



IFLA Metropolitan Libraries Section: Annual Statistical Survey Newsletter

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[Fall 2008]

2006 Survey Results

The 2006 survey is now posted on the Metropolitan Libraries Section of IFLA:

<http://www.ifla.org/VII/s46/index.htm>

The screenshot shows a detailed table with multiple columns, including question numbers, descriptions, and response data. The table is partially obscured by a small red box in the top left corner.

Changes to the 2007 Survey

Toronto Public Library reviewed all the requested changes for the 2007 survey and will proceed with changes to the following survey questions:



- Section E: Use and Users: We will add age groups of **16c. Child (0-14)**, and **16d. Adults (15-64)** and **16e. Older Adults (65 and over)**. This is an optional question because not all libraries distinguish age groups in their collection of statistics.
- To the survey questions **18. On-site Loans**, **20. Information Requests**, and **21. Visits**, the survey question will be further clarified with the insertion of the definition of Grossing up methodology as recommended by ISO/DIS 2789.

Funding Request

Toronto Public Library will re-submit a funding request for the purchase of an automated survey instrument in late 2008 to the Metropolitan Libraries Section of IFLA.

Survey 2007 Timeline

Survey distributed to Section Members	Beginning of December 2008
Resubmit application for software funding	December 2008
Data submissions due	Beginning of February 2009
Data compilation, follow-up, analysis	May 2009
Presentation at Annual IFLA Conference	August 2009
Posting on IFLA website	September 2009
Annual review for 2008 survey	October-November 2009



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Automated Survey Instrument

For the 2007 survey we are introducing a new automated survey instrument. Automation will permit members to:

- Input responses online
- Automatically compile results
- Enable a variety of calculations to be made section-wide and by individual members.

Counting Opinions, a customer and performance measurement company has generously donated the use of their services for the 2007 IFLA survey.