900
360,000	Pestalozzi-Bibliothek Zürich PBZ	Christian Relly	christian.rely@pbz.ch	+++41 (0) 44 204 96 96
304,243	Yarra Plenty Regional Library	Christine Mackenzie	ceo@yprl.vic.gov.au	+64 (3) 9401 0710
275,362	Gemeentebibliotheek Utrecht/ Public Library of Utrecht	J. A. van Soelen	gbu.directie@utrecht.nl	+13 30 286 1870

Population	Name of Library System	Library Fax Number	Contact Person for Survey	Contact Person email address
1,000,000 and over				
6,889,000	Hong Kong Public Libraries	852-2415 8211	(Mrs) Annie WAN	sla@lcsd.gov.hk
4,350,000	National Library Board of Singapore	(65) 63323611	Kee Puay Hoon	Puay_hoon_kee@nlb.gov.sg
3,397,000	Zentral-und Landesbibliothek Berlin	0049 30 90226-163	Sabine Froberg	frohberg@zlb.de
3,313,573	New York Public Library, The Branch Libraries	(212) 642-0119	Anthony Fischetti	afischetti@nypl.org
2,481,494	Toronto Public Library	(416) 393-7083	Eda Conte-Pitcher	econte@torontopubliclibrary.ca
2,229,379	Queens Borough Public Library	(718) 262-8717	Cecilia Nocella	CNocella@Queenslibrary.org
2,125,246	Bibliothèques de la Ville de Paris	01 42 76 65 33	Michel Jung	michel.jung@paris.fr
1,877,000	Bibliothèque de Montreal	(514) 872-0530	Pierre Meunier	pmeunier@ville.montreal.qc.ca
1,697,343	Metropolitan Ervin Szabo Library	36-1-411-5002	Eva Danko	edanko@fszek.hu
1,627,000	Buechereien Wien	0043-1-4000-99-84510	Elke Bazalka	elke.bazalka@buechereien.wien.at
1,593,075	Consorci de Biblioteques de Barcelona	00 34 93 316 12 40	Judit Terma	Jterma@mail.bcn.es
1,180,100	Municipal Library of Prague	+420 222 328 230	Pavla Hanušová	hanusovp@mlp.cz
999,999 to 500,000				
971,757	Brisbane City Council Library	07 3403 9969	Helen Tranter	bal@brisbane.qld.gov.au
859,361	Jacksonville Public Library	904-630-1343	Melonee L. Slocum	mslocum@coj.net
780,043	Openbare Bibliotheek	020-5230948	W. SCHOUTEN	W.SCHOUTEN@OBA.NL
779,145	Zagreb City Libraries	++385 1 4572 089	Tatjana Nebesny	t.nebesny@kgz.hr
771,038	Stockholm Public Library	46 8 508 31 210	Martin Hafström	martin.hafstrom@kultur.stockholm.se
731,762	Riga Central Library	+371 7037131	Dzidra Smita	dzidrasm@biblioteka.rcc.lv
596,597	Rotterdam Library (Bibliotheek Rotterdam)	010 – 281 61 81	A. Swildens-Mondt	a.swildens@bibliotheek.rotterdam.nl
584,601	Vancouver Public Library	(604) 331-4080	Alexis Greenwood	alexigre@vpl.ca
577,415	Stadtbüchereien Düsseldorf	0211 89-29097	Kirsten Klöckner-Zimmermann	kirsten.kloecknerzimmermann@stadt.duesseldorf.de
560,761	Helsinki City Library	+358 9 3108 5517	Reita Hämäläinen	reita.hamalainen@hel.fi
545,807	Stadtbibliothek	0049 421 361 6903	Annemarie Junge	Annemarie.Junge@stadtbibliothek.bremen.de
529,846	Deichmanske bibliotek / Oslo Public Library	+47 22 11 33 89	Cathrine Fiva Waller	cathrine@deichman.no
515,997	Hannover Public Library	+49 (0)511 168 4 64 10	Barbara Walter	barbara.walter@hannover-stadt.de
502,362	Københavns Kommunes Biblioteker - Copenhagen	33667061	Janne Toldam	jatold@kff.kk.dk
499,999 to 250,000				
487,199	Städtische Bibliotheken Dresden	+49 (0351) 8648102	Antje Becker / Abt. Benutzung	a.becker@bibo-dresden.de
455,054	Toledo-Lucas County Public Library	(419) 255-1332	Joanne Loolen	lloolen@toledolibrary.org
453,187	Lyon Bibliothèque Municipale	00 33 4 78 62 19 49	Bertrand Calenge	bcalenge@bm-lyon.fr
430,000	BMVR - Bibliothèque Municipale à Vocation Régionale	05 62 27 40 04	Bénédicte de Volontat	benedicte.de.volontat@mairie-toulouse.fr
403,505	Tallinn Central Library	+372 6830 901	Arda Mäepre	Arda.Maepere@tln.lib.ee
360,000	Pestalozzi-Bibliothek Zürich PBZ	++41 (0) 44 204 96 00	Thomas Hintermann	thomas.hintermann@pbz.ch
304,243	Yarra Plenty Regional Library	+64 (3) 9408 8231	Christine Mackenzie	ceo@ypri.vic.gov.au
275,362	Gemeentebibliotheek Utrecht/ Public Library of Utrecht	+31 30 286 1990	Karin Telleman	k.telleman@utrecht.nl

Population	Name of Library System	Budget (in Euros) as of April 15, 2004			Acquisitions	
		Total Budget	Acquisition	Staff	Total acquisitions of all materials per years (except newspapers and periodicals)	Number of titles of current subscription of newspapers and periodicals in the whole system
1,000,000 and over						
6,889,000	Hong Kong Public Libraries	€ 69,600,000	€ 8,600,000	N/A	995,992	5,782
4,350,000	National Library Board of Singapore	€ 86,319,545	€ 13,677,364	€ 27,302,504	691,769	77,189
3,397,000	Zentral-und Landesbibliothek Berlin	€ 24,103,041	€ 2,601,094	€ 11,077,459	87,645	4,778
3,313,573	New York Public Library, The Branch Libraries	€ 90,780,553	€ 9,985,669	€ 63,454,112	941,966	3,066
2,481,494	Toronto Public Library	€ 100,005,457	€ 10,245,499	€ 73,348,722	729,984	3,813
2,229,379	Queens Borough Public Library	€ 66,551,195	€ 8,404,691	€ 47,727,918	975,303	1,682
2,125,246	Bibliothèques de la Ville de Paris	€ 52,036,294	€ 5,797,093	€ 36,705,525	361,480	17,995
1,877,000	Bibliothèque de Montreal	€ 51,236,109	€ 5,961,004	€ 29,443,820	346,705	5,097
1,697,343	Metropolitan Ervin Szabo Library	€ 10,953,386	€ 1,024,192	€ 6,992,389	121,017	1,604
1,627,000	Buechereien Wien	€ 15,991,000	€ 1,805,000	€ 8,830,000	156,959	760
1,593,075	Consorci de Biblioteques de Barcelona	€ 26,301,950	€ 1,972,543	€ 9,352,429	170,135	536
1,180,100	Municipal Library of Prague	€ 7,469,469	€ 599,398	€ 3,282,623	137,534	3,800
999,999 to 500,000						
971,757	Brisbane City Council Library	€ 17,916,504	€ 4,547,236	€ 10,114,471	133,910	7,497
859,361	Jacksonville Public Library	€ 24,569,852	€ 4,187,000	€ 14,673,913	N/A	679
780,043	Openbare Bibliotheek	€ 23,877,476	€ 3,514,980	€ 9,891,457	154,084	2,000
779,145	Zagreb City Libraries	€ 7,524,134	€ 1,008,068	€ 4,626,996	79,168	754
771,038	Stockholm Public Library	€ 30,608,160	€ 2,694,820	€ 17,716,070	114,774	1,300
731,762	Riga Central Library	€ 2,577,906	€ 394,228	€ 1,496,065	99,703	340
596,597	Rotterdam Library (Bibliotheek Rotterdam)	€ 26,662,000	€ 2,069,000	€ 12,710,000	N/A	3,100
584,601	Vancouver Public Library	€ 23,208,320	€ 2,948,123	€ 16,258,188	147,629	5,931
577,415	Stadtbüchereien Düsseldorf	€ 16,640,385	€ 1,748,949	€ 10,136,697	N/A	N/A
560,761	Helsinki City Library	€ 28,979,474	€ 2,420,878	€ 17,906,306	123,237	1,230
545,807	Stadtbibliothek	€ 8,690,850	€ 557,818	€ 6,136,758	47,022	853
529,846	Deichmanske bibliotek / Oslo Public Library	€ 15,188,065	€ 991,092	€ 9,395,664	81,911	1,481
515,997	Hannover Public Library	€ 11,953,789	€ 803,666	€ 9,283,129	73,103	N/A
502,362	Københavns Kommunes Biblioteker - Copenhagen	€ 25,829,262	€ 4,583,758	€ 16,969,664	137,235	10,464
499,999 to 250,000						
487,199	Städtische Bibliotheken Dresden	€ 9,745,671	€ 807,528	€ 6,161,988	64,585	602
455,054	Toledo-Lucas County Public Library	€ 26,712,212	€ 2,557,944	€ 11,346,571	264,109	2,594
453,187	Lyon Bibliothèque Municipale	€ 19,851,295	€ 2,142,283	€ 13,626,803	91,154	5,017
430,000	BMVR - Bibliothèque Municipale à Vocation Régionale	€ 15,258,851	€ 1,436,713	€ 11,908,628	97,120	4,174
403,505	Tallinn Central Library	€ 2,341,026	€ 518,189	€ 1,061,886	57,880	282
360,000	Pestalozzi-Bibliothek Zürich PBZ	€ 5,653,331	€ 706,196	€ 3,413,436	43,251	440
304,243	Yarra Plenty Regional Library	€ 5,136,882	€ 882,362	€ 3,210,656	74,416	911
275,362	Gemeentebibliotheek Utrecht/ Public Library of Utrecht	€ 13,000,000	€ 1,200,000	€ 6,455,000	N/A	N/A

		Fees						
Population	Name of Library System	Annual Membership	Lending Book	Lending Non-Book Materials	Special Services	Computer System	Registered Members in the Whole Library System Per Year	Loans of All Materials Per Year
1,000,000 and over								
6,889,000	Hong Kong Public Libraries	No	No	No	Yes	Dynix 180 cjk	3,301,844	61,004,313
4,350,000	National Library Board of Singapore	Yes	Yes	Yes	Yes	CARL	1,953,842	27,958,274
3,397,000	Zentral-und Landesbibliothek Berlin	Yes	Yes	Yes	Yes	aDis/BMS	99,802	4,206,954
3,313,573	New York Public Library, The Branch Libraries	No	No	No	No	Dynix	2,136,671	15,546,553
2,481,494	Toronto Public Library	No	No	No	Yes	Dynix Classic	1,296,958	30,575,254
2,229,379	Queens Borough Public Library	No	No	No	No	Sirsi DRA Classic	918,427	19,482,461
2,125,246	Bibliothèques de la Ville de Paris	No	No	Yes	N/A	Geac Plus	330,000	12,000,000
1,877,000	Bibliothèque de Montreal	No	No	No	Yes	see note	692,118	11,135,728
1,697,343	Metropolitan Ervin Szabo Library	Yes	No	Yes	Yes	CORVINA	232,616	4,743,375
1,627,000	Buechereien Wien	Yes	No	Yes	Yes	BOND	129,928	5,607,151
1,593,075	Consorci de Biblioteques de Barcelona	No	No	No	Yes	VTLS	78,080	3,713,484
1,180,100	Municipal Library of Prague	Yes	No	No	Yes	KONIÁŠ	195,797	7,396,260
999,999 to 500,000								
971,757	Brisbane City Council Library	No	Yes	Yes	Yes	Sirsi Unicorn	385,820	10,049,926
859,361	Jacksonville Public Library	No	No	No	No	Sirsi Unicorn	478,868	6,145,880
780,043	Openbare Bibliotheek	Yes	No	Yes	Yes	VUBIS SMART	159,025	4,708,254
779,145	Zagreb City Libraries	Yes	No	No	Yes	ZAKI	194,499	3,457,705
771,038	Stockholm Public Library	No	No	Yes	Yes	Book-it	164,594	4,426,799
731,762	Riga Central Library	No	No	No	Yes	ALISE	89,672	3,693,554
596,597	Rotterdam Library (Bibliotheek Rotterdam)	Yes	No	Yes	Yes	SISIS	115,593	3,834,332
584,601	Vancouver Public Library	No	No	No	Yes	Dynix/ Horizon	383,060	9,848,381
577,415	Stadtbüchereien Düsseldorf	Yes	No	Yes	Yes	IBM AS	N/A	3,869,938
560,761	Helsinki City Library	No	No	No	No	Innovative Interfaces Inc/ Millennium	227,950	10,072,480
545,807	Stadtbibliothek	Yes	No	No	Yes	SISIS	72,936	3,773,616
529,846	Deichmanske bibliotek / Oslo Public Library	No	No	No	No	Bibliotek-Systemer/ Bibliofil	312,925	2,274,240
515,997	Hannover Public Library	Yes	No	No	No	Bibliomondo/ Concerto	65,203	3,917,923
502,362	Københavns Kommunes Biblioteker - Copenhagen	No	No	No	Yes	DDE-Libra	181,504	7,684,405
499,999 to 250,000								
487,199	Städtische Bibliotheken Dresden	Yes	No	No	No	SISIS SunRise	69,736	5,291,351
455,054	Toledo-Lucas County Public Library	No	No	No	No	Innovative Interfaces Inc	263,960	6,309,751
453,187	Lyon Bibliothèque Municipale	No	Yes	Yes	No	Bibliomondo	98,274	3,056,722
430,000	BMVR - Bibliothèque Municipale à Vocation Régionale	No	Yes	Yes	No	Sirsi/Unicorn	69,440	2,577,733
403,505	Tallinn Central Library	No	No	No	Yes	INNOPAC	88,794	1,653,897
360,000	Pestalozzi-Bibliothek Zürich PBZ	Yes	No	No	Yes	Dynix Horizon	63,445	2,318,563
304,243	Yarra Plenty Regional Library	No	No	No	Yes	SirsiDynix/ Unicorn	156,363	3,787,309
275,362	Gemeentebibliotheek Utrecht/ Public Library of Utrecht	Yes	Yes	Yes	Yes	Bicat	58,847	2,204,684

Population	Name of Library System	Visits Per Year		Total Size of Collection (including non-book, excluding manuscripts)		Non-book Material in the Whole Library System		
		Whole System	Central Library	Whole System	Central Library	CDs	Movies, Other videos	Other Media
1,000,000 and over								
6,889,000	Hong Kong Public Libraries	43,843,483	5,006,515	11,617,021	2,087,944	771,267	160,072	470,482
4,350,000	National Library Board of Singapore	32,358,150	N/A	8,855,551	N/A	43,197	149,373	144,580
3,397,000	Zentral-und Landesbibliothek Berlin	1,570,696	N/A	3,222,349	N/A	41,906	42,901	224,553
3,313,573	New York Public Library, The Branch Libraries	12,127,855	1,925,873	5,879,441	513,055	7,559	277,201	1,200,229
2,481,494	Toronto Public Library	17,049,638	1,060,186	10,750,446	3,094,555	220,565	409,812	1,619,520
2,229,379	Queens Borough Public Library	14,103,344	1,472,862	6,892,469	1,646,691	176,282	326,193	64,290
2,125,246	Bibliothèques de la Ville de Paris	8,500,000	N/A	9,500,000	N/A	590,000	60,000	15,000
1,877,000	Bibliothèque de Montreal	6,034,504	0	2,072,013	0	105,777	74,516	78,819
1,697,343	Metropolitan Ervin Szabo Library	3,793,836	1,628,911	3,461,519	1,613,711	121,525	66,089	75,436
1,627,000	Buechereien Wien	2,607,898	822,750	1,545,421	343,502	155,133	28,302	65,927
1,593,075	Consorci de Biblioteques de Barcelona	4,421,266	N/A	1,246,203	N/A	90,558	84,253	19,997
1,180,100	Municipal Library of Prague	2,321,294	820,379	2,205,783	659,412	24,564	0	70,143
999,999 to 500,000								
971,757	Brisbane City Council Library	2,869,310	N/A	1,439,489	N/A	63,473	56,291	33,623
859,361	Jacksonville Public Library	3,786,611	328,592	2,682,984	N/A	226,042	130,946	5,813
780,043	Openbare Bibliotheek	3,552,800	725,374	1,684,806	545,609	106,241	127,231	3,371
779,145	Zagreb City Libraries	1,072,537	124,652	1,512,250	420,028	25,118	N/A	36,364
771,038	Stockholm Public Library	5,152,053	1,109,707	2,186,095	844,000	51,906	14,372	123,866
731,762	Riga Central Library	1,300,880	174,237	1,087,259	80,843	3,632	1,686	1,593
596,597	Rotterdam Library (Bibliotheek Rotterdam)	2,759,712	1,219,652	992,470	396,988	3,121	13,549	9,455
584,601	Vancouver Public Library	6,598,419	2,388,955	2,491,206	1,354,137	33,985	114,835	53,255
577,415	Stadtbüchereien Düsseldorf	1,295,626	742,034	806,032	449,581	41,804	7,252	52,934
560,761	Helsinki City Library	6,604,849	341,688	1,962,328	189,642	160,003	37,464	52,752
545,807	Stadtbibliothek	1,490,966	743,522	578,339	298,955	58,732	28,544	21,348
529,846	Deichmanske bibliotek / Oslo Public Library	2,650,000	619,869	1,454,786	899,690	28,960	17,167	77,404
515,997	Hannover Public Library	1,618,786	282,945	1,298,630	669,658	51,461	22,792	19,911
502,362	Københavns Kommunes Biblioteker - Copenhagen	4,243,007	889,167	2,176,304	792,936	144,361	35,725	27,325
499,999 to 250,000								
487,199	Städtische Bibliotheken Dresden	1,773,249	468,184	727,451	269,780	70,804	32,390	46,493
455,054	Toledo-Lucas County Public Library	3,559,569	634,080	2,400,745	N/A	148,542	171,905	N/A
453,187	Lyon Bibliothèque Municipale	2,517,388	1,076,534	2,918,995	2,365,289	63,328	39,979	219,027
430,000	BMVR - Bibliothèque Municipale à Vocation Régionale	N/A	961,044	1,100,254	203,526	88,925	20,916	8,135
403,505	Tallinn Central Library	919,594	305,698	1,035,557	358,703	3,146	950	2,558
360,000	Pestalozzi-Bibliothek Zürich PBZ	969,770	233,220	338,093	64,358	48,660	24,736	11,480
304,243	Yarra Plenty Regional Library	1,568,816	N/A	555,953	N/A	23,041	20,729	64,248
275,362	Gemeentebibliotheek Utrecht/ Public Library of Utrecht	1,503,460	637,182	717,288	311,393	83,295	17,260	61,893

Population	Name of Library System	Opening Days Per Week		Opening Hours Per Week		Reference Information (inquiries per year)	
		Central Library	Branch Libraries	Central Library	Branch Libraries	Whole System	Central Library
1,000,000 and over							
6,889,000	Hong Kong Public Libraries	Mon to Sun	Mon to Sun	74	39-62	4,050,438	2,419,019
4,350,000	National Library Board of Singapore	Mon to Sun	Mon to Sun	77	77	97,851	N/A
3,397,000	Zentral-und Landesbibliothek Berlin	Mon to Sat	N/A	64	N/A	N/A	N/A
3,313,573	New York Public Library, The Branch Libraries	Mon to Sat	Mon to Sun	60	32-55	6,825,316	602,290
2,481,494	Toronto Public Library	Mon to Sun	Mon to Sun	54-57.5	25-64	2,385,772	269,038
2,229,379	Queens Borough Public Library	Mon to Sun	Mon to Sun	67.5	32-55	3,630,783	1,366,261
2,125,246	Bibliothèques de la Ville de Paris	N/A	Tue to Sat	N/A	N/A	N/A	N/A
1,877,000	Bibliothèque de Montreal	N/A	Tue to Sat	N/A	24.5-84	783,759	0
1,697,343	Metropolitan Ervin Szabo Library	Mon to Sat	Mon to Sat	56	12-50	463,053	270,053
1,627,000	Buechereien Wien	Mon to Sat	Mon; Tue; Thur; Fri	46	21-40	N/A	N/A
1,593,075	Consorci de Biblioteques de Barcelona	Mon to Sun	Mon to Sat	49-66	33-53	N/A	N/A
1,180,100	Municipal Library of Prague	Tue to Sat	Tue to Sat or Mon to Fri	62	14.5-56	0	0
999,999 to 500,000							
971,757	Brisbane City Council Library	N/A	Mon to Sun	N/A	25-61	67,556	N/A
859,361	Jacksonville Public Library	Mon to Sun	Mon to Sun	67	40-74	1,194,171	107,230
780,043	Openbare Bibliotheek	Mon to Sun	Mon to Sat	57	18-36	167,122	59,689
779,145	Zagreb City Libraries	Mon to Sat	Mon to Sat	66	45-66	15,642	2,402
771,038	Stockholm Public Library	Mon to Sun	Mon to Sun	66	2-66	N/A	N/A
731,762	Riga Central Library	Mon to Sat	Mon to Sat	57	46-51	99,528	29,924
596,597	Rotterdam Library (Bibliotheek Rotterdam)	Mon to Sun	Mon to Sat	54-58	14-29	763,417	511,489
584,601	Vancouver Public Library	Mon to Sun	Mon to Sun	65	36.5-84	988,713	550,139
577,415	Stadtbüchereien Düsseldorf	Mon to Sat	Mon; Wed to Sat	48	12-22	446,723	214,006
560,761	Helsinki City Library	Mon to Sat	Mon to Sun	52	18-62	593,913	52,199
545,807	Stadtbibliothek	Mon to Sat	Mon; Tue; Thurs; Fri; Sat	50	10-33	180,691	100,973
529,846	Deichmanske bibliotek / Oslo Public Library	Mon to Sat	Mon to Sun	50	32-49	2,096,625	535,775
515,997	Hannover Public Library	Mon to Sat	Mon to Sat	42	18-47.5	387,387	116,935
502,362	Københavns Kommunes Biblioteker - Copenhagen	Mon to Sat	Mon to Sun (8 branches)	50	29-47	N/A	N/A
499,999 to 250,000							
487,199	Städtische Bibliotheken Dresden	Mon to Sat	Mon to Sat	44	12-51	279,668	116,184
455,054	Toledo-Lucas County Public Library	Mon to Sat	Mon to Sat	69.5	52-69.5	641,368	184,704
453,187	Lyon Bibliothèque Municipale	Tue to Sat	Tue to Sat	44	23-36	N/A	N/A
430,000	BMVR - Bibliothèque Municipale à Vocation Régionale	Tue to Sun	Mon to Sat	45	30-39	N/A	N/A
403,505	Tallinn Central Library	Mon to Sat	Tue to Sat	52	35	12,323	4,920
360,000	Pestalozzi-Bibliothek Zürich PBZ	Mon to Sat	Mon to Sat	51	10-44	N/A	N/A
304,243	Yarra Plenty Regional Library	N/A	Mon to Sun	N/A	45-49.5	146,029	N/A
275,362	Gemeentebibliotheek Utrecht/ Public Library of Utrecht	Mon to Sat	Mon to Sat	46	15-45	276,692	129,237

		Internet	
Population	Name of Library System	Number of Public Internet Terminals	Address of Website
1,000,000 and over			
6,889,000	Hong Kong Public Libraries	1,325	www.hkpl.gov.hk
4,350,000	National Library Board of Singapore	449	http://www.nlb.gov.sg
3,397,000	Zentral-und Landesbibliothek Berlin	74	www.zlb.de
3,313,573	New York Public Library, The Branch Libraries	1,231	www.nypl.org
2,481,494	Toronto Public Library	1,462	www.torontopubliclibrary.ca
2,229,379	Queens Borough Public Library	970	www.queenslibrary.org
2,125,246	Bibliothèques de la Ville de Paris	84	http://dac-opac-pret.paris.fr/cyberpac/
1,877,000	Bibliothèque de Montreal	381	www.ville.montreal.qc.ca/biblio
1,697,343	Metropolitan Ervin Szabo Library	362	www.fszek.hu
1,627,000	Buechereien Wien	200	www.buechereien.wien.at
1,593,075	Consorti de Biblioteques de Barcelona	288	http://www.bcn.es/biblioteques
1,180,100	Municipal Library of Prague	118	www.mlp.cz
999,999 to 500,000			
971,757	Brisbane City Council Library	247	http://elibrat.library.brisbane.qld.gov.au/
859,361	Jacksonville Public Library	998	jpl.coj.net
780,043	Openbare Bibliotheek	215	www.oba.nl
779,145	Zagreb City Libraries	44	www.kgz.hr
771,038	Stockholm Public Library	219	sbs.stockholm.se
731,762	Riga Central Library	159	www.rcb.lv
596,597	Rotterdam Library (Bibliotheek Rotterdam)	320	www.bibliotheek.rotterdam.nl
584,601	Vancouver Public Library	494	www.vpl.ca
577,415	Stadtbüchereien Düsseldorf	37	http://www.duesseldorf.de/kultur/buecherei
560,761	Helsinki City Library	345	www.lib.hel.fi
545,807	Stadtbibliothek	123	www.stadtbibliothek-bremen.de
529,846	Deichmanske bibliotek / Oslo Public Library	62	http://www.diechman.no
515,997	Hannover Public Library	80	www.stadtbibliothek-hanover.de
502,362	Københavns Kommunes Biblioteker - Copenhagen	306	www.bibliotek.kk.dk
499,999 to 250,000			
487,199	Städtische Bibliotheken Dresden	53	www.bibo-dresden.de
455,054	Toledo-Lucas County Public Library	481	www.toledolibrary.org
453,187	Lyon Bibliothèque Municipale	141	www.bm-lyon.fr
430,000	BMVR - Bibliothèque Municipale à Vocation Régionale	292	www.bibliothequedetoulouse.fr
403,505	Tallinn Central Library	120	www.keskraamatukogu.ee
360,000	Pestalozzi-Bibliothek Zürich PBZ	7	www.pbz.ch
304,243	Yarra Plenty Regional Library	171	www.yprl.vic.gov.au
275,362	Gemeentebibliotheek Utrecht/ Public Library of Utrecht	188	www.gemeentebibliotheekutrecht.nl

Population	Name of Library System	Multicultural Activities		Outreach Services		
		Number of Different Languages In Stock	Special Multicultural Services for Minorities	Prisons	Hospitals	Institutes for Elderly People
1,000,000 and over						
6,889,000	Hong Kong Public Libraries	2	Yes	Yes	Yes	Yes
4,350,000	National Library Board of Singapore	4	Yes	Yes	Yes	Yes
3,397,000	Zentral-und Landesbibliothek Berlin	N/A	Yes	No	No	No
3,313,573	New York Public Library, The Branch Libraries	80	Yes	Yes	Yes	Yes
2,481,494	Toronto Public Library	203	Yes	No	Yes	Yes
2,229,379	Queens Borough Public Library	51	Yes	Yes	Yes	Yes
2,125,246	Bibliothèques de la Ville de Paris	N/A	No	Yes	Yes	Yes
1,877,000	Bibliothèque de Montreal	20	Yes	No	Yes	Yes
1,697,343	Metropolitan Ervin Szabo Library	62	Yes	No	No	Yes
1,627,000	Buechereien Wien	15	Yes	No	Yes	No
1,593,075	Consorci de Biblioteques de Barcelona	38	Yes	Yes	No	Yes
1,180,100	Municipal Library of Prague	34	Yes	No	No	No
999,999 to 500,000						
971,757	Brisbane City Council Library	7	Yes	No	No	Yes
859,361	Jacksonville Public Library	9	Yes	No	No	Yes
780,043	Openbare Bibliotheek	20	Yes	No	No	Yes
779,145	Zagreb City Libraries	8	Yes	No	No	Yes
771,038	Stockholm Public Library	125	Yes	Yes	Yes	Yes
731,762	Riga Central Library	22	Yes	No	No	No
596,597	Rotterdam Library (Bibliotheek Rotterdam)	40	Yes	Yes	Yes	Yes
584,601	Vancouver Public Library	22	Yes	No	No	Yes
577,415	Stadtbüchereien Düsseldorf	16	No	No	Yes	No
560,761	Helsinki City Library	92	Yes	No	Yes	Yes
545,807	Stadtbibliothek	34	No	Yes	Yes	No
529,846	Deichmanske bibliotek / Oslo Public Library	73	Yes	Yes	Yes	Yes
515,997	Hannover Public Library	41	No	No	No	No
502,362	Københavns Kommunes Biblioteker - Copenhagen	197	Yes	Yes	Yes	Yes
499,999 to 250,000						
487,199	Städtische Bibliotheken Dresden	6	No	No	No	Yes
455,054	Toledo-Lucas County Public Library	32	Yes	Yes	No	Yes
453,187	Lyon Bibliothèque Municipale	N/A	No	Yes	Yes	Yes
430,000	BMVR - Bibliothèque Municipale à Vocation Régionale	10	No	No	Yes	Yes
403,505	Tallinn Central Library	20	Yes	No	Yes	Yes
360,000	Pestalozzi-Bibliothek Zürich PBZ	7	No	No	No	No
304,243	Yarra Plenty Regional Library	13	Yes	No	No	Yes
275,362	Gemeentebibliotheek Utrecht/ Public Library of Utrecht	30	Yes	No	No	Yes