

SECTION ON LIBRARY AND RESEARCH  
SERVICES FOR PARLIAMENTS

SECTION DES SERVICES DE BIBLIOTHEQUE  
ET DE RECHERCHE PARLEMENTAIRES

International Federation  
of Library Associations and Institutions  
Fédération internationale des  
Associations de bibliothécaires et des bibliothèques  
Internationaler Verband  
der bibliothekarischen Vereine und Institutionen  
Federación Internacional de Asociaciones  
de Bibliotecarios y Bibliotecas  
Международная Федерация  
Библиотечных Ассоциаций и Учреждений



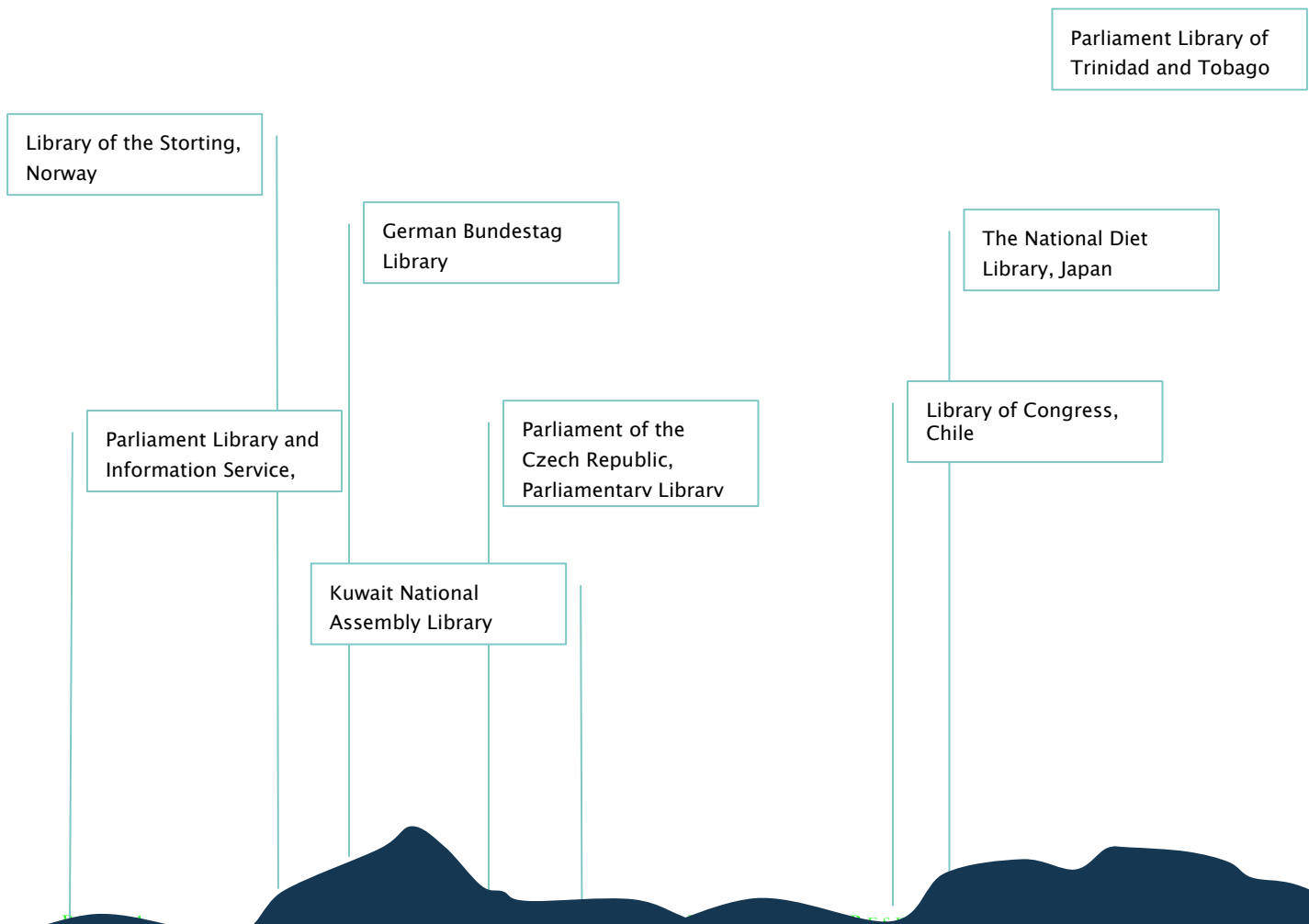
# CIRCULAR NEWSLETTER

## SECTION ON

# LIBRARY AND RESEARCH

# SERVICES FOR PARLIAMENTS

Vol. 24 - No. 10-11, June 2005



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**June 2005**

**Marialyse Délano (Chair, Library and Research Services for Parliaments, IFLA)**

**Head, Department of Information Resources, Biblioteca del Congreso Nacional de Chile**

**Huérfanos 1117, Santiago, Chile**

**Phone: (562) 270 1700, Fax: (562) 270 1747, E-mail: mdelano@bcn.cl**

## 1. LETTER FROM THE CHAIR

Dear friends and colleagues,

We are coming around a new yearly circle, in which we meet and share in our annual conference. The work of organising and preparing the Conference is in full throttle and our hosts in Norway are in the midst of planning and setting up our meetings. All of us who have been in this situation will understand the work and stress producing the meeting represents for the organisers, so our full support and thanks to them.

This last semester has been demanding and not lacking in situations to solve and coordinate, that have been met with the help and cooperation of many of our colleagues.

It is with much regret that June Verrier, the Secretary of our Section, has declined from continuing her participation and collaboration with us. I do think all of you share the feeling with me, that we are missing a great collaborator, keen analyst and strategist, and an irreplaceable friend. We hope she will rejoin us in the near future.

Gro Sandgrind, The Librarian of the Stortinget Library and Brit Floistadt, Research Services of the Stortinget are hosting the 21<sup>st</sup> Conference / IFLA Preconference for our Section in Oslo and the Research Meeting. The Preliminary programme, invitation and registration forms are available in this Newsletter and in Appendixes A, B and C. The planning is well underway, and the programme promises to be very interesting and motivating for our members.

Anita Dudina has been a wonderful organiser of our annual Management Workshop, being held on August 17<sup>th</sup>, in the installations kindly provided by the Stortinget.

The programme information is being continuously updated at the following URL, kindly hosted by the Stortinget: <http://www.stortinget.no/preifla2005/home.html>

Do keep looking at it, and do not hesitate to reach us for any additional information or help you may require.

A couple of important notices: please do keep up with IFLA information at [www.ifla.org](http://www.ifla.org), with latest news and most of all procedures, activities, manuals, elections and timetables. Our commitment to IFLA does mean that we must be informed about IFLA to expand and obtain the utmost of what IFLA offers to its members.

This is an election year, so the next Newsletter will be prepared under the leadership of the new Chair of the Section.

I would like to thank the teamwork, wonderful help and invaluable collaboration of Gro Sandgrind, Anita Dudina, Margareta Brundin and our Argentinian hosts last year, Bernardino Cabezas, Cecilia Izquierdo, David Alazdraki, and Cristina Sushek; our friend and hardworking collaborator Richard Paré from Canada; our Brazilian friends and colleagues, Chris Maia and Christiane Coelho, and very specially June Verrier; thanks to our Chilean host last year, Soledad Ferreiro, and also Donna Scheeder from USA. If some names are not mentioned, do forgive me since it is only so as not to make a very long list, and in the colleagues named, I thank all of you.

Looking forward to seeing you very soon, and do feel free to reach us for any further information or assistance we may provide,

Marialyse Délano S.  
Chair

## 2. ELECTIONS

### 2.1 Standing Committee Elections

Our newly elected or re-elected members, 2005 - 2009

- Ms. Irina Andreeva, Librarian, State Duma, Russian Federation, elected for a second term
- Mrs. Eleni Mitrakou, Librarian, Library of the Greek Chamber of Deputies, elected for a second term
- Mrs. Margareta Brundin, coming back to the SC after serving as Chair for the Section. Senior Librarian, Deputy Head for Information and Knowledge Management, Parliament of Sweden
- Ms. Caryn Carr, Bureau Director, State Library of Pennsylvania
- Ms. Anita Dudina, Director of the Information Department, Parliament of the Republic of Latvia
- Mr. Hugh Finsten, Associate Parliamentary Librarian, Library of Parliament, Canada
- Ms. Moira Fraser, Head of the Library, Parliamentary Librarian, Parliament of New Zealand
- Mr. Younghee Park, General Director Legislative information and Digital Library Manag. Off., National Assembly Library, Republic of Korea
- Mrs. Gro Sandgrind, Parliamentary Librarian, Library of the Norwegian Parliament, Stortinget, elected for a second term
- Ms. Janet Seaton, Head of Research and Information, Scottish Parliament
- Mr. Segundo Soto Coronel, Chief, Library Congress of Peru

SC members whose term is on going are:

- Ali-Abdel-Elah, Wafaaa: second term 2003-2007
- Almeida Maia, Cristiane: first term 2003-2007
- Delano, Marialyse: second term 2003-2007
- Karl Min Ku: first term 2003-2007
- Moesi, Josephine: first term 2003-2007
- Parker, Sara: second term 2003-2007
- Scheeder, Donna: second term 2003-2007
- Singh, N.K: first term 2003-2007
- Verrier, June: second term 2003-2007 (recently resigned as Secretary of the Section).

Corresponding Members, 2003 – 2007 are:

- Margarita Angelova
- Tembi Chalabase Mtine
- Bharti Tiwari
- Hisae Umeda

I would like to welcome our new members and invite them to become part of the team that means being a SC member. The SC as indicated are eligible to vote for SC Officers in the elections that will take place in the SC meeting scheduled for Saturday 13<sup>th</sup> August 2005, and we will be looking forward to it.

I would also like to express our gratitude for our outgoing members whose two terms have expired or who not re-nominated.

- Aranda Torres, Patricio
- Cuninghame, Keith
- Kulisiewicz, Wojciech
- Choi Moon Hyu
- Nzo-Nguty, Bernard
- Paré, Richard, who served as Chair and has made unaccountable contributions to the Section during his tenure.

To all, heartfelt thanks for working, collaborating and providing their support – and friendship.

## 2.2 Officer's election

During the first Standing Committee to be held in Oslo, the Section will choose a new Chair, a new Secretary and a new Information Coordinator, to serve as officers for the next two years.

It will be a challenging and interesting period for those of us who will lead and coordinate us, and we must pledge our full support and collaboration in helping them attain results for the Section.

## 2.3 IFLA PRESIDENTIAL AND GOVERNING BOARD ELECTION 2005

Claudia Lux, Director General, Zentral- und Landesbibliothek Berlin (ZLB), Germany, has been voted President-elect by IFLA members.

She will begin her two-year term as President-elect during the IFLA conference in Oslo this August. She will succeed Alex Byrne as President in August 2007 for a two-year term.

The full results were:

President-elect:

- \* Claudia Lux (Germany) 1094 - elected
- \* Cristobal Pasadas Ureña (Spain) 330 - not elected

### IFLA GOVERNING BOARD ELECTION 2005

In the elections for the new IFLA Governing Board, the following candidates were successful: Bob McKee (United Kingdom), Barbara J. Ford (United States), Shawky Salem (Egypt) (2nd term), Zhang Xiaolin (China), Gunnar Sahlin (Sweden), Réjean Savard (Canada), Sang-Wan Han (Korea, Rep. Of), Adolfo Rodríguez Gallardo (Mexico), Vinyet Panyella (Spain) (2nd term), Tiiu Valm (Estonia) (2nd term).

They will serve a two-year term on the Governing Board, beginning at the end of the Oslo conference in August. Bob McKee, Barbara Ford, Zhang Xiaolin, Gunnar Sahlin, Réjean Savard, Sang-Wan Han and Adolfo Rodríguez Gallardo will be serving on the board for the first time.

The full results were:

- \* Bob McKee (United Kingdom) 960 elected
- \* Barbara J. Ford (United States) 931 elected
- \* Shawky Salem (Egypt) (2nd term) 858 elected
- \* Zhang Xiaolin (China) 818 elected
- \* Gunnar Sahlin (Sweden) 802 elected
- \* Réjean Savard (Canada) 790 elected
- \* Sang-Wan Han (Korea, Rep. Of) 708 elected
- \* Adolfo Rodríguez Gallardo (Mexico) 684 elected
- \* Vinyet Panyella (Spain) (2nd term) 682 elected
- \* Tiiu Valm (Estonia) (2nd term) 676 elected
  
- \* T.A.V. Murthy (India) 660 not elected
- \* N. Varaprasad (Singapore) 575 not elected

The total number of valid ballot papers received for the vacancies on the Governing Board was 522, a return rate of 41.4%. This represents 1425 votes, 55.9% of the possible total.

Two members of staff of the Royal Library of the Netherlands, P.J. Moree and J.J.M.Bos, acted as scrutineers.

Peter Johan Lor  
Secretary General  
June 2005

To them, our congratulations and support.

### 3. 21ST ANNUAL INTERNATIONAL CONFERENCE OF LIBRARY AND RESEARCH SERVICES FOR PARLIAMENTS -- STORTINGET-- OSLO, 10-12 AUGUST 2005

The Conference will take place in the Storting building  
Entrance – at the main entrance – The Lion Hill

Programme

Theme: Knowledge and Information for Parliaments – a premise for Democracy

#### Wednesday 10 August

Chaired by Gro Sandgrind

- 1200-1300 Delegates arrive at the Storting  
Registration. Coffee and a small snack
- 1300-1330 Opening address  
Inge Lønning, Vice-President of the Storting  
Gro Sandgrind, Parliamentary Librarian
- 1330-1445 The need for knowledge and information in the parliamentary process  
Erik Nessheim, Senior Political Adviser, Conservative Party  
Lisbeth Rugtvedt, Political Adviser, Socialist Left Party  
Jarle Skjørestad, Head of Research Services
- 1445-1515 Coffee break and refreshments / Internet café
- 1515-1615 Openness, transparency and democracy – the Norwegian model  
[Professor Tom Christensen, University of Oslo](#)
- 1615-1645 Preparing the grounds for democracy  
Inger L. Figved, Head of Information and Documentation Department
- 1700-1900 Reception in the Eidsvoll Gallery  
Guided tour of the Storting in English, German and French, "The Storting and the Union between Norway and Sweden" - an exhibition. Guided tour in English

#### Thursday 11 August

Chaired by Grete Karin Granholt

- 0830-0900 Arrive at the Storting main entrance
- 0900-1030 Strategic services offered by the Storting Library  
Presentations by: Ebbe Aarvåg, Jeannette Berseth, Nina T. Svendsen and Gro Sandgrind  
The portal - Løveporten  
News services and news monitoring - current awareness services for parliamentarians  
Training and the use of electronic services
- 1030-1100 Coffee break / Internet café
- 1100-1230 Strategic services - continued  
1240-1300 Photo session
- 1300-1400 Lunch
- 1400-1600 Cooperation between the Nordic parliamentary libraries  
Representatives from the Nordic parliamentary libraries share their experiences of working together  
Presentations by: Tuula Laaksovirta and Kristiina Hakala, Finland, Eva Falk, Sweden, Hanne Rasmussen, Denmark, Kristin Geirsdóttir, Iceland and Gro Sandgrind, Norway

- 1600-1630 Coffee break / Internet café
- 1630-1730 Guided tour of the Storting Library
- 1845 Dinner at Østmarkseteren hosted by Hans Brattestå, Secretary General of the Storting  
Bus leaves from the Storting
- 2230 or 2300 Bus returns to the Storting

## Friday 12 August

### Research Day

- 0830-0900 Arrive at the Storting – the main entrance
- 0900-0920 Opening remarks. Brit Fløistad, Research Services

Theme 1 Updated and reliable knowledge to parliamentarians - the main challenge for parliamentary research services  
Chaired by Marianne Bjernbäck

- 0920-0930 Introduction

Presentations from:

- 0930-0950 Scottish Parliament
- 0950-1010 Armenian Parliament
- 1010-1030 Norwegian Parliament

- 1030-1100 Coffee break / Internet café

- 1100-1130 Discussion

Theme 2 The role of research services in the parliamentary process  
Chaired by Brit Fløistad

- 1130-1140 Introduction

Presentations from:

- 1140-1200 Library of Parliament, Canada
- 1200-1220 Israeli Parliament
- 1220-1240 House of Commons
- 1240-1300 Japanese Parliament

- 1300-1400 Lunch

- 1400-1440 Discussion

- 1440-1500 Coffee break / Internet café

- 1500-1630 Open Floor. Participants from the floor are encouraged to give short reports from research services on organizational changes, new services, extended/changed routines etc.

- 1630 End of Research Day

Closing remarks

Marialyse Délano, Chair, Library and Research Services for Parliaments Section

Inger L. Figved, Head of Information and Documentation Department

## Saturday 13 August

### Optional

- 10.00 Hiking Nordmarka

We would like to invite you on a guided hiking tour to Frognereteren and to the Holmenkollen area. Accompanying persons are welcome to join the group. Please register by sending an e-mail to Rita Otterstad at [infdok@stortinget.no](mailto:infdok@stortinget.no).

Please put on good walking shoes (sneakers) and outdoor clothes.

We will return for the first Standing Committee Meeting which starts at 14.20.

#### 4. USEFUL INFORMATION, PRECONFERENCE

- 75 participants have registered at the beginning of June, for the Preconference.
- If you have not registered – please do that at the very last before 5<sup>th</sup> of July.
- See the pre-conference web site <http://www.stortinget.no/preifla2005/registration.html>

The main theme for this year's pre-conference is "Knowledge and Information for Parliaments – a premise for Democracy.

You can read more about the conference on the pre-conference web site <http://www.stortinget.no/preifla2005/home.html>

Please be aware that there is security control in the Storting. To avoid a long queue before registering, please bring little luggage with you.

Smoking is not permitted in public buildings and other places open to the public, nor offices and other places of work. This includes hotels, bars and restaurants and all other establishments where food and beverages are served.

#### **HOTELS IN OSLO – HOW TO MAKE RESERVATIONS**

for Pre-conference and World Library and Information Congress – 71st IFLA General Conference and Council

*Please make reservations for your stay in Oslo with the Conference Secretariat WLIC 2005.*

Congrex Holland is responsible for registration, hotel accommodation, the organization of the exhibition, organisation of pre- and post- conference tours and the social programme, see <http://www.ifla.org/IV/ifla71/registration-e.htm>

**The normal conditions for hotel reservations for WLIC 2005 apply. You can find the conditions on the website [www.ifla.org](http://www.ifla.org) or in the final announcement.**

We have made a block reservation for delegates from the Section on Library and Research Services for Parliaments at three hotels close to the Storting – see below. If you want to stay at any of these hotels you should make a reservation as early as possible.

**Please note: Reservations must be done in this way:**

**Do not use the online registration if you want to stay together with the Section**

Complete the hotel booking form which is included in this Newsletter. Disregard the dates on the booking form. Hotel booking covers the period 9-18 August.

Send the booking form to:

#### **WLIC 2005 CONFERENCE SECRETARIAT**

C/o CONGREX HOLLAND BV

P O Box 302

1000 AH Amsterdam

Netherlands

Telephone: +31 20 504 0200

Fax +31 20 504 0225

E-mail: [wlic2005reg@congrex.nl](mailto:wlic2005reg@congrex.nl)

with a copy to:

Ms. Rita Otterstad,

The Norwegian Parliament

Information and Documentation Departement

Fax: (47) 23 31 38 29

E-mail: [infdok@stortinget.no](mailto:infdok@stortinget.no)



**NOTE THE DEADLINE – 1st April 2005.** After that date Congrex can not guarantee you a room in the preferred hotels.

1. Tulip Inn Rainbow Hotel Cecil
2. Golden Tulip Rainbow Hotel Stefan
3. Tulip Inn Rainbow Hotel Europa

All three hotels are in the center of the city and within walking distance of The Storting. (Hotel Cecil, 2 minutes, hotel Stefan 5 minutes and hotel Europa 10 minutes). Walking distance to the main conference venues are 15-20 minutes.

## 5. 71<sup>ST</sup> IFLA GENERAL CONFERENCE: ABRIDGED PROGRAMME FOR THE MAIN CONFERENCE, FOR THE SECTION, 13-19 AUGUST 2005

Due to changes in the main IFLA Conference structure, our programme time has been reduced, as that of all Sections. IFLA has had to consider concerns about the length of the yearly meetings and the difficulty in combining IFLA business (SC, CB meetings, coordinations, etc.), with content / programme meetings.

We are holding our programme meeting and our workshop within the IFLA schedule frame, which provides us with time to participate with other sections. Thus, we can all attend other programme meetings. Libraries are complex organizations that beyond their unique specialty can benefit from widely sharing common concerns such as metadata, technologies, electronic / virtual library and digitising projects, trends, copyright issues, collection development and management, conservation, cataloguing and many others.

### 5.1 Structure, IFLA General Conference

The Professional Committee has agreed to retain the CB and SC meetings at the beginning and end of each World Congress. The only change will be a slightly shorter time allotted for the first CB meeting. The Standing Committee Meetings will occur on the Saturday preceding and Friday following each World Congress.

It was also decided to leave the lunch hour free for Plenary Sessions and visit to the Exhibition. The timing of the sessions will be:

- 08.30-10.30 1<sup>st</sup> Session
- 10.45-12.45 2<sup>nd</sup> Session
- 12.45-13.45 Lunch break for Exhibition & Plenary Sessions
- 13.45-15.45 3<sup>rd</sup> Session
- 16.00-18.00 4<sup>th</sup> Session

**Oslo, Norway, August 14-18, 2005**

12	13	Day 1 14	Day 2 15	Day 3 16	Day 4 17	Day 5 18	19
Friday	Saturday	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday
			exhibition	exhibition	exhibition		
PC Meeting	SC Meeting	Opening	Sessions	Sessions	Sessions	Sessions	SC Meeting
GB Meeting	SC Meeting	Council	Sessions	Sessions	Sessions	Sessions	SC Meeting
	SC Meeting	Lunch	Lunch	Lunch	Lunch	Lunch	SC Meeting
CB Meeting	SC Meeting	Sessions	Sessions	Sessions	Sessions	Council II	SC Meeting
	SC Meeting	Exhibit Party	Sessions	Sessions	Sessions	Closing	CB Meetings

### 5.2 IFLA ABRIDGED MAIN CONFERENCE PROGRAMME, OUR SECTION.



**IFLANET**

International Federation of Library Associations and Institutions

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## **WORLD LIBRARY AND INFORMATION CONGRESS: 71ST IFLA GENERAL CONFERENCE AND COUNCIL**

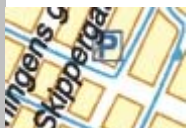
**"Libraries - A voyage of discovery"**

**August 14th - 18th 2005, Oslo, Norway**

### **PRELIMINARY CONFERENCE PROGRAMME**

#### **Conference Venue:**

The World Library and Information Congress 2005 will be held at the Oslo Spektrum and in the conference hotel, Hotel Radisson Plaza in Oslo, Norway. Both venues are connected and are located in the heart of Oslo.



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#### **Abbreviations:**

**CB** = Coordinating Board

**Off-site** = not in the "Oslo Spektrum" or the Hotel Radisson Plaza but elsewhere, location will be added once known

**SC** = Standing Committee

**SI** = Simultaneous Interpretation (English, French, German, Russian and Spanish)

**TBA** = to be announced

### **FRIDAY 12 AUGUST 2005**

#### **08.30-11.00**

1 Professional Committee (Closed Meeting)

#### **11.30-14.30**

2 Governing Board (Closed Meeting)

#### **15.00-18.00**

3 CB I General Research Libraries (Div I)

4 CB I Special Libraries (Div II)

5 CB I Libraries Serving the General Public (Div III)

6 CB I Bibliographic Control (Div IV)

7 CB I Collections and Services (Div V)

8 CB I Management and Technology (Div VI)

9 CB I Education and Research (Div VII)

10 CB I Regional Activities (Div VIII)

**18.30-19.30**

11 Mobile Libraries SC I  
([Holmenkollen Park Hotel Rica](#))

The above mentioned Coordinating Board Meetings (CB I) are the business meetings of the IFLA Divisions. They are not usually open to conference delegates.

## **SATURDAY 13 AUGUST**

The following SC Meetings are the business meetings of the Standing Committees of [IFLA Sections](#). They may be attended by observers by permission of the chairs which is usually given. They are a good way of getting to know the work of a Section and may lead to direct involvement.

**08.15-10.45**

12 SC I Science and Technology Libraries  
([Rikshospitalet, Library of Medicine and Health Sciences, Oslo](#))

**08.30-11.20**

13 SC I Public Libraries  
14 SC I Art Libraries  
15 SC I Bibliography  
16 SC I Genealogy and Local History  
17 SC I Preservation and Conservation  
18 SC I Document Delivery and Resource Sharing  
19 SC I Education and Training  
20 SC I Government Information and Official Publications  
21 SC I Information Technology  
22 SC I Library History  
23 SC I Libraries for Children and Young Adults  
24 SC I Libraries Serving Disadvantaged Persons  
25 SC I Library Services to Multicultural Populations  
26 SC I Reading  
27 SC I Serial Publications and other continuing Resources

**08.30-10.30**

28 SC I Health and Biosciences Libraries  
([Rikshospitalet, Library of Medicine and Health Sciences, Oslo](#))

**11.30-14.20**

29 SC I University Libraries and other General Research Libraries  
30 SC I Acquisition and Collection Development  
31 SC I Audiovisual and Multimedia  
32 SC I Cataloguing  
33 SC I Government Libraries  
34 SC I Libraries for the Blind  
35 SC I Knowledge Management  
36 SC I Statistics and Evaluation  
37 SC I Library Theory and Research  
38 SC I Management and Marketing  
39 SC I Social Science Libraries

40 SC I Rare Books and Manuscripts  
41 SC I School Libraries and Resource Centres  
42 FAIFE Committee Meeting

**14.30-17.20**

43 FAIFE Advisory Board Meeting  
44 SC I National Libraries  
45 SC I Classification and Indexing  
46 SC I Geography and Map Libraries  
47 SC I Management of Library Associations  
48 SC I Reference and Information Services  
49 SC I Newspapers  
50 SC I Continuing Professional Development & Workplace Learning  
51 SC I Information Literacy  
52 SC I Women's Issues  
53 SC I Library and Information Science Journals  
54 SC I Library and Research Services for Parliaments  
55 SC I Metropolitan Libraries  
56 SC I Library Buildings and Equipment  
57 CLM Business Meeting

**18.00-19.00**

**Caucus Meetings:**

58 Caucus: Canada  
59 Caucus: French Speaking Participants  
60 Caucus: German Speaking Participants  
61 Caucus: Netherlands Speaking Participants  
62 Caucus: Portuguese Speaking Participants  
63 Caucus: CIS  
64 Caucus: Nordic Countries  
65 Caucus: UK  
66 Caucus: USA  
67 Caucus: Africa, Asia & Oceania and Latin America & Caribbean  
68 Caucus: Spanish Speaking Participants  
69 Caucus: Chinese Speaking Participants

Evening IFLA **Officers Reception** (By invitation only)

**SUNDAY 14 AUGUST**

**16.00-16.30**

**79 Extraordinary Meetings Coordinating Boards to Elect PC representative**

CB II General Research Libraries (Div I)  
CB II Special Libraries (Div II)  
CB II Libraries Serving the General Public (Div III)  
CB II Bibliographic Control (Div IV)  
CB II Collections and Services (Div V)  
CB II Management and Technology (Div VI)  
CB II Education and Research (Div VII)  
CB II Regional Activities (Div VIII)

**16.30-17.00**

**80 Extraordinary Meeting Professional Committee to elect PC Chair**

## **MONDAY 15 AUGUST**

**MAIN IFLA CONFERENCE, SEE FULL PROGRAMME AT WWW.IFLA.ORG**

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## **TUESDAY 16 AUGUST**

**MAIN IFLA CONFERENCE, SEE FULL PROGRAMME AT WWW.IFLA.ORG**

## **WEDNESDAY 17 AUGUST**

**MANAGEMENT WORKSHOP, SEE APPENDIX C**

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## **THURSDAY 18 AUGUST**

**SECTION PROGRAMME, SEE SLOT 156**

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**08.30-10.30**

### **149 SI - Division of Regional Activities**

*Developing libraries through partnerships - A Panel Discussion*

- World Bank
- Latin America and the Carribean:  
[Biblioteca públicas: aparcerías y políticas públicas en America Latina y Caribe: el caso de Brasil](#)  
CLARICE MUHLETHALER DE SOUZA (Universidad Federal de Rio de Janeiro, RJ, Brasil)
- Bill & Melinda Gates Foundation

### **150 SI - ICABS (IFLA/CDNL Alliance for Bibliographic Standards)**

*Maintaining access to digital collections*

- Opening of the session  
RENATE GÖMPEL (Die Deutsche Bibliothek, Frankfurt am Main, Germany)
- [Getting started: what needs to be in place to maintain access to digital collections](#)  
**Deutsch**  
PAMELA GATENBY (National Library of Australia, Canberra, Australia)
- [Preservation Metadata Standards for Digital Resources: what we have and what we need](#)  
**Deutsch**  
SALLY McCALLUM (Library of Congress, Washington)

D.C., USA)

- [Emerging Standards in digital preservation](#)  
INGEBORG VERHEUL (The Royal Library, The Hague, Netherlands)
- [Nestor and KOPAL - Two national initiatives to ensure long-term accessibility of digital documents in Germany](#)  
**Deutsch**  
REINHARD ALTENHÖNER (Die Deutsche Bibliothek, Frankfurt am Main, Germany)
- [Collaboration in archiving in the UK](#)  
**Deutsch**  
CAROLINE BRAZIER (British Library, London, UK)
- Web archives long term access and interoperability: the International Internet Preservation Consortium activity  
CATHERINE LUPOVICI (Bibliothèque nationale de France, Paris, France)

### **151 Public Libraries and the Democratic Process DG**

*Opinions and ideas about the vital role which libraries play to the fulfilment of a democratic process in countries*

### **152 Library Theory and Research**

*An investigation of the role of IFLA in promoting change and diffusing professional norms in libraries with a weight on norms, standards and policies relating to lifelong literacy*

- Progress report on the Australian and New Zealand perspectives  
KERRY SMITH (Curtin University of Technology, Perth, Australia)
- Progress report on the perspective from the Netherlands  
MARIAN KOREN (Netherlands Public Library Association, The Hague, Netherlands)
- Progress report from Norway  
RAGNAR AUDUNSON (Oslo University College, Oslo, Norway)
- Progress report from Northern Africa  
TAREK OUERFELLI (Institut Supérieur de Documentation, Manouba, Tunisia)

### **153 Audiovisual and Multimedia**

*Access to audiovisual and Multimedia Materials*

- [Guidelines on the production and preservation of digital audio objects - optimizing quality access through digital preservation practice](#)  
JACQUELINE VON ARB (Norwegian Institute of Recorded Sound, IASA, Stavanger, Norway) and LARS GAUSTAD (National Library of Norway, Chair of the IASA Technical Committee, Mo i Rana, Norway)
- [Improving access to audiovisual and multimedia](#)

[materials: the Moving Images case study of InterPARES2](#)

JAMES TURNER (Université de Montréal, Montréal, Canada), MARY IDE (Media Archives and Preservation Center, WGBH Educational Foundation, Boston, Massachusetts USA) RANDAL LUCKOW (Turner Broadcasting System, Atlanta, Georgia, USA) and ISABELLA OREFICE (Associazione Nazionale Archivistica Italiana, Rome, Italy)

- [Audiovisual media online in libraries: an example from Germany](#)  
BEATE ENGELBRECHT (Institut für Wissen un Medien, Leipzig, Germany)
- Access to audiovisual and multimedia materials: what are the challenges for developing countries?  
ELIZABETH F. WATSON (The University of the West Indies, Cave Hill, Barbados)
- [A world wide web of possibilities. Using the web to present audiovisual and multimedia collections](#)  
KIRSTEN RYDLAND (National Library of Norway, Rana, Norway)

**10.45-12.45**

**154 SI - CLM**

*Libraries and free trade agreements*

- International treaties and how they work  
DANIEL GERVAISE (Canada)
- Provide a critical view of the US position on trade agreements. What librarians need to watch for in any trade agreements.  
ROBERT OAKLEY (Georgetown University Law Center, Washington D.C., USA)
- The implications for libraries of the European Services Directive and WTO matters  
KJELL NILSSON (Kungliga Biblioteket/BIBSAM, Stockholm, Sweden)
- The implications for libraries of the non-WTO treaties such as NAFTA and the Australia-US FTA  
PAUL WHITNEY (Vancouver Public Library, Vancouver, Canada)

**155 SI - Libraries for the Blind with Public Libraries**

*Achieving inclusion through partnership*

- The three tiers of government and the many tears of librarians: library and information services for people with print disabilities in South Africa  
JOHAN ROOS (South African Library for the Blind, Grahamstown, South Africa)
- [Services for the blind in the public libraries of Vietnam: making Vietnamese public libraries more accessible to visually impaired people](#)  
NGUYEN THI BAC (General Sciences Library, Ho Chi

Minh City, Vietnam)

- Visunet Canada Partners Program: a partnership offered by the CNIB Library to libraries and library consortia in Canada to extend their services to members of their communities who are unable to read and print  
MARGARET McGRORY (CNIB Library, Toronto, Canada)
- [Public library as an agent of a Braille library](#)  
KEUN HAE YOUK (Korean Braille Library, Seoul, Korea)
- [Charity, charges and chaos: the story of library services for visually impaired people in the UK](#)  
HELEN BRAZIER (National Library for the Blind, Stockport, UK)
- [Library services for all: the Swedish way](#)  
INGAR BECKMAN HIRSCHFELDT (Swedish Library of Talking Books and Braille, Enskede, Sweden)
- Advancing Library Services for the blind in the global information society  
ALEX BYRNE (University of Technology, Sydney, Australia)

### **156 Library and Research Services for Parliaments**

*Parliamentary libraries and research services, a voyage of discovery*

- Information quality standards: our guide to navigating the seas of misinformation  
DONNA SCHEEDER (Law Library of Congress, Washington DC, USA)
- [21st century challenges: the view from the Scottish Parliament](#)  
JANET SEATON (Scottish Parliament, Edinburgh, UK)

### **157 Statistics and Evaluation with Information Technology and with University and Research Libraries**

*Measures and standards in the electronic age*

- [Measuring the impact of new library services](#)  
ROSWITHA POLL (University and Regional Library, Muenster, Germany)
- [Successful web survey methodologies for Measuring the Impact of Networked Electronic Services \(MINES\) for libraries](#)  
BRINLEY FRANKLIN (University of Connecticut, Connecticut, USA) and TERRY PLUM (Simmons Graduate School of Library and Information Science, Boston, USA)
- [COUNTER and the development of meaningful measures](#)  
RICHARD J. GEDYE and PETER T. SHEPHERD (COUNTER Online Metrics, Edinburgh, UK)



- Quality in digital libraries: a study of usability with the support of information science and human-computer interaction areas  
SUELI MARA S. P. FERREIRA and DENISE NUNES PITHAN (University of Sao Paulo, Sao Paulo, Brazil)

**158 Agricultural Libraries DG - start-up**

*Meeting the information needs of farmers in developing countries*

Farmers, ranchers, agricultural managers, policy makers, commercial firms, and Non Governmental Organizations should keep abreast of continuing advances in agricultural methods both in developed and developing countries. Major shifts are occurring in the way information is accessed by farmers including diversification of channels through which they receive information. With the advent of Internet reinforced with a variety of web-based information services the boundaries among the users is shrinking. At the same time the gap between the haves and have-nots is widening. It is more so with the liberalization of trade and globalization of economic activities. It is therefore felt desirable to have a forum under the aegis of IFLA to discuss and deliberate agricultural information issues and concerns.

**Convenor:** Deva E. Reddy, [devaeretty@tamu.edu](mailto:devaeretty@tamu.edu)

**12.45-13.45**

**159 SI - - Plenary Session V.**

Chair: Sissel Nilsen, Member of the Governing Board

- You never walk alone  
[LINN ULLMANN](#), Norwegian author

**14.00-15.50**

**160 Closing Session**

**16.00-18.00**

**161 Council II**

**FRIDAY 19 AUGUST 2005**

The following SC Meetings are the business meetings of the Standing Committees of IFLA Sections. They may be attended by observers by permission of the chairs which is usually given. They are a good way of getting to know the work of a Section and may lead to direct involvement.

**08.00-10.50**

- 162 SC II Public Libraries
- 163 SC II Art Libraries
- 164 SC II Genealogy and Local History
- 165 SC II Classification and Indexing
- 166 SC II Document Delivery and Resource Sharing
- 167 SC II Education and Training
- 168 SC II Management of Library Associations
- 169 SC II Government Information and Official Publications
- 170 SC II Information Technology
- 171 SC II Knowledge Management
- 172 SC II Reference and Information Services
- 173 SC II Libraries for Children and Young Adults
- 174 SC II Libraries Serving Disadvantaged Persons

175 SC II Library Services to Multicultural Populations  
176 SC II Reading  
177 CLM Business Meeting

#### **11.00-13.50**

178 SC II University Libraries and other General Research Libraries  
179 SC II Acquisition and Collection Development  
180 SC II Cataloguing  
181 SC II Government Libraries  
182 SC II Libraries for the Blind  
183 SC II Bibliography  
184 SC II Library Theory and Research  
185 SC II Management and Marketing  
186 SC II Social Science Libraries  
187 SC II Preservation and Conservation  
188 SC II Rare Books and Manuscripts  
189 SC II School Libraries and Resource Centres  
190 FAIFE Committee Meeting  
191 SC II Health and Biosciences Libraries  
192 SC II Science and Technology Libraries  
193 SC II Serial Publications and other continuing Resources

#### **14.00-16.50**

194 SC II National Libraries  
195 SC II Geography and Map Libraries  
196 SC II Audiovisual and Multimedia  
197 SC II Library History  
198 SC II Newspapers  
199 SC II Continuing Professional Development & Workplace learning  
200 SC II Information Literacy  
201 SC II Library and Research Services for Parliaments  
202 SC II Metropolitan Libraries  
203 SC II Asia and Oceania  
204 SC II Statistics and Evaluation  
205 SC II Latin America and the Caribbean  
206 SC II Library Buildings and Equipment

#### **17.00-18.30**

207 CB II General Research Libraries (Div I)  
208 CB II Special Libraries (Div II)  
209 CB II Libraries Serving the General Public (Div III)  
210 CB II Bibliographic Control (Div IV)  
211 CB II Collections and Services (Div V)  
212 CB II Management and Technology (Div VI)  
213 CB II Education and Research (Div VII)  
214 CB II Regional Activities (Div VIII)

#### **17.00-19.00**

215 FAIFE Advisory Board Meeting

The above mentioned Coordinating Board Meetings (CB II) are the business meetings of the IFLA Divisions. They are not usually open to conference delegates.

## **SATURDAY 20 AUGUST**

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**All day**

216 Governing Board meeting

Latest Revision: June 23, 2005

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**Section on Library and  
Research  
Services for Parliaments  
Section des services de**

International Federation  
of Library Associations and  
Institutions  
Fédération internationale des  
Associations de bibliothécaires et des  
bibliothèques  
Internationaler Verband  
der bibliothekarischen Vereine und  
Institutionen  
Federacion Internacional de  
Asociaciones



## 6. STANDING COMMITTEE I LIBRARY AND RESEARCH SERVICES FOR PARLIAMENTS - AGENDA

### 1. Opening of the meeting

### 2. Approval of the Agenda

### 3. Approval of the Minutes of the Standing Committee meetings in Buenos Aires

### 4. Roll call of Standing Committee members.

### 5. Officers report (membership report, financial report).

- Membership: The Libraries and Research Services for Parliaments has 80 institutional members, 2 international associations, 17 national associations and 11 personal affiliates as registered members.
- Ms. Marialyse Delano: financial report
- The full financial report is going to be included in the Newsletter, for the fiscal year January – December 2005
- Report by the Information Coordinator, Ms. Gro Sandgrind

### 6. Elections for Officers 2005-2007

### 7. News from the Coordinating Board

### 8. Strategic plans (2001-2005)

#### Mission

#### The Library and Research Services for Parliaments Section exists:

- To promote democracies and legislative processes through the provision of information and knowledge to parliaments;
- To promote knowledge on legislation and legislative processes to the citizens, for transparency and strengthening of democratic participation;
- To serve as an instance of exchange of experiences, knowledge, problem solving situations and networking, particularly in serving a political environment;
- To promote best practices in providing information and knowledge to Parliaments
- To provide a forum for anticipation on issues relating to legislative processes.

#### Goals

1. **Provide a forum for trend watching and cooperation between the knowledge services for legislatures, in a globalised information society, in which legislative processes regulate the relations of a society, the citizens and the state powers.** (Professional priorities: a. Supporting roles of libraries in society, b. Defending the principle of freedom of information, d. Providing unrestricted access to information)

#### Actions:

- 1.1 Presentations in Buenos Aires, IFLA 2004, on trends for Library and Research Services for Parliaments.

- 1.2 Presentation or round table in Oslo, IFLA 2005, on anticipation, legislative trends and the impact on Parliamentary Libraries and Research Services.
  - 1.3 Establish a trend, exchange and information resources for parliaments web page, as a project developed by the Chilean Library of Congress on behalf of the Parliamentary Libraries and Research Services Section, with ECPRD financment.
2. **Promote citizen participation and democratic enabling activities from Parliaments, in the context of the Information Society and Information Literacy initiatives.** (Professional priorities: d. Providing unrestricted access to information; b. Defending the principle of freedom of information; f. Promoting resource sharing; a. supporting role of libraries in society)
- Actions:**
- 2.1 Presentation, in Buenos Aires, IFLA 2004, on a citizen participation forum experience.
  - 2.2 Opening a work group within the Section, on citizen participation and democracy enabling activities, to begin in Buenos Aires 2004.
3. **Promote better laws and better lawmaking processes with the provision of information and knowledge services.** ( Professional priorities: a. supporting role of libraries in society; i. Promoting standards, guidelines and best practices; )
- Actions:**
- 3.1 Share amongst the members indicators of impact of knowledge in better laws and lawmaking.
  - 3.2 Share amongst members the processes and actions involved in providing information and knowledge for better laws and lawmaking.
4. **Promote understanding and experience sharing of working in a politically complex environment.** (Professional priorities: i. Promoting standards, guidelines and best practices; h. Developing library professionals; )
- Actions:**
- 4.1 Continue sharing experiences on the particularities of requests from parliamentarians and the way in which Libraries have solved them.
  - 4.2 Open a FAQ page on an Information Resources for parliaments, and requests and the way in which Parliamentary Libraries and Research Services have solved them, as part of the web pages in development by the Chilean Library of Congress with ECPRD and Chilean financment.
  - 4.3 Explore alternative organizational affiliations to IFLA in order to increase the value of going to section meetings for participants.
5. **Encourage programmes to foster the incorporation into the Information Society of Parliamentary Libraries and Research Services in the context of future trends such as direct democracy and e-government.** (Professional priorities: a. supporting role of libraries in society;
- Actions:**
- 5.1 Share experiences and joint programmes with the IFLA government Section for future conferences.
  - 5.2 Share experiences and joint programmes with the IFLA information Literacy Section for future conferences.
6. **Encourage professional competencies required within the Parliamentary Library and Research services environment.** (Professional priorities: i. Promoting standards, guidelines and best practices; h. Developing library professionals; )
- Actions:**
- 6.1 Share key competencies required in Parliamentary Libraries and Research Services in Preconferences and workshops, in Oslo and Seoul.
  - 6.2 Exchange ideas on new developments and trends in parliamentary information and research provision.
  - 6.3 Support small and newly developing parliamentary libraries and research services with practical strategies for action.
7. **Provide and share information about the Section and the Standing Committee.** (Professional priorities: a. Supporting role of libraries in society; d. Providing unrestricted access to information; f. Promoting resource sharing; g. Preserving cultural heritage; h. Developing library professionals; i. Promoting standards, guidelines and best practices.)

**Actions:**

- 7.1 Prepare and distribute the Newsletter twice a year.
- 7.2 Exchange information permanently via Iflaparl
- 7.3 Keep members and SC permanently informed and consulted on issues relating IFLA and the Section.
- 7.4 Promote democratic participation on decisions and issues pertaining the Section and the SC:

8. **To promote membership of the Section and seek a broader representation of the standing committee.**  
(Professional priorities: a. Supporting role of libraries in society; d. Providing unrestricted access to information; f. Promoting resource sharing; h. Developing library professionals. )

**Actions:**

- 8.1 Actively seek and contact colleagues and parliamentary libraries, particularly in Latin America and developing countries to attend and participate in Buenos Aires, IFLA 2004.
- 8.2 Actively seek and contact colleagues and parliamentary libraries, particularly in Latin America and developing countries to attend and participate in Oslo, IFLA 2005.

**10. Reports on regional activities:**

- European Centre for Parliamentary Research and Documentation (ECPRD), report by Karel Sosna
- Association of Parliamentary Libraries of Australasia: APLA Report, Moira Fraser
- APLIC / ABPAC Canada. Report by Hugh Finsten
- APLAP Report. M. Noboko
- APLESA, representative from Uganda
- AAPLD, report M. Kosi Kedem
- PARDOC, report M. Francois Milogo
- NCLS, report Ms. Donna Scheeder
- Nordic Countries, report by Ms. Gro Sandgrind
- Latin American Parliamentary Library Association, report by M.Délano

**11. Future Conferences**

IFLA 2006, Seoul, Korea. Presentation by Korean Representative.

IFLA 2007, Durban, South Africa

**12. Subjects of interest for future conferences: information from previous conferences and possible new suggestions.**

- Windows of opportunity
- Compared studies on services, technologies, staff, indicators, etc., for benchmarking.
- Getting the request out of the user
- Information literacy
- Globalization
- Organizational structures
- Recruitment
- User education
- Impact of Libraries and Research services on legislative outcome.... better laws, for example
- Parliaments and anticipation: one step before or one step behind societal, cultural and technological changes
- Change management: users, environment and ourselves

- Consortia and cooperative acquisitions
- Training: what makes a good researcher
- Knowledge management in a parliamentary environment
- Collaboration with other parliaments and their services
- The other side: integrating executive and legislative information
- Special collections management, including multimedia
- Electronic / virtual services and products: the electronic or virtual parliamentary library and research service.
- Citizen participation and involvement from the library of parliament.

#### **14. IFLA booth schedule**

#### **15. Useful information**

#### **16. Any other business**

## **7. Standing Committee II Library and Research Services for Parliaments - Agenda**

### **1. Opening of the meeting**

### **2. Approval of the Agenda**

### **3. Officers report**

- Report by the chair, treasurer:
- Report by the Secretary Editor,
- Report by the Information Coordinator

### **4. Roll call of Standing Committee members -- SC members:**

### **5. News from the Coordinating Board**

### **6. Evaluation of the Conference**

### **7. Future Conferences**

### **8. Other business**

## **8. NEWS FROM AROUND THE SECTION**

**This Section of our Newsletter is open to receive and include information from our members. The information can be changes, moves, transitions, appointments, anniversaries, awards and recognitions. The Officers of the Section requested submissions, which we have the pleasure of including here, listed alphabetically.**

### **CANADA**

Richard Paré has recently retired as The Librarian, Parliamentary Library, Canada. Richard made great contributions to the Section as Standing Committee member and as Chair. During his tenure he hosted the Preconference in Ottawa, previous to the Boston IFLA Conference. Our Section is deeply indebted to Richard for his generous work for our group, the provision of a study on finance alternatives included in our previous Newsletter, and his presentations at various Conferences. We will still be meeting with him in the next IFLA Conferences, hopefully and keep up with permanent contact with him and his lovely wife, Renée. Luck to you from all of us, dear Richard!!

### **CHILE**

The Chilean Library of Congress received the national Prohumana award for social responsibility. The Prohumana award is a rigorous, peer group evaluation and recognition for work with social responsibility towards the people of the country, as demonstrated by services and products, outreach, citizen participation, management indicators and dissemination. It is

the first time a Library receives the award, and it reflects the Mission, Vision and Objectives of the Chilean Library of Congress.

## HUNGARY

**Katalin Haraszti**, Head of the Research Service – former Head of the Reference Service for MPs – of the Library of the Hungarian Parliament was awarded the order BIBLIOTEKA” donated by the Minister of Cultural Heritage, in the Day of the Hungarian Culture in January 2005. The reason for the order: „For her significant professionalism in the setting up and operation of information services for MP’s in the Library of the Hungarian National Assembly”.

The epigraph of the order is the following: Toil, Be Effective, Increase – Thus Will Your Land Be Reborn”.

### **The Research Service of the Hungarian National Assembly was inaugurated one year ago**

The Research Service took up its duties on 1st of February 2004, in the frame of the Library.

The rhythm of the parliamentary work at the National Assembly as in elsewhere in the world does not enable studying voluminous documents. Therefore the Research Service (RS) takes part in providing information by collecting information, processing it and producing brief background materials. By editing and spreading these documents electronically RS serves the e-Parliament programme.

*The main target groups* of the research services are MP’s working in standing committees and factions.

*The work schedule* of RS are essentially formulated adapted to tasks and duty list of the National Assembly. Setting out from the legislative practice as a fundamental document RS takes into consideration the half-year legislative plan of the government. RS harmonizes it with expert groups of factions and secretariats of committees. RS follows bills submitted by MPs and committees with attention and gives answers on individual members’ requests too.

*The main type of information products* made by RS are the following: research papers, standard notes, press reviews and background materials for hearings. The average size of each booklet is 20 pages and it reached average 50 users.

The background materials are made in the spirit of realness, objectiveness and impartiality, and they reflect opinion of MPs, the government, the political forces outside Parliament and civil organizations. Beside introducing national practice they provide international outlook and comparison.

In the RS’s work schedule a service was mentioned based on statistical data collection based on the successful British experience. The Library has ordered data of population census according to constituencies from the National Statistical Office. RS joined it to the official election results.

#### *Human resources*

RS’s staff consists of seven people. Characteristics of professional preparedness: qualifications on law, librarianship, environmental protection, economy, agriculture, political sciences, sociology and history. Knowledge of foreign languages is fundamental requirement as well as IT basic knowledge. Suitability for research work means selecting and synthesizing information and serve it in adequate and brief form.

#### *Marketing*

The Librarian gave information about launching Research Service for the House Committee, and the Information Director informed the Meeting of Committee Chairs. Introducing this new department RS has made a description for the library homepage. RS was formally opened on 1st of June 2004 by the Hungarian Speaker and by the Speaker of the House of Commons. This occasion was a closing of a successful interparliamentarian program under the aegis of British Council. RS published an article in the Parliamentary News about the opening celebration. Head of the RS and the Information Director of the Library were interviewed in the National TV Channel.

RS staff is in continuous touch with committees and expert groups of factions. We follow with attention our users’ feedback: we join the committee sittings for which RS had made background materials and follow the plenary debate of the bill concerned (mainly on TV). The most reliable way of following feedbacks is the minutes of the plenary and committee sittings but they are available later on. These methods are the indirect forms of measuring satisfaction. As for direct methods in the commentary section of the e-mail we place a request for feedback. We have learnt from these feedbacks that the most effective usage of our background materials is the committee phase of bill’s debate. These



feedbacks have justified the reason for the existence of needs for RS's services and acceptance of its information products.

Budapest, 18th of May 2005

*Katalin Haraszti*

## **ITALY**

Our friend and colleague, Barbara Cartocci of the Italian library of the Chamber, has retired. We wish her the best time and that she enjoy her new plans and activities, after 38 years of impressive and dedicated work.

## **JAPAN**

Personnel changes:

The Director General of the Research and Legislative Reference Bureau of the National Diet Library was succeeded by Mr Kazuo MATSUHASHI in December 2004, as the former Director General Mr Takane MORIYAMA retired. Mr MATSUHASHI has been engaged mainly in the research services for the Diet Members with his expertise in the area of comparative study of the parliamentary systems in the world, and used to be a corresponding member of IFLA PAR Section until a couple of years ago.

The National Diet Library has nominated Mr Fumihiko KAMATA as the new corresponding member of IFLA PAR Section to take over from incumbent Ms Hisae UMEDA. Mr KAMATA, currently the Director of the Overseas Legislative Information Division of the Research and Legislative Reference Bureau, specializes in the research of contemporary China. Also, he is coming to Oslo this summer to attend the IFLA meetings and the section pre-conference.

Many thanks to you :

We have often exercised our job with kind cooperation and assistance of the colleagues working in the parliamentary libraries in the world. One of the most controversial issues in our Diet in the ordinary session 2004 was the reform of the pension system. At a Member's quite demanding request in relation to how the pension funds were used in certain countries, we asked help of some of the colleagues in IFLA PAR Section to let us know relevant information. Thanks to your great assistance, we could make a good report on the issue in a limited period to satisfy the client.

Remarkable publication:

In February of this year, our Bureau published a comprehensive report titled "Aging Society with Fewer Children". The report is the result of the 2004 project in the Interdisciplinary Research Plan which the Bureau launched 2001 with a special emphasis as a strategy for strengthening our services for the Diet Members in their policy making. 18 researchers, from senior specialists to younger staff, beyond the jurisdiction of each division of the Bureau, took part in the project. The report has attracted considerable attention not only of the Diet but of the Executive Branch.

Challenging experience:

Just after the disastrous earthquake happened in Niigata Prefecture(northern central part of Japan) in late October 2004, the Bureau organized a special task force to provide resources necessary for possible legislative action for restoring the region heavily damaged by the quake. The task force, under the leadership of a senior specialist, waged a three day on-the-spot research and then quickly published an issue brief style report for the Diet Members. The result of such an active way of research is expected to make a lot of contribution in the prompt legislation in the Diet.

**Reported by M. Hisae UMEDA, National Diet Library, Japan, June 2005**

## **SCOTLAND**

A note from the Scottish Parliament Information Centre (SPICe):

In response to recent demands from Members of the Parliament, we have established an information point in a room adjacent to the debating chamber for use on the days when there are plenary meetings (every Wednesday afternoon, and every Thursday all day). In our new parliamentary building SPICe is conveniently located midway between the MSPs' offices and the Chamber. Nevertheless, some Members wanted our services to be close at hand during plenary sittings in case they urgently needed documents or information while debates were taking place. This replicates the service which we provided at our temporary accommodation, where the Chamber was in a different building to our Information Centre.

We thought that in the new building being on the way to the Chamber would be adequate for their needs, but it has been gratifying to discover that they wanted us to be as close as possible to the 'live' action. In order to provide this extra service we have had to reduce the level of staffing at our enquiry desk in the Information Centre at those times. We are monitoring how this is working, but so far the feedback from Members about our new Chamber Reference Point has been very favourable. Here is a quote from one satisfied customer:

“This really is brilliant news and we all appreciate all your efforts. I have heard colleagues remark on the new arrangement for Spice and the reaction has been extremely positive”

**Janet Seaton, Head of Research and Information Services**

## **SWEDEN**

Margareta Brundin has shared this information with us: a new interactive website, an e-parliament project, which will be an important initiative, which she will share with us during the Conference.

## **9. FUTURE CONFERENCES**

### **IFLA 2006, Seoul, Korea.**

Conversations and contacts are underway, with M. Yoonjung Kim and MeeKyung Hwang

### **IFLA 2007, Durban, South Africa**

**APPENDIX A - LETTER OF INVITATION TO 71<sup>ST</sup> IFLA GENERAL CONFERENCE & 21<sup>ST</sup> - ANNUAL CONFERENCE OF LIBRARY AND RESEARCH SERVICES FOR PARLIAMETNS, IFLA PRE-CONFERENCE.**

**Section on Library and Research  
Services for Parliaments  
Section des services de bibliothèque et  
de recherche parlementaires  
Sección de Servicios de Investigación y  
Bibliotecas para Parlamentos.**

International Federation  
of Library Associations and  
Institutions  
Fédération internationale des  
Associations de bibliothécaires et des  
bibliothèques  
Internationaler Verband  
der bibliothekarischen Vereine und  
Institutionen  
Federacion Internacional de  
Asociaciones



Santiago, Chile, June 2005

M. Member of the  
Section:  
Library and Resarch Services for  
Parliaments,  
IFLA

Dear Member:

As Chair of the IFLA Section on Library and Research Services for Parliaments, I have the pleasure and honour to invite you officially to attend the World Library and Information Congress, 71<sup>th</sup> IFLA General Conference and Council in Oslo, Norway, 14<sup>th</sup>- 18<sup>th</sup>, August 2004. The main theme of the Conference is “Libraries: A Voyage for Discovery”.

As a Preconference, in conjunction with the World Library and Information Congress, the 21<sup>st</sup> Annual International Conference of Parliamentary Libraries will also be held in Oslo, on August 10-12<sup>th</sup>, kindly hosted by the Norwegian Parliament, the Storting. The Preconference will include the Research Meeting on August 12<sup>th</sup>. For the programme and further information, please check the special web pages published by the Storting at the following address: <http://www.stortinget.no/preifla2005/home.html>

We would greatly appreciate your assistance and participation with the Section meetings, sharing concerns and suggestions, and enabling spaces for cooperation and collaboration with our colleagues.

The preliminary programme is available in our January Newsletter, sent to our members by mail and post, and is also available in Iflanet [www.ifla.org](http://www.ifla.org) <http://www.ifla.org/IV/ifla71/index.htm>.

Our Norwegian hosts are striving for interesting, productive and stimulating meetings, and we are looking forward to see you in Oslo.

Best regards, and I remain at your service for any further information you may require,

Marialyse Délano  
Chair  
Library and Research Services for Parliaments

**APPENDIX B - REGISTRATION FORM FOR 21<sup>ST</sup><sup>TH</sup> ANNUAL INTERNATIONAL CONFERENCE OF PARLIAMENTARY LIBRARIANS / PRECONFERENCE**

**Registration form**

**21<sup>st</sup> Annual Conference of Library and Research Services for Parliaments, IFLA pre-conference 2005  
Oslo, Norway, 10-12 August 2005**

**Please fill in this form and return by no later than 5 July, 2005 to:**

Ms. Rita Otterstad  
The Norwegian Parliament  
Information and Documentation Department  
Stortinget  
N-0026 Oslo, Norway  
E-mail: infdok@stortinget.no  
Phone: (47) 23 31 36 97  
Fax: (47) 23 31 38 29

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Family Name: \_\_\_\_\_

First Name: \_\_\_\_\_

Female: \_\_\_\_\_ Male: \_\_\_\_\_

Professional title: \_\_\_\_\_

Parliament: \_\_\_\_\_

Chamber: \_\_\_\_\_

Address: \_\_\_\_\_

City and postal code: \_\_\_\_\_

Country: \_\_\_\_\_

Phone: \_\_\_\_\_ Fax: \_\_\_\_\_

E-mail: \_\_\_\_\_

Special dietary requirements: \_\_\_\_\_

Other special requirements: \_\_\_\_\_

Dinner Thursday evening -  
hosted by the Storting: \_\_\_\_\_

## APPENDIX C– MANAGEMENT WORKSHOP 17<sup>TH</sup> - AUGUST 2005

### IFLA SECTION ON LIBRARY AND RESEARCH SERVICES FOR PARLIAMENTS

#### Registration form for the Management Workshop Day

The workshops will take place on August 17, 2005 in the Norwegian Parliament - The Storting, Karl Johans gate 22, Oslo. Six workshops will be held in three sessions. Please choose **ONE** workshop (tick one box) in each session and return the completed form to Anita Dudina

(e-mail: [adudina@saeima.lv](mailto:adudina@saeima.lv) or fax: +371 7087174) by July 11, 2005!

First name:

Last name:

Country:

E-mail:

9.00 – 9.30

Introduction

9.30 – 10.30

How can the impact of the work of Parliamentary Libraries and Research Services be measured?

*Hugh Finsten (Canada)*

The challenges of staff management in a parliamentary environment.

*Margareta Brundin (Sweden)*

Information literacy and the parliament.

*Moira Fraser (New Zealand)*

How to use and regulate outsourcing of research services. (Brainstorm)

*Ahmed al-Mukhaini (Oman)*

10.30 – 11.00

Coffee break

11.00 – 12.00

How can the impact of the work of Parliamentary Libraries and Research Services be measured?

#### **Hugh Finsten (Canada)**

The challenges of staff management in a parliamentary environment.

*Margareta Brundin (Sweden)*

Technology as servant or master: striking the right balance.

*Soledad Ferreiro (Chile)*

#### **Marketing in the parliamentary environment: political, cultural and traditional restraints.**

Marga Coing (Germany)

12.00 – 13.30

Lunch

13.30 – 14.30

#### **Marketing in the parliamentary environment: political, cultural and traditional restraints.**

#### **Marga Coing (Germany)**

Technology as servant or master: striking the right balance.

*Soledad Ferreiro (Chile)*

Information literacy and the parliament.

*Moira Fraser (New Zealand)*

How to use and regulate outsourcing of research services.

*Ahmed al-Mukhaini (Oman)*

14.30 – 15.00

Coffee break

15.00 – 16.30

Final session