



## Round Table on User

### NEWSLETTER

July 2001

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International Federation of Library Associations and Institutions

IFLA

P.O. Box 95312, 2509 CH The Hague, Netherlands

Phone: +31-70-3140642

Fax: +31-70-3834827

[www.ifla.org/VII/s15/pubs/001027.htm#5](http://www.ifla.org/VII/s15/pubs/001027.htm#5)

Boston is just a few days ahead! The User Education Round Table (RTUE) has prepared an excellent program for the IFLA 2001 General Council and Conference that will take place on August 17-25, 2001. Here, in this newsletter you will find the details of the RTUE activities for the Boston meeting. Our readers will also find a summary of the activities carried out by the Round Table during the previous 12 months, as well as some user education (UE) news from different parts of the world. We invite information professionals with interest in user education, information literacy and library instruction to become members of our group. Contact us at the IFLA headquarters or at our email addresses: Jesus Lau (Chair), [jlau@uacj.mx](mailto:jlau@uacj.mx); and Doriana Loof (Secretary), [doriana.loof@sub.su.se](mailto:doriana.loof@sub.su.se), and Martha Castro (Treasurer), [mcastro@uacj.mx](mailto:mcastro@uacj.mx)

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#### 1. EXECUTIVE COMMITTEE MEETING,

Saturday, August 18, 14.30-17.20, Hynes Convention Center

This is a meeting open to everyone with interest in user education matters. **We also welcome IFLA members to register as RTUE member.**

Agenda:

1. Introductions and welcome
  2. Adoption of the agenda
  3. Attendance of observers
  4. Approval of the minutes from the UERT EC meeting held in Jerusalem (published in this Newsletter)
  5. Approval of the financial statement 00-01 (distributed at the meeting)
  6. Election of new executive officers
  7. Changes / additions to the EC members
  8. Invitation to the upcoming Open Session and the joint Workshop at Simmons College
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9. Plans for Glasgow, Berlin and Buenos Aires
10. Research projects
11. Report from the Coordinating Board (CB) on Education and Research (Division 7)
12. Other matters.

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**2. OPEN SESSION**

Tuesday, 21 August, 8.30-11.00, Hynes Convention Center

Theme: **International Guidelines for User Education Across Continents**

- a) Loanne Snavey, ACRL Information Literacy Competency Standards for Higher Education (USA)
- b) Toby Bainton: "Information literacy and academic libraries: the SCONUL approach" (UK)
- c) Christina Tovote: "The pedagogical challenge and the student as customer" (Sweden)
- d) Benno, Homman: "Difficulties and new approaches in user education in Germany" (Germany)
- e) Hans Chopra, "Performance appraisal of library user instructors in developing countries"(India)

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**3. WORKSHOP: USER EDUCATION GUIDELINES WORKSHOP**

Thursday, 23 August, 9:00-15:00, Off-site.

Host: **Simmons College, Graduate School of Library and Information Science,**  
300 The Fenway, Boston, MA 02115-5898

Theme: "User Education Guidelines: The Contribution of Web Pages /

"Directrices sobre formación de usuarios: la contribución del entorno web"

Sponsors: Round Table on User Education and the Section of University Libraries

Participants: 30, Pre-registration needed!

To register contact Doriana Loof (secretary of (RTUE) [doriana.loof@sub.su.se](mailto:doriana.loof@sub.su.se)

Language: Spanish/English

Facilitators: Jesus Lau (Mexico) and, Barbara Ford (USA)

PROGRAM:

9:00-09:30 Introduction

9:30-11:00 Subject overview:

Cristobal Pasadas (Spain): "El proyecto de la IFLA/SCULGRL sobre materiales de formación en castellano: resultados"

11:00-11:30 Break

11:30-13:00 Group discussion and exercises lead by J. Lau and B. Ford

13:00-14:00 Lunch

14:00-15:00 Visit to the host institution: Simmon's College

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**4. MINUTES FROM JERUSALEM**

**Israel, August 12, 2000**

Executive Committee members present were: Martha Castro, Treasurer; Marty Kesselman; Jesus Lau, President; and four observers: Sanda Bercovici (Israel); Patricia Wanda (USA); Sharon J. Rogers (USA). The business carried out at the meeting was:

- 4.1. **Agenda and Previous Minutes.** The agenda and the minutes from the previous meeting held in Bangkok were read and approved.
- 4.2. **Financial Report.** The financial statement 1999-2000 was distributed and approved. Martha Castro, RTUE Treasurer, reported that she received \$350.00 dollars from the previous committee to pay for the 1999 printing of the brochures in English and Spanish. Additionally, IFLA HQ gave \$319.00 US for the 1999-2000 fiscal year. This time the RTUE promotional leaflet was printed in three different languages English (500 copies), Spanish (300) and French (200).
- 4.3. **Executive Committee.** Jlau asked if there were any changes needed in EC of the RT. None were needed. The current EC members' are listed at the end of the bulletin.
- 4.4. **Open Session.** Martin Kesselman explained the program of the joint open session organized with the Section on Audiovisual and Multimedia. This was scheduled to take place on Tuesday 15, from 8:30 to 11:00 at Oren 2 room. The presenters were Martin Kesselman and Schott Hines; Athena Hoepfner; Theo Bothma and Retha Snyman; Carlos Montano, Bernice Mears and Ma. Esther Mears; Kevin Comerford; Astrid Brandt-Gran; and Graciela Dacosta.
- 4.5. **Workshop.** The workshop "Training the Information User for the Global Library of the Future" that took place on Thursday 17, August, at Z. Aranne Central Education Library. The presenters were Sanda Bercovici, Miriam Rios and Helena S. Coetzee.
- 4.6. **Boston Program Topics.** IFLA 2001 in Boston, J.Lau mentioned that an open session and a workshop are planned, with the theme "Information needs across space and time of learners". Facilitators and a site for the workshop are needed. Martin Kesselman said that the topic of the open session was too broad, and suggested "Training librarians to teach"; another suggestion was "Training librarians to use the new technology". Patricia Wanda said that teaching other people is an art, and suggested the topic of how technology can enhance user education, where librarians can reach students from their homes. She also said that another dimension of that could be "Training the librarians to use the technology to teach the learner". Sanda Bercovici commented that new librarians in Israel come from universities already trained on how to use technology, the ones who need training are older librarians who have not yet faced the new world of technology. This issue is not only a matter of understanding how to use technology but on how to design technology systems in a way that they are friendlier and better to the end user. It was added that there is a need for a joint work between librarians and vendors in order to adapt technology for the learner. Patricia mentioned that American librarians are active in this field, and that we should be prepared to select speakers between 20-30 candidates. Sharon J. Rogers, Consultant and representative of Research of Libraries Association, suggested considering some of the paper proposals as poster sessions, while a global representation is kept.
- 4.7. **Boston Program Convenors.** A committee is needed to integrate the presenters and facilitators at the open session and at the workshop. Martin Kesselman proposed himself to work on the Open Session committee. J.Lau, Cristobal Pasadas and Barbara Ford, from the University Libraries and other General Research Libraries SC will work on the organization of the workshop. The library education workshop may be in Spanish and will be a joint effort with The Section of University Libraries.
- 4.8. **International Guidelines.** Hannelore Rader will work on international guidelines for user education. Volunteers will be sought. The RTUE is a suitable body to propose this project that could address needs of university and public libraries. Funds could be requested a year from now, meanwhile a draft model could be worked during this year. A second phase could be to gather documents. The workshop and open session of next year could be an opportunity to involve participants in this issue. This statement could

be translated not only into Spanish but also into another languages like French. Martha Castro wrote the first draft of these minutes.

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### **3. PLANS FOR GLASGOW 2002 AND BEYOND:**

Ideas for the Glasgow open session and the workshop for the 2002 conference were already discussed in Jerusalem. These were "Preparing librarians to be effective educators" and "How to enhance user friendly services". If you have ideas about what to include in these programs, like speakers' names or papers to propose, please contact Jesus Lau, chair of RTUE. The program will take shape in Boston. We would also like to define the topics for the Berlin and Buenos Aires conferences. So, any ideas you may have will be considered within the general topics of the next IFLA meetings.

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### **4. ONLINE DISCUSSION LIST:**

We have a listserv for any matters you may have on user education between the IFLA conferences. To subscribe to the list, address an email a message to: majordomo@email.rutgers.edu with the one-line message: subscribe user\_ed and your full email address. The address for the list is: [user\\_ed@email.rutgers.edu](mailto:user_ed@email.rutgers.edu)

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### **5. MEDIUM TERM PROGRAM 1998-2001:**

**5.1. SCOPE.** The primary purpose of the User Education Round Table is to foster international cooperation in the development of user education in all types of libraries. The Round Table focuses on all aspects of user education, including information literacy, learning styles and the training of librarians in user education. The use of computers, networked resources and media in the development of instructional programs and distance education for users is also of major interest. The Round Table has as its mission to disseminate information on user instructional programs and trends. The Round Table is very willing to work closely with other IFLA bodies and other organizations in the development of programs, workshops, and projects related to user education.

**5.2. GOALS, 1998-2001.** Organize sessions and workshops during the annual IFLA conferences that highlight user education by libraries.  
Develop projects that help disseminate information on user education programs and experts that promote research on the development of user education programs in libraries, e.g. evaluation criteria of web-based instruction project.  
Encourage the development and disseminate information on appropriate teaching methodologies and materials for user education through the Round Table's mailing list, newsletter, and the sponsorship of programs at regional library conferences.  
Promote and monitor the development of education and training for librarians in user education via programs, workshop and projects.  
Promote membership in the Round Table in order to increase effectiveness.

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## 6. ACTION PLAN 2000-2001.

The IFLA 2000 conference in Jerusalem:

- ✓ Organize an open session on applications of multimedia in user education materials, and a workshop on training the information user for the global library of the future.
- ✓ The IFLA 2001 conference in Boston:  
Organize an open session and a workshop on information needs across space and time of learners, and discuss international guidelines for user education across continents.
- ✓ Disseminate information on user education activities via the newsletter.
- ✓ Evaluate and update the Directory of User Education Experts.
- ✓ Encourage other institutions to work on the topic of user education, i.e. conferences, workshops, etc.
- ✓ To keep track of new developments on evaluation criteria for web pages on library instruction.
- ✓ Update the information brochure and have it translated into the IFLA official languages.

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## 7. INTERNATIONAL USER EDUCATION ACTIVITIES

**7.1 United Kingdom - IT and Information Literacy - ITILit 2002.** A meeting that relates to IT and UE is being organized in Glasgow during the summer 2000 under the "First International Conference on IT and Information Literacy" (ITILit2002). The conference web site is <http://www.iteu.gla.ac.uk/itil2002/> The chair is Nicholas Joint, Head of Reference and Information, Andersonian Library, Senior Research Fellow, Centre for Digital Library Research, University of Strathclyde, 101 St James Road, Glasgow, Scotland, UK. G4 0NS. Phone 0141-548-4626, Email [n.c.joint@strath.ac.uk](mailto:n.c.joint@strath.ac.uk)

**7.2 Information Skills Meeting - Mexico.** The Third International Meeting on User Education at Academic Libraries will be organized by Juarez University Libraries in Juarez, Mexico, on October 10-11, 2002. There is a call for papers. Contact Jesus Lau / Jesus Cortes, Juarez University, [jlau@uacj.mx](mailto:jlau@uacj.mx), [jcortes@uacj.mx](mailto:jcortes@uacj.mx).

**7.3 Creating Knowledge Conference, SWEDEN.** The second international Creating Knowledge Conference was held at Malmoe University, Sweden, April 23-24, 2001. The focus was on "Learning Environment". Among the speakers was Christine Bruce from Australia, writer of "The seven faces of information literacy". The first conference was held in April 1999. It highlighted current trends in information literacy and focused on the library as learning-resource center. You can find more information about the last conference at <http://www.bibl.mah.se/konferens/ck2/>

**7.4 New User Education Books.** Here are three monographs on UE published during the last twelve months by people involved in this field.

- a) Lau, J. and Cortés, J. (2000c), Editors. *Desarrollo de habilidades informativas en instituciones de educación superior*, UACJ, México.
- b) Lau, J. and Cortés, J. (2000d), Editors. *La instrucción de usuarios ante los nuevos modelos educativos*, UACJ, México. They are distributed by Juárez University Libraries, Juárez, México, [jlau@uacj.mx](mailto:jlau@uacj.mx).
- c) José Gómez-Hernández. *Estrategias y Modelos para enseñar a usar la información: guía para docentes, bibliotecarios y archiveros.* Murcia, Spain: KR, 2000. This book can be acquired from Spanish vendors. The autor is an experienced librarian in user

literacy. His book offers a good insight on how to teach information use to readers from different levels of education.

**7.5 Serial publications.** The following two periodicals published this year are a good source or ideas on user education.

- 1) The first 2001 issue of the Journal **RSR: Reference Services Review** was devoted to the UE topic "Faculty-Librarian Partnerships in the Digital Age." This publication is edited by MCB University Press (<http://www.mcb.co.uk/rsr.htm>).
- 2) The electronic bulletin Forin@ has four new issues. It is now available on the following website: <http://www.uc3m.es/forinf> This publication is written in Spanish.

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## 8. ELECTION TIME

The election of the new Executive Committee will take place at the EC meeting, see date and time in Section 1. If you are interested in standing for any of the EC leadership positions, you are welcome to take part in the election.

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## 9. MEMBERS OF THE EXECUTIVE COMMITTEE, RTUE

**9.1. OFFICERS.** Jesus Lau (Chair, Mexico) [jlau@uacj.mx](mailto:jlau@uacj.mx) Doriana Loof (Secretary and Information Officer, Sweden) [doriana.loof@sub.su.se](mailto:doriana.loof@sub.su.se) and Martha Castro (Treasurer, Mexico) [mcastro@uacj.mx](mailto:mcastro@uacj.mx)

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**9.2. EXECUTIVE COMMITTEE MEMBERS:** Paulette Bernhard, (Canada) [bernh@EBSI.Umontreal.CA](mailto:bernh@EBSI.Umontreal.CA); Nancy Fjallbrant (Sweden) [nancyf@lib.chalmers.se](mailto:nancyf@lib.chalmers.se); Martin Kesselman (USA) [martyk@rci.rutgers.edu](mailto:martyk@rci.rutgers.edu); Oili Kokkonen (Finland) [okkokone@cc.jyu.fi](mailto:okkokone@cc.jyu.fi); Sinikka Koskiala (Finland) [koskiala@cc.hut.fi](mailto:koskiala@cc.hut.fi); , Teodora Oker-Blom (Finland) [TOKERBL@vetmed.helsinki.fi](mailto:TOKERBL@vetmed.helsinki.fi); Hannelore Rader ( USA) [h.rader@louisville.edu](mailto:h.rader@louisville.edu); Irene Sever (Israel) [sever@lib.haifa.ac.il](mailto:sever@lib.haifa.ac.il); Gunilla Thomasson (Sweden) [gunilla@lib.chalmers.se](mailto:gunilla@lib.chalmers.se); Marina Zaluzhskaya (Russia) [marina@gpntb.ru](mailto:marina@gpntb.ru); Corresponding members: Shmuel Sever (Israel), Clare Walker (South Africa)

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**10. Bulletin address:** The Round Table on User Education Bulletin was edited by Jesus Lau and Doriana Loof. Any Bulletin correspondence should be addressed to IFLA Headquarters.