



Name of Library System	City/Town	Country	Population	Status of Library System	Number of Branch Libraries	Number of Mobile Libraries	Total square measure of all library buildings (in m2)	Number of staff (full time equivalent)
Openbare Bibliotheek	Amsterdam	The Netherlands	775,875	Metropolitan City Library	27	1	28,606.0	223.0
Consorci de Biblioteques de Barcelona	Barcelona	Spain	1,578,546	Metropolitan City Library	29	0	29,163.0	225.0
Zentral-und Landesbibliothek Berlin	Berlin	Germany	3,387,800	Metropolitan City Library	2	0	37,305.0	300.6
Stadtbibliothek	Bremen	Germany	544,746	Metropolitan City Library	19	1	10,412.0	146.5
Brisbane City Council Library	Brisbane	Australia	958,504	Metropolitan City Library	32	1	22,799.0	239.5
Metropoliten Ervin Szabo Library	Budapest	Hungary	1,705,309	Metropolitan City Library	62	0	40,135.0	383.0
Københavns Kommunes Biblioteker - Copenhagen	Copenhagen	Denmark	502,680	Metropolitan City Library	19	1	28,547.0	366.0
Städtische Bibliotheken Dresden	Dresden	Deutschland	480,347	Metropolitan City Library	22	2	10,049.4	156.2
Stadtbüchereien Düsseldorf	Düsseldorf	Deutschland	574,029	Metropolitan City Library	14	1	21,277.0	147.0
Hannover Public Library	Hannover	Germany	515,800	Metropolitan City Library	23	1	12,889.0	205.5
Helsinki City Library	Helsinki	Finland	559,330	Metropolitan City Library	37	2	37,485.0	480.0
Hong Kong Public Libraries	Hong Kong	China	6,842,000	Metropolitan City Library	63	9	112,014.0	1,424.0
Jacksonville Public Library	Jacksonville, FL	USA	847,296	County Library System	15	1	44,088.0	527.0
Lyon Bibliothèque Municipale	Lyon	France	453,187	Metropolitan City Library	15	3	36,276.0	384.9
Yarra Plenty Regional Library	Melbourne	Australia	302,131	Regional Library Corporation	8	2	7,881.0	104.7
Bibliothèque de Montreal	Montreal	Canada	1,877,000	Metropolitan City Library	55	1	86,323.0	899.3
New York Public Library, The Branch Libraries	New York City	USA	3,313,573	Metropolitan City Library	85	0	104,284.0	1,435.8
Deichmanske bibliotek / Oslo Public Library	Oslo	Norway	521,886	Metropolitan City Library	19	0	N/A	224.0
Bibliothèques de la Ville de Paris	Paris	France	2,125,246	Metropolitan City Library	62	0	65,100.0	1,157.8
Municipal Library of Prague	Prague	Czech Republic	1,161,938	Metropolitan City Library	48	3	22,663.0	455.0
Queens Borough Public Library	Queens, NY	USA	2,229,379	Metropolitan City Library	62	0	76,045.2	1,292.0
Riga Central Library	Riga	Latvia	747,200	Metropolitan City Library	45	0	15,418.0	454.0
Rotterdam Library (Bibliotheek Rotterdam)	Rotterdam	The Netherlands	599,544	Metropolitan City Library	23	2	36,800.0	299.0
National Library Board of Singapore	Singapore	Singapore	4,240,000	Metropolitan City Library	39	0	151,121.0	841.0
Stockholm Public Library	Stockholm	Sweden	765,044	Metropolitan City Library	40	1	41,752.0	419.7
Tallinn Central Library	Tallinn	Estonia	401,774	Metropolitan City Library	19	0	12,867.0	157.0
Toledo-Lucas County Public Library	Toledo	USA	455,054	County Library System	18	2	48,229.5	323.0
Toronto Public Library	Toronto	Canada	2,481,494	Metropolitan City Library	99	2	157,955.0	1,817.7
BMVR - Bibliothèque Municipale à Vocation Régionale	Toulouse	France	430,000	Metropolitan City Library	19	2	31,000.0	394.0
Gemeentebibliotheek Utrecht/ Public Library of Utrecht	Utrecht	The Netherlands	270,243	Metropolitan City Library	13	1	17,135.0	185.0
Vancouver Public Library	Vancouver	Canada	583,296	Metropolitan City Library	22	0	44,953.0	497.7
Buechereien Wien	Vienna	Austria	1,627,000	Metropolitan City Library	41	2	17,626.0	236.0
Zagreb City Libraries	Zagreb	Croatia	779,145	Metropolitan City Library	24	2	11,068.0	358.0
Pestalozzi-Bibliothek Zürich PBZ	Zürich	Switzerland	360,000	Metropolitan City Library	16	0	5,268.0	57.0



Name of Library System	Director/ Chief Executive Officer	Director/CEO e-mail address	Library Phone Number
Openbare Bibliotheek	J. H. M. Van Velzen	H.VANVELZEN@OBA.NL	020-5230701
Consorci de Biblioteques de Barcelona	Tona Calvo	biblios@mail.bcn.es	00 34 93 316 12 42
Zentral-und Landesbibliothek Berlin	Frau Dr. Claudia Lux	lux@zlb.de	0049 30 90226-0 -401
Stadtbibliothek	Barbara Lison	Barbara.Lison@stadtbibliothek.bremen.de	0049 421 361 4046
Brisbane City Council Library	Sharan Harvey	mis@brisbane.qld.gov.au	07 3403 4255
Metropolitan Ervin Szabo Library	Peter Fodor	fodorp@fszek.hu	36-1-411-5001
Københavns Kommunes Biblioteker - Copenhagen	Jens Ingemann Larsen	jensin@kff.kk.dk	3366 4650
Städtische Bibliotheken Dresden	Dr. Arend Flemming	a.flemming@bibo-dresden.de	+49 (0351) 8648101
Stadtbüchereien Düsseldorf	Dr. Norbert Kamp	norbert.kamp@stadt.duesseldorf.de	0211-89-94399
Hannover Public Library	Dr. Carola Schelle-Wolff	carola.schelle-wolff@hannover-stadt.de	+49 (0)511 168 4 64 10 (Director)
Helsinki City Library	Maija Berndtson	maija.berndtson@hel.fi	+358 9 310 8511
Hong Kong Public Libraries	LEE Yuk-man	adld@lcsd.gov.hk	852-2921 0208
Jacksonville Public Library	Barbara A. B. Gubbin	bgubbin@coj.net	904-630-1994
Lyon Bibliothèque Municipale	Patrick Bazin	pbazin@bm-lyon.fr	00 33 4 78 62 18 00
Yarra Plenty Regional Library	Christine Mackenzie	ceo@yprl.vic.gov.au	+64 (3) 9401 0710
Bibliothèque de Montreal	Louise Guillemette-Labory	lglabory@ville.montreal.qc.ca	(514) 872-1608
New York Public Library, The Branch Libraries	Susan Kent	skent@nypl.org	(212) 642-0120
Deichmanske bibliotek / Oslo Public Library	Liv Sæteren	liv@deichman.no	+47 23 43 29 00
Bibliothèques de la Ville de Paris	Jacques Van Dem Borghe	jacques.vandemborghe@paris.fr	01 42 76 84 08
Municipal Library of Prague	RNDr. Tomáš Řehák	director@mlp.cz	+420 222 113 300
Queens Borough Public Library	Thomas W. Galante	TGalante@Queenslibrary.org	(718) 990-0794
Riga Central Library	Dzidra Smita	dzidrasm@biblioteka.rcc.lv	+371 7037121
Rotterdam Library (Bibliotheek Rotterdam)	Gerard Reussink	g.reussink@bibliotheek.rotterdam.nl	+31102816114
National Library Board of Singapore	Dr. N. Varaprasad	prasad@nlb.gov.sg	(65) 6332 3133
Stockholm Public Library	Inga Lundén	inga.lunden@kultur.stockholm.se	46 8 508 31 100
Tallinn Central Library	Kaie Holm	Kaie.Holm@tln.lib.ee	+372 683 0900
Toledo-Lucas County Public Library	Clyde S.Scoles	cscoles@toledolibrary.org	(419) 259-5256
Toronto Public Library	Josephine Bryant	jbryant@torontopubliclibrary.ca	(416) 393-7032
BMVR - Bibliothèque Municipale à Vocation Régionale	Pierre Jullien	courrier.bibliotheque@mairie-toulouse.fr	05 62 27 40 02
Gemeentebibliotheek Utrecht/ Public Library of Utrecht	J. A. van Soelen	gbu.directie@utrecht.nl	+31 30 286 1870
Vancouver Public Library	Paul Whitney	paulwhi@vpl.ca	(604) 331-4000
Buechereien Wien	Alfred Pfoser	Alfred.pfoser@buechereien.wien.at	0043 1 4000 84510
Zagreb City Libraries	Davorka Bastic	d.bastic@kqz.hr	++385 1 4572 081
Pestalozzi-Bibliothek Zürich PBZ	Christian Relly	christian.rely@pbz.ch	++41 (0) 44 204 96 96



Name of Library System	Library Fax Number	Contact Person for Survey	Contact Person email address
Openbare Bibliotheek	020-5230948	W. Schouten	W.SCHOUTEN@OBA.NL
Consorti de Biblioteques de Barcelona	00 34 93 316 12 40	Judit Terma	iterma@mail.bcn.es
Zentral-und Landesbibliothek Berlin	0049 30 90226-163	Sabine Froberg	froberg@zlb.de
Stadtbibliothek	0049 421 361 6903	Annemarie Junge	Annemarie.Junge@stadtbibliothek.bremen.de
Brisbane City Council Library	07 3403 9969	Helen Tranter	bal@brisbane.qld.gov.au
Metropolitan Ervin Szabo Library	36-1-411-5002	Eva Danko	edanko@fszek.hu
Københavns Kommunes Biblioteker - Copenhagen	3366 7120	Eva Kock Nielsen	evakok@kff.kk.dk
Städtische Bibliotheken Dresden	+49 (0351) 8648102	Antje Becker / Abt. Benutzung	a.becker@bibliothek.dresden.de
Stadtbüchereien Düsseldorf	0211-89-29097	Kirsten Klöckner-Zimmermann	kirsten.kloecknerzimmermann@stadt.duesseldorf.de
Hannover Public Library	+49 (0)511 168 4 64 10	Barbara Walter	barbara.walter@hannover-stadt.de
Helsinki City Library	+358 9 3108 5517	Reita Hämäläinen	reita.hamalainen@hel.fi
Hong Kong Public Libraries	852-2415 8211	Annie WAN	sla@lcsd.gov.hk
Jacksonville Public Library	904-630-1343	Melonee L. Slocum	mslocum@coj.net
Lyon Bibliothèque Municipale	00 33 4 78 62 19 49	Bertrand Calenge	bcalenge@bm-lyon.fr
Yarra Plenty Regional Library	+64 (3) 9408 8231	Christine Mackenzie	ceo@ypri.vic.gov.au
Bibliothèque de Montreal	(514) 872-0530	Pierre Meunier	pmeunier@ville.montreal.qc.ca
New York Public Library, The Branch Libraries	(212) 642-0119	Anthony Fischetti	afischetti@nypl.org
Deichmanske bibliotek / Oslo Public Library	+47 22 11 33 89	Cathrine Fiva Waller	cathrine@deichman.no
Bibliothèques de la Ville de Paris	01 42 76 65 33	Michel Jung	michel.jung@paris.fr
Municipal Library of Prague	+420 222 328 230	Pavla Hanušová	hanusovp@mlp.cz
Queens Borough Public Library	(718) 262-8717	Cecilia Nocella	CNocella@Queenslibrary.org
Riga Central Library	+371 7037131	Dzidra Smita	dzidrasm@biblioteka.rcc.lv
Rotterdam Library (Bibliotheek Rotterdam)	010 – 281 61 81	A. Swildens-Mondt	a.swildens@bibliotheek.rotterdam.nl
National Library Board of Singapore	(65) 63323611	Kee Puay Hoon	Puay_hoon_kee@nlb.gov.sg
Stockholm Public Library	46 31 508 31 210	Martin Hafström	martin.hafstrom@kultur.stockholm.se
Tallinn Central Library	+372 683 0901	Arda Mäepere	Arda.Maepere@tin.lib.ee
Toledo-Lucas County Public Library	(419) 255-1332	Joanne Loolen	lloolen@toledolibrary.org
Toronto Public Library	(416) 393-7083	Eda Conte-Pitcher	econte@torontopubliclibrary.ca
BMVR - Bibliothèque Municipale à Vocation Régionale	05 62 27 40 04	Bénédicte de Volontat	benedicte.de.volontat@mairie-toulouse.fr
Gemeentebibliotheek Utrecht/ Public Library of Utrecht	+31 30 286 1990	Karin Telleman	k.telleman@utrecht.nl
Vancouver Public Library	(604) 331-4080	Alexis Greenwood	alexigre@vpl.ca
Buechereien Wien	0043 1 4000 99 84510	Elke Bazalka	elke.bazalka@buechereien.wien.at
Zagreb City Libraries	++385 1 4572 089	Tatjana Nebesny	t.nebesny@kgz.hr
Pestalozzi-Bibliothek Zürich PBZ	++41 (0) 44 204 96 00	Thomas Hintermann	thomas.hintermann@pbz.ch



Name of Library System	Budget (in Euros) as of April 15, 2004			Acquisitions	
	Total Budget	Acquisition	Staff	Total acquisitions of all materials per years (except newspapers and periodicals)	Number of titles of current subscription of newspapers and periodicals in the whole system
Openbare Bibliotheek	€ 22,394,918	€ 3,532,956	€ 9,530,440	146,182	2,000
Consorci de Biblioteques de Barcelona	€ 18,456,399	€ 2,052,657	€ 7,967,087	129,533	536
Zentral-und Landesbibliothek Berlin	€ 21,830,138	€ 2,227,253	€ 11,004,785	95,875	4,064
Stadtbibliothek	€ 8,927,318	€ 1,054,957	€ 6,343,904	59,487	824
Brisbane City Council Library	€ 17,442,961	€ 4,333,835	€ 9,602,284	276,357	5,733
Metropolitan Ervin Szabo Library	€ 10,973,259	€ 1,054,271	€ 6,421,597	122,559	1,600
Københavns Kommunes Biblioteker - Copenhagen	€ 25,281,000	€ 4,393,642	€ 17,166,490	126,923	12,228
Städtische Bibliotheken Dresden	€ 9,536,098	€ 707,987	€ 6,038,497	69,634	601
Stadtbüchereien Düsseldorf	€ 15,706,224	€ 1,624,506	€ 9,912,539	N/A	N/A
Hannover Public Library	€ 12,155,226	€ 756,066	€ 9,342,069	70,415	N/A
Helsinki City Library	€ 27,916,901	€ 2,297,006	€ 17,109,950	130,129	1,275
Hong Kong Public Libraries	€ 70,300,000	€ 9,500,000	€ 40,820,000	1,218,319	5,919
Jacksonville Public Library	€ 20,275,184	€ 3,421,016	€ 11,454,607	N/A	682
Lyon Bibliothèque Municipale	€ 15,498,533	€ 1,855,406	€ 12,852,582	235,304	4,434
Yarra Plenty Regional Library	€ 5,255,431	€ 896,375	€ 2,760,526	72,820	911
Bibliothèque de Montreal	€ 47,167,287	€ 6,192,698	€ 28,402,954	343,238	6,644
New York Public Library, The Branch Libraries	€ 93,673,009	€ 8,571,802	€ 55,635,242	713,605	3,230
Deichmanske bibliotek / Oslo Public Library	€ 16,286,337	€ 1,072,679	€ 9,666,216	78,257	1,550
Bibliothèques de la Ville de Paris	€ 65,690,000	€ 5,010,000	€ 37,590,000	349,722	17,900
Municipal Library of Prague	€ 6,810,730	€ 541,719	€ 2,928,269	189,875	3,600
Queens Borough Public Library	€ 63,335,552	€ 7,375,101	€ 47,317,197	883,278	1,604
Riga Central Library	€ 2,437,604	€ 347,898	€ 1,453,093	92,925	332
Rotterdam Library (Bibliotheek Rotterdam)	€ 25,213,253	€ 1,730,743	€ 130,058,160	N/A	3,184
National Library Board of Singapore	€ 82,553,888	€ 11,007,811	€ 25,847,611	599,076	29,721
Stockholm Public Library	€ 29,709,140	€ 2,670,640	€ 17,674,550	110,055	1,557
Tallinn Central Library	€ 2,236,090	€ 520,495	€ 991,989	65,700	322
Toledo-Lucas County Public Library	€ 30,111,150	€ 2,973,942	€ 11,664,531	186,469	2,587
Toronto Public Library	€ 95,249,552	€ 9,622,009	€ 71,048,156	684,489	3,803
BMVR - Bibliothèque Municipale à Vocation Régionale	€ 14,400,000	€ 1,350,229	€ 11,206,000	89,098	3,968
Gemeentebibliotheek Utrecht/ Public Library of Utrecht	€ 13,000,000	€ 1,200,000	€ 6,455,000	N/A	N/A
Vancouver Public Library	€ 22,774,345	€ 2,954,716	€ 15,757,861	128,670	6,028
Buechereien Wien	€ 16,004,000	€ 1,498,000	€ 8,891,000	159,709	760
Zagreb City Libraries	€ 7,171,557	€ 1,008,957	€ 4,500,497	77,429	786
Pestalozzi-Bibliothek Zürich PBZ	€ 5,292,043	€ 666,740	€ 3,321,411	39,509	437



Fees

Name of Library System	Annual Membership	Lending Book	Lending Non-Book Materials	Special Services	Computer System	Registered Members in the Whole Library System Per Year	Loans of All Materials Per Year
Openbare Bibliotheek	Yes	No	Yes	Yes	Vubis Smart	161,882	4,816,482
Consorci de Biblioteques de Barcelona	No	No	No	Yes	VTLS	75,135	3,079,324
Zentral-und Landesbibliothek Berlin	Yes	Yes	Yes	Yes	aDis/BMS	98,019	3,761,736
Stadtbibliothek	Yes	No	No	Yes	SISIS	71,744	3,349,716
Brisbane City Council Library	No	Yes	Yes	Yes	Sirsi/Unicorn	379,262	10,018,010
Metropolitan Ervin Szabo Library	Yes	No	Yes	Yes	CORVINA	210,744	5,475,209
Københavns Kommunes Biblioteker - Copenhagen	No	No	No	Yes	DDE/Libra	184,195	7,830,584
Städtische Bibliotheken Dresden	Yes	No	No	No	SISIS SunRise	70,218	5,111,864
Stadtbüchereien Düsseldorf	Yes	No	Yes	Yes	IBM AS	N/A	3,806,975
Hannover Public Library	Yes	No	No	No	Bibliomondo/ Concerto	66,169	3,872,631
Helsinki City Library	No	No	No	No	Innovative Interfaces Inc/ Millennium	235,175	10,232,092
Hong Kong Public Libraries	No	No	No	Yes	Dynix 180 cjk	3,143,469	62,157,876
Jacksonville Public Library	No	No	No	No	Sirsi Unicorn	401,286	5,460,107
Lyon Bibliothèque Municipale	No	Yes	Yes	No	Bibliomondo	99,122	3,083,410
Yarra Plenty Regional Library	No	No	No	Yes	SirsiDynix/Unicorn	168,000	3,787,719
Bibliothèque de Montreal	No	No	No	Yes	see note	717,352	12,318,260
New York Public Library, The Branch Libraries	No	No	No	No	Dynix	1,984,875	14,597,893
Deichmanske bibliotek / Oslo Public Library	No	No	No	No	Bibliotek-Systemer/Bibliofil	278,288	2,280,123
Bibliothèques de la Ville de Paris	No	No	Yes	N/A	Geac Plus	341,682	12,050,199
Municipal Library of Prague	No	No	No	Yes	KONIÁS	195,098	7,592,264
Queens Borough Public Library	No	No	No	No	Sirsi/DRA Classic	815,677	17,851,129
Riga Central Library	No	No	No	Yes	ALISE	90,680	3,769,787
Rotterdam Library (Bibliotheek Rotterdam)	Yes	No	Yes	Yes	SISIS	130,726	3,835,163
National Library Board of Singapore	Yes	Yes	Yes	Yes	CARL	1,840,661	26,342,973
Stockholm Public Library	No	No	Yes	Yes	Book-it	219,669	4,754,364
Tallinn Central Library	No	No	No	Yes	INNOPAC	85,103	1,876,306
Toledo-Lucas County Public Library	No	No	No	No	DRA	285,381	6,524,139
Toronto Public Library	No	No	No	Yes	Dynix Classic	1,495,053	29,127,337
BMVR - Bibliothèque Municipale à Vocation Régionale	No	Yes	Yes	No	Sirsi/Unicorn	70,444	2,144,070
Gemeentebibliotheek Utrecht/ Public Library of Utrecht	Yes	Yes	Yes	Yes	Bicat	57,677	2,142,695
Vancouver Public Library	No	No	No	Yes	Dynix/Horizon	373,371	9,613,892
Buechereien Wien	Yes	No	Yes	Yes	BOND	130,425	5,265,209
Zagreb City Libraries	Yes	No	No	Yes	ZAKI	196,215	3,495,238
Pestalozzi-Bibliothek Zürich PBZ	Yes	No	No	Yes	Dynix Horizon	63,091	2,256,224



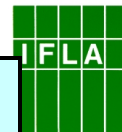
Name of Library System	Visits Per Year		Total Size of Collection (including non-book, excluding manuscripts)		Non-book Material in the Whole Library System		
	Whole System	Central Library	Whole System	Central Library	CDs	Movies, Other videos	Other Media
Openbare Bibliotheek	3,539,367	750,129	1,665,526	534,383	106,244	116,586	5,274
Consorci de Biblioteques de Barcelona	4,126,308	NA	1,058,644	N/A	78,122	60,679	17,164
Zentral-und Landesbibliothek Berlin	1,531,954	N/A	2,697,737	N/A	35,780	40,426	224,553
Stadtbibliothek	1,510,960	696,794	593,122	300,768	48,784	23,855	21,271
Brisbane City Council Library	2,712,076	N/A	1,407,573	N/A	59,066	57,164	39,952
Metropolitan Ervin Szabo Library	3,542,051	1,496,552	3,540,612	1,582,081	120,244	66,570	80,737
Københavns Kommunes Biblioteker - Copenhagen	4,576,056	1,026,773	2,240,831	824,368	128,063	22,733	20,881
Städtische Bibliotheken Dresden	1,842,981	505,677	716,052	267,633	65,113	29,145	47,668
Stadtbüchereien Düsseldorf	1,283,273	801,637	814,092	450,730	38,186	3,016	56,879
Hannover Public Library	1,460,138	253,712	1,341,568	674,857	49,248	19,976	75,158
Helsinki City Library	7,012,309	390,952	2,077,831	205,885	157,316	37,856	54,733
Hong Kong Public Libraries	43,242,515	5,129,892	11,088,455	1,986,361	728,547	156,185	446,252
Jacksonville Public Library	3,461,025	357,251	3,057,024	830,444	193,113	133,811	5,100
Lyon Bibliothèque Municipale	2,546,575	1,078,138	2,913,956	2,322,291	56,376	24,960	218,238
Yarra Plenty Regional Library	1,602,861	N/A	534,749	N/A	16,534	19,528	60,779
Bibliothèque de Montreal	6,369,667	389,754	5,698,177	1,094,477	134,133	68,310	300,676
New York Public Library, The Branch Libraries	11,911,578	1,886,240	5,796,978	506,392	9,134	267,454	1,176,480
Deichmanske bibliotek / Oslo Public Library	2,532,912	964,913	1,449,052	887,816	26,897	14,902	84,920
Bibliothèques de la Ville de Paris	8,500,000	N/A	9,423,400	N/A	582,800	46,700	17,000
Municipal Library of Prague	2,435,382	838,286	2,268,432	678,114	23,846	0	70,784
Queens Borough Public Library	14,554,187	1,465,739	6,645,795	1,585,695	165,578	268,943	83,609
Riga Central Library	1,297,179	157,907	1,139,404	58,855	2,339	1,215	1,170
Rotterdam Library (Bibliotheek Rotterdam)	3,021,561	1,370,657	992,926	407,100	1,645	14,153	10,341
National Library Board of Singapore	29,800,139	N/A	8,308,790	N/A	40,448	140,911	132,888
Stockholm Public Library	4,219,120	1,174,765	2,286,191	N/A	49,313	13,018	120,455
Tallinn Central Library	1,078,982	408,404	1,039,676	359,199	2,556	781	2,545
Toledo-Lucas County Public Library	3,524,139	641,861	2,911,554	N/A	148,218	177,048	N/A
Toronto Public Library	16,920,822	1,066,199	10,636,725	3,058,376	221,189	309,883	1,630,010
BMVR - Bibliothèque Municipale à Vocation Régionale	N/A	599,532	1,087,929	170,000	83,247	16,689	7,291
Gemeentebibliotheek Utrecht/ Public Library of Utrecht	1,517,465	671,285	700,017	312,215	82,382	15,936	56,402
Vancouver Public Library	6,642,265	2,362,348	2,434,465	1,130,826	24,607	46,109	N/A
Buechereien Wien	2,512,844	875,187	1,579,454	322,022	128,247	27,486	59,242
Zagreb City Libraries	1,119,197	137,897	1,472,701	412,109	20,637	N/A	17,540
Pestalozzi-Bibliothek Zürich PBZ	945,673	224,699	333,230	62,689	45,060	22,663	11,123



Name of Library System	Opening Days Per Week		Opening Hours Per Week		Reference Information (inquiries per year)	
	Central Library	Branch Libraries	Central Library	Branch Libraries	Whole System	Central Library
Openbare Bibliotheek	Mon to Sun	Mon to Sat	57	18-36	166,123	59,689
Consortori de Biblioteques de Barcelona	Mon to Sun	Mon to Sat	49-66	33-43	N/A	N/A
Zentral-und Landesbibliothek Berlin	Mon to Sat	N/A	64	N/A	N/A	N/A
Stadtbibliothek	Mon to Sat	Mon; Tue; Thu; Fri; Sat	50	10-33	201,916	111,491
Brisbane City Council Library	N/A	Mon to Sun	N/A	25-61	70,476	N/A
Metropolitan Ervin Szabo Library	Mon to Sat	Mon to Sat	56	12-45	432,902	256,283
Københavns Kommunes Biblioteker - Copenhagen	Mon to Sat	Mon to Sun (8 branches)	50	29-47	N/A	N/A
Städtische Bibliotheken Dresden	Mon to Sat	Mon to Sat	44	12-51	282,827	124,908
Stadtbüchereien Düsseldorf	Mon to Sat	Mon; Wed; Thu; Fri; Sat	48	12-22	430,248	212,810
Hannover Public Library	Mon to Sat	Mon to Sat	42	18-47.5	399,854	113,204
Helsinki City Library	Mon to Sat	Mon to Sun	52	18-60	607,176	85,680
Hong Kong Public Libraries	Mon to Sun	Mon to Sun	74	39-62	4,023,997	2,541,794
Jacksonville Public Library	Mon to Sun	Mon to Sun	67	40-74	937,861	108,915
Lyon Bibliothèque Municipale	Tue to Sat	Tue to Sat	44	23-36	N/A	N/A
Yarra Plenty Regional Library	N/A	Mon to Sun	N/A	45-49.5	143,310	N/A
Bibliothèque de Montreal	Mon to Sun	Tue to Sun	57	24.5-84	866,558	114,013
New York Public Library, The Branch Libraries	Mon to Sat	Mon to Sun	60	32-55	6,358,538	622,999
Deichmanske bibliotek / Oslo Public Library	Mon to Sat	Mon to Sun	50	20-49	2,174,675	743,075
Bibliothèques de la Ville de Paris	N/A	Tue to Sat	N/A	N/A	N/A	N/A
Municipal Library of Prague	Tue to Sat	Mon to Sat	62	14.5-56	0	0
Queens Borough Public Library	Mon to Sun	Mon to Sun	67.5	32-55	3,405,857	1,329,822
Riga Central Library	Mon to Sat	Mon to Sat	57	46-51	97,743	24,734
Rotterdam Library (Bibliotheek Rotterdam)	Mon to Sun	Mon to Sat	54-58	14-29	868,371	521,027
National Library Board of Singapore	Mon to Sun	Mon to Sun	77	77.0	46,215	N/A
Stockholm Public Library	Mon to Sun	Mon to Sun	68	2-66	N/A	N/A
Tallinn Central Library	Mon to Sat	Tue to Sat	52	35.0	14,493	4,333
Toledo-Lucas County Public Library	Mon to Sat	Mon to Sat	69.5	40-69.5	652,652	224,120
Toronto Public Library	Mon to Sun	Mon to Sun	54-57.5	25-64	2,589,475	303,201
BMVR - Bibliothèque Municipale à Vocation Régionale	Tue to Sun	Mon to Sat	45	30-39	N/A	N/A
Gemeentebibliotheek Utrecht/ Public Library of Utrecht	Mon to Sat	Mon to Sat	46	15-37	229,593	94,306
Vancouver Public Library	Mon to Sun	Mon to Sun	64	36.5-84	1,144,221	693,559
Buechereien Wien	Mon to Fri	Mon; Tue; Thu; Fri	46	21-40	N/A	N/A
Zagreb City Libraries	Mon to Sat	Mon to Sat	66	45-66	14,269	2,191
Pestalozzi-Bibliothek Zürich PBZ	Mon to Sat	Mon to Sat	51	10-44	N/A	N/A



Internet		
Name of Library System	Number of Public Internet Terminals	Address of Website
Openbare Bibliotheek	215	www.oba.nl
Consorci de Biblioteques de Barcelona	170	http://www.bcn.es/biblioteques
Zentral-und Landesbibliothek Berlin	43	www.zlb.de
Stadtbibliothek	117	www.stadtbibliothek-bremen.de
Brisbane City Council Library	247	http://elibcat.library.brisbane.qld.gov.au/
Metropolitan Ervin Szabo Library	380	www.fszek.hu
Københavns Kommunes Biblioteker - Copenhagen	298	bibliotek.kk.dk
Städtische Bibliotheken Dresden	53	www.bibo-dresden.de
Stadtbüchereien Düsseldorf	39	http://www.duesseldorf.de/kultur/buecherei
Hannover Public Library	77	www.stadtbibliothek-hannover.de
Helsinki City Library	313	www.lib.hel.fi
Hong Kong Public Libraries	1,229	www.hkpl.gov.hk
Jacksonville Public Library	858	jpl.coj.net
Lyon Bibliothèque Municipale	139	www.bm-lyon.fr
Yarra Plenty Regional Library	158	www.yprl.vic.gov.au
Bibliothèque de Montreal	362	www.ville.montreal.qc.ca/biblio
New York Public Library, The Branch Libraries	994	www.nypl.org
Deichmanske bibliotek / Oslo Public Library	73	http://www.deichman.no
Bibliothèques de la Ville de Paris	N/A	http://dac-opac-pret.paris.fr/cyberpac/
Municipal Library of Prague	112	www.mlp.cz
Queens Borough Public Library	917	www.queenslibrary.org
Riga Central Library	66	WWW.RCB.LV
Rotterdam Library (Bibliotheek Rotterdam)	350	www.bibliotheek.rotterdam.nl
National Library Board of Singapore	449	http://www.nlb.gov.sg
Stockholm Public Library	145	ssb.stockholm.se
Tallinn Central Library	97	www.keskraamatukogu.ee
Toledo-Lucas County Public Library	474	www.toledolibrary.org
Toronto Public Library	1,348	www.torontopubliclibrary.ca
BMVR - Bibliothèque Municipale à Vocation Régionale	286	www.bibliothequedetoulouse.fr
Gemeentebibliotheek Utrecht/ Public Library of Utrecht	188	www.gemeentebibliotheekutrecht.nl
Vancouver Public Library	448	www.vpl.ca
Buechereien Wien	200	www.buechereien.wien.at
Zagreb City Libraries	24	www.kgz.hr
Pestalozzi-Bibliothek Zürich PBZ	7	www.pbz.ch



Name of Library System	Multicultural Activities		Outreach Services		
	Number of Different Languages In Stock	Special Multicultural Services for Minorities	Prisons	Hospitals	Institutes for Elderly People
Openbare Bibliotheek	20	Yes	No	No	Yes
Consorci de Biblioteques de Barcelona	38	Yes	Yes	No	Yes
Zentral-und Landesbibliothek Berlin	N/A	Yes	No	No	No
Stadtbibliothek	32	No	Yes	Yes	No
Brisbane City Council Library	7	Yes	No	No	Yes
Metropolitan Ervin Szabo Library	62	Yes	No	No	Yes
Københavns Kommunes Biblioteker - Copenhagen	197	Yes	Yes	Yes	Yes
Städtische Bibliotheken Dresden	6	No	No	No	Yes
Stadtbüchereien Düsseldorf	16	No	No	Yes	No
Hannover Public Library	41	No	No	No	No
Helsinki City Library	92	Yes	No	Yes	Yes
Hong Kong Public Libraries	2	Yes	Yes	Yes	Yes
Jacksonville Public Library	9	Yes	No	No	Yes
Lyon Bibliothèque Municipale	N/A	No	Yes	Yes	Yes
Yarra Plenty Regional Library	13	Yes	No	No	Yes
Bibliothèque de Montreal	20	Yes	No	Yes	Yes
New York Public Library, The Branch Libraries	80	Yes	Yes	Yes	Yes
Deichmanske bibliotek / Oslo Public Library	75	Yes	Yes	Yes	Yes
Bibliothèques de la Ville de Paris	N/A	No	Yes	Yes	Yes
Municipal Library of Prague	34	Yes	No	No	No
Queens Borough Public Library	51	Yes	Yes	Yes	Yes
Riga Central Library	21	Yes	No	No	No
Rotterdam Library (Bibliotheek Rotterdam)	40	Yes	Yes	Yes	Yes
National Library Board of Singapore	4	Yes	Yes	Yes	Yes
Stockholm Public Library	125	Yes	Yes	Yes	Yes
Tallinn Central Library	15	Yes	No	Yes	Yes
Toledo-Lucas County Public Library	32	Yes	Yes	No	Yes
Toronto Public Library	203	Yes	No	Yes	Yes
BMVR - Bibliothèque Municipale à Vocation Régionale	10	No	No	Yes	Yes
Gemeentebibliotheek Utrecht/ Public Library of Utrecht	30	Yes	No	No	Yes
Vancouver Public Library	22	Yes	No	No	Yes
Buechereien Wien	15	Yes	No	Yes	No
Zagreb City Libraries	8	Yes	No	No	Yes
Pestalozzi-Bibliothek Zürich PBZ	7	No	No	No	No