Section on Library Services to Multicultural Populations presents:

Multicultural Libraries in German Speaking Countries: Status and Prospects

9.00 – 12.00
:: Welcome, Jane Dreisig, Chair, IFLA Section on Library Services to Multicultural Populations, and Benedikte Kragh-Schwarz, Moderator

:: The Change of Multicultural Library Services from 1977 to 2002, illustrated by the Berlin Example/ Wandel der Ziele bei der multikulturellen Bibliotheksarbeit für ethnische Minderheiten am Beispiel Berlins
  Tarik Seden, Dipl.-Bibl., Zentral und Landesbibliothek Berlin, Head, General Interest and Multilingual Collections

:: The Munich City Library in Intercultural Process
  Margareta Lindner, Munich City Library, Turkish Media Section
  Hagen Meyer-Kröger, Bogenhausen Branch Library

:: Art and Events without Bounds and Borders: Arabellapark Art Forum, an Initiative of the Munich City Library and the Open University
  Sabine Kinder, Munich Central Library / Public Relations and Events

13.15 Tour I transportation: Meet at the Internationales Congress Centrum (ICC) and travel by Underground to ZLB/AGB, train stop U 2: Hallesches Tor.

14.00 – 15.00
Visit to: Zentral- und Landesbibliothek Berlin/Haus Amerika-Gedenkbiobliothek ZLB/AGB. Introduction by Christine-D. Sauer, Zentral- und Landesbibliothek Berlin, Deputy General Director and Tarik Seden

15.00 Tour II transportation: Take the Underground to Wilhelm-Liebknecht-/Namik-Kemal-Bibliothek. train stop U 2 and U 1: Kottbusser Tor in Berlin-Kreuzberg

15.30 – 17.00
Visit to: Wilhelm-Liebknecht-/Namik-Kemal-Bibliothek in Kreuzberg.

:: All presentations in English, apart from Mr. Tarik Seden, who speaks in German.
:: A written translation of his presentation will be available in English.
:: Cost of transportation for Tours I and II must be paid by participants.

Workshop:: 7 August 2003:: 8.30 - 17.30
Morning sessions at Internationales Congress Centrum / International Conference Centre (ICC)
3 August
Sunday ■ 08.30-10.30
Latin America and the Caribbean
Access to Cultural Information in the Libraries of Latin America and the Caribbean

- Improving access to Latin American and Caribbean cultural information: the LAPTOC project / LAPTOC: un nuevo proyecto para ampliar el acceso en revistas de América Latina y El Caribe
- Centroamérica Library Project: a long term library development
- Las bibliotecas públicas en el espacio cibernético: la formación de una red virtual
- Certificación de calidad para la biblioteca pública
- Panorama sobre los servicios bibliotecarios en las comunidades indígenas: el caso de Perú.
- Panorama actual de la enseñanza bibliotecológica universitaria en la Argentina

4 August
Monday ■ 13.45-15.45
Africa
Libraries and cultural values in the changing information world: African perspective

- Information technology revolution, libraries and cultural values: issues, impacts and inevitable challenges for Africa
- Providing library services in the digital era: opportunities and threats for libraries in Africa
- Digitisation of Africa's documentary heritage: aid or exploration?

5 August
Tuesday ■ 16.00-18.00
Libraries Serving the General Public Libraries as vital partners in the social and cultural fabric of modern society

- Berliner Öffentliche Bibliotheken, - garantieren sie Vielfalt? Berlin Public Libraries: guaranteeing diversity?
- Danish strategies in public library services to ethnic minorities
- Valuing difference: the British Council experience of connecting cultures / Apprécié la différence - l’expérience du British Council dans la mise en relation des cultures

5 August
Tuesday ■ 16.00-18.00
Reference Work
Reprofessionalisation of reference work: interaction in the physical and the virtual library

- Digital reference in Germany - an overview and experiences on the need for qualifications
- Digital Reference in Deutschland / Überblick und spezifischer Kompetenzbedarf
- Designing and delivering information services to postgraduate students: experiences of one librarian at the University of Melbourne
- Cooperation across cultures in public and scientific libraries: the cooperation in Net Librarian / BiblioteksVagten: a Danish “Ask the librarian” service
6 August

Wednesday ■ 13.45-15.45

Mobile Libraries
Mobile Libraries and Changing Cultural Environments

- The endless possibilities of the Mobile Library
- Establishing new mobile libraries: Slovenia
- Establishing new mobile libraries: Nigeria Feasibility Study Status Report

Wednesday ■ 16.00-18.00

Asia and Oceania & Public Libraries
Public Libraries as Learning Resource Centres

- The public library as a learning organisation
- Public libraries in the information society: what do information policies say
- Libraries as cultural centers in large new communities in Guangzhou, China
- Creating information literacy programmes as corporate products: perspectives and experiences from Singapore
- Tupu - Promoting “new growth” through innovative resources and services to youth

Wednesday ■ 13.45-17.45

Free Access to Information and Freedom of Expression (FAIFE) and the Libraries for Children and Young Adults Section Workshop
Children’s Libraries Ensuring Access to Information and Creating a Culture of Understanding in a World of Violence and Conflicts

- Library services to children and urgent international cooperation / Les services de bibliothèque pour enfants et l’urgence de la coopération internationale
- The role of IFLA/FAIFE in ensuring freedom of access to information for children and young adults in areas of conflicts and wars
- The role of children’s libraries in creating a culture of understanding in a world of violent conflicts
- The role of mobile libraries in refugee camps. Library on Wheels for Non-violence and Peace in educating non-violence and peace for Palestinian children and youth in Palestine
- Bringing libraries and books closer to children during war - UNICEF projects in Croatia
- The role of libraries in providing access to information for children and young adults with special attention to AIDS issues
- Children’s rights and library best practices

Standing Committee Meetings

Meeting I
Saturday, 2 August
8.30 - 11.20

Meeting II
Friday, 8 August
10.15 - 12.15

Chair’s Message

Dear Section and Committee members:

We have had a productive year since the IFLA conference in Glasgow, and I want to thank you for your hard work and interest in the Section. Our strategic plan was prepared and a revised version ready to be approved in Berlin; a new promotional brochure was designed; regular issues of the newsletter were produced and distributed, and program planning for an IFLA workshop in Berlin and a post-conference (satellite meeting) occurred. We expect both events to be well attended, successful and provide educational and collegial experiences in Berlin and Utrecht.

At our Berlin meeting, we will be electing officers and bidding farewell to committee members whose terms come to an end. I want to thank all of the members for their contributions and hard work. After the Berlin conference, we will be welcoming new members to work with those staying on the committee enhancing our experiences and expertise as an engaged committee. Former members remain old friends and still vitally involved in the world of multicultural services.

Looking forward to seeing familiar faces, and I encourage new members to sit in on our committee meetings to begin the process of acquaintance and acculturation with our objectives and work.

Jane Dreisig

Welcome to our new committee members

Domenico Ciccarello, Italy
Yasuko Hirata, Japan
Halyan Kang, United Kingdom
Benedikte Kragh-Schwarz, Denmark
Morris Mabasa, South Africa
Ann Katrin Ursberg, Sweden

Join Us!
Welcome to our summer newsletter issue which focuses on the upcoming IFLA World Library and Information Congress. While our twice yearly longer newsletters focus on section news, committee business and news from the field, the summer issue provides a preview of upcoming events associated with the 2003 conference.

We highlight for you the programs and events associated with our section but also refer you to a variety of activities (programs, workshops, poster sessions) which may be of interest. Our workshop in Berlin is described in more detail as is the post-conference (satellite meeting) in Utrecht. Selections of possible programs of interest are culled from the IFLA conference website a month or so before the conference so that readers may make some preliminary choices before Berlin. Of course, checking the conference schedule and listings upon arrival provides the most current information. As you can see from this issue, there are many interesting offerings and choices to be made in using your conference time. Have a great conference and enjoy Berlin.

Barbara von Wahlde