Reference & Information Services Section

A forum for the discussion of all aspects of reference in all types of libraries in all regions of the world

For more information about the Section, please see

http://www.ifla.org/VII/s36/index.htm
Our special interests include:

- Design, marketing, and delivery of user-centered services
- Organization and staffing
- Ethics of high-quality service
- Reference collections in a digital world
- Continuing education and training

The Section aims to bridge the gap between the physical and digital library, to promote life-long learning and information literacy in all aspects of the knowledge-sharing process, and to support library and information services staff around the world with standards and guidelines for reference and information services.

To join the Section:
Please send your name, membership code, organization name, address, telephone number, and email address to:

IFLA Headquarters
c/o Membership Manager
P.O. Box 95312
2509 CH The Hague, Netherlands

Cost to join an additional section is €47. Payment can be made by cheque (payable to IFLA HQ) or postal order. Bank transfers should be made payable to Postbank No. 51 36 38 911 or to ABNAMRO Bank NV. To pay by credit card (Visa, MasterCard, American Express), provide the number, name on the card, expiration date, signature, and date.