

SECTION ON LIBRARY AND RESEARCH  
SERVICES FOR PARLIAMENTS

SECTION DES SERVICES DE BIBLIOTHÈQUE  
ET DE RECHERCHE PARLEMENTAIRES

International Federation  
of Library Associations and Institutions  
Fédération internationale des  
Associations de bibliothécaires et des bibliothèques  
Internationaler Verband  
der bibliothekarischen Vereine und Institutionen  
Federacion Internacional de Asociaciones  
de Bibliotecarios y Bibliotecas  
Международная Федерация  
Библиотечных Ассоциаций и Учрежд



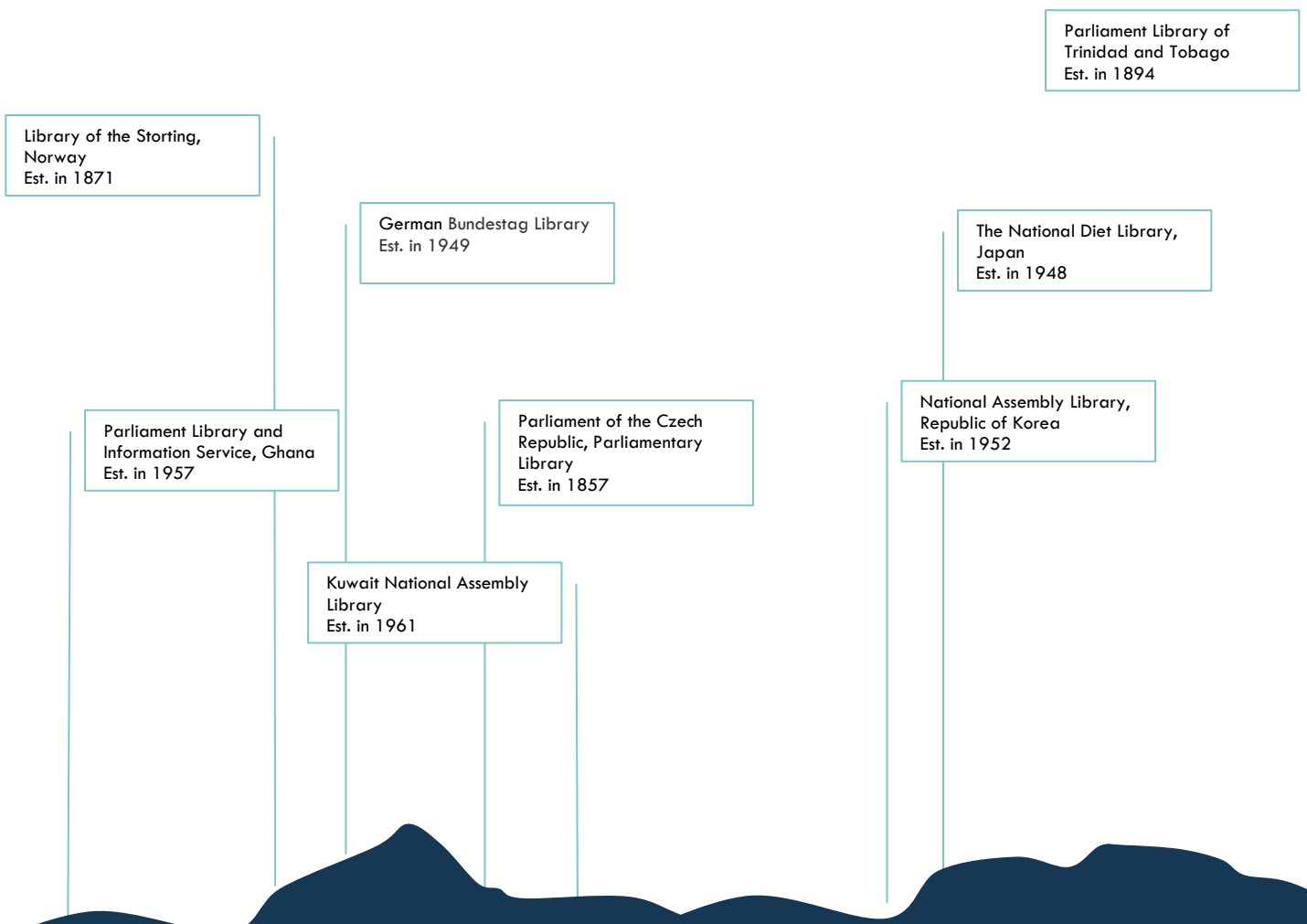
# CIRCULAR NEWSLETTER

## SECTION ON

# LIBRARY AND RESEARCH

# SERVICES FOR PARLIAMENTS

Vol. 23 - No. 6 – 7, June 2004



1. WELCOME MESSAGE FROM THE CHAIR.....	3
2. 20 <sup>TH</sup> ANNUAL INTERNATIONAL CONFERENCE OF PARLIAMENTARY LIBRARIANS, AT THE CHILEAN NATIONAL CONGRESS, VALPARAISO, 17-19 AUGUST 2004 .....	4
3. 70 <sup>TH</sup> IFLA GENERAL CONFERENCE: ABRIDGED PROGRAMME FOR THE MAIN CONFERENCE, FOR THE SECTION .....	6
4. UPDATE ON IFLA FUNDING & GRANTS 2004, BY RICHARD PARÉ .....	7
5. STANDING COMMITTEE I LIBRARY AND RESEARCH SERVICES FOR PARLIAMENTS - AGENDA.....	8
6. STANDING COMMITTEE II LIBRARY AND RESEARCH SERVICES FOR PARLIAMENTS - AGENDA.....	12
7. USEFUL INFORMATION FOR YOUR TRIP TO VALPARAISO, CHILE .....	13
8. 71 <sup>ST</sup> IFLA GENERAL CONFERENCE, OSLO, NORWAY 14-18 AUGUST 2005, REPORT FROM OUR INFORMATION OFFICER, GRO SANDGRIND .....	18
9. NEWS FROM AROUND THE SECTION .....	19
(i) BERLIN WORKSHOP REPORT: LIBRARY CONSORTIUM AND COOPERATIVE ACQUISITIONS.....	19
(ii) CHANGE IN AUSTRALIA.....	20
APPENDIX A - LETTER OF INVITATION TO 70 <sup>TH</sup> IFLA GENERAL CONFERENCE & 20 <sup>TH</sup> ANNUAL PRECONFERENCE OF PARLIAMENTARY LIBRARIES .....	24
APPENDIX B - REGISTRATION FORM FOR 20 <sup>TH</sup> ANNUAL INTERNATIONAL CONFERENCE OF PARLIAMENTARY LIBRARIANS.....	25
APPENDIX C - ADVICE ON SECTION HOTELS IN CHILE AND ARGENTINA.....	26
APPENDIX D – INVITATION KINDLY HOSTED BY THE ARGENTINIAN LIBRARY OF CONGRESS, FULL DAY PROGRAMME.....	28
APPENDIX E - FORM TO VISIT BIBLIOTECA DEL CONGRESO DE LA NACIÓN.....	29
APPENDIX F – MANAGEMENT WORKSHOP 27 AUGUST 2004.....	30

## 1. WELCOME MESSAGE FROM THE CHAIR

Traditionally for the Chair, the Secretary and the Information Coordinator, the period of time between the last Newsletter in December and the present one, is spent organizing, coordinating, sending invitations, registrations, keeping tabs on our colleagues and friends, and planning the upcoming Preconference in Chile and the Conference in Buenos Aires.

It has been a time of hard work and preparations which we believe will result in wonderful, productive presentations at our meetings this August.

For the first time, we are meeting in the Southern Hemisphere, and also for the first time, in midwinter. Congress will be in session, the cities in full activities with concert seasons, theatre presentations, people dressed in smart winter clothes, and less tourist presence, so our guests and friends can feel the pulse of our countries as we live them in our everyday lives.

Soledad Ferreiro, Director of the Chilean Library of Congress, is hosting the Preconference and has planned a very provocative and interesting programme for our guests and this you will see in the next section. An invitation to the 20<sup>th</sup> Annual Preconference can be found at Appendix A and the registration form is at Appendix B. Advice on hotels in both Chiles and Argentina is to be found at Appendix C.

We have had the invaluable cooperation of the Argentinean Library of Congress which is generously hosting a day of presentations at their Library, as well as our Management Workshop. They have been working very hard, striving to offer interesting presentations. We must also thank ABGRA, the Argentinean organizing committee, for their support. You will find the programme for the day in the Argentinean Library of Congress at Appendix D, a registration form at Appendix E and the Workshop Programme at Appendix F.

With an intensity that has increased as global change accelerates, innovations are some of our major concerns, as well as serving democracy as providers of information, research and knowledge to legislative processes and the public, in the context of the main IFLA theme, “Libraries Tools for Education and Development”.

During the next couple of weeks the Chilean Library of Congress, at [www.bcn.cl](http://www.bcn.cl), will have a special section for the Preconference, which will be permanently updated with latest changes and news. Do keep looking at it, since you may find useful information. And do not hesitate to reach us for any additional information or help you may require.

Looking forward to seeing you very soon,

Marialyse Délano S.  
Chair

## 2. 20TH ANNUAL INTERNATIONAL CONFERENCE OF PARLIAMENTARY LIBRARIANS, AT THE CHILEAN NATIONAL CONGRESS, VALPARAISO, 17-19 AUGUST 2004

### PRELIMINARY PROGRAMME

**We are striving for an ever better programme, and obtaining backing, support and participation from organisations such as IPU and Parlatino. Thus, this preliminary programme is in development and we will keep you posted with new developments.**

The 20th. Annual Conference on Library and Research Services for Parliaments is being hosted by the Library of the Chilean National Congress.

**Theme:** Clients, Commitments and trust: Strategic listening to users' concerns, and listening to citizens' concerns on legislative issues as democracy promoting activities from the Library of Congress.

### *Tuesday 17th August*

*Chair – Soledad Ferreiro*

- 9:30 – 10:15 Delegates arrive at the Chilean National Congress, Av. Pedro Montt, Valparaíso. Registration.
- 10:15-11:00 Opening of the Conference, Opening Address by the President of the Senate, the President of the House, and the Director of the Chilean Library of Congress.
- 11:00-11:30 Coffee Break
- 11:30-13:00 Round table: four parliamentarians share their concerns on knowledge and information services, and the impact on their legislative, representative and oversight activities. Moderator: Mrs. Soledad Ferreiro, Director, Chilean Library of Congress.
- 13:00-14:30 Lunch
- 14:30-15:30 Guided visit to the Chilean National Congress Building
- 15:30-17:30 Strategic innovation of services at the Chilean Library of Congress. Presentation by Mr. José Miguel Muga
- Introduction to strategic services of the Chilean Library of Congress, Mr. Alfonso Perez, Director Adjunct, Chilean Library of Congress.
- Territorial Information System
  - Legislative System
  - Legislative Assistant,
  - Press system
  - Bibliographic system
  - Bill tracking,, History of the Law and Parliamentary World.
- During this block of presentations there will be coffee available.
- 17:30 Return to hotel
- 20:00 Evening reception

### *Wednesday 18th August*

*Chair – Soledad Ferreiro*

- 09:30 Arrival of delegates
- 09:30 – 11:00 Round table: presentations by Committee Secretaries: services provided by the Library to the legislative process and the duties of the committee secretaries. Moderator: Ms. Patricia Reyes

11:00-11:30	Coffee Break
11:30-12:30	Presentation of GLIN: Global Legal Information Network. Dr. Rubens Medina and Lic. Graciela Rodriguez F., USA Library of Congress.
12:20-13:15	Presentations of UIP, Parlatino, and Latin American experiences; to be confirmed.  Legislative information, Parliamentary Libraries and their role in contributing to regional integration and community laws. Gonzalo Arenas, Fundación Europa, to be confirmed.
13:15-14:30	Lunch
14:30-16:30	Round table with representatives from parliamentary libraries from: Mexico, Brazil, Argentina. Christiane Coelho Paiva, Camara dos Deputados, Brazil <ul style="list-style-type: none"> <li>• Proposal: Latin American Parliamentary Libraries Network</li> <li>• Working groups, conclusions and recommendations.</li> </ul>
16:30- 19:00	Optional tour to Valparaíso
19:00	Closing Reception

***Thursday 19th August : Research meeting***  
*Chair Dr. June R Verrier*

9:30 – 11:00	Session One: How can we be sure that the research we do is the research our Members of Parliament want?										
	<table> <tr> <td>9.30am</td> <td>Dr Jacob Warshavsky – Israel</td> </tr> <tr> <td>9.45am</td> <td>Bharti Tiwari – India</td> </tr> <tr> <td>10.00am</td> <td>Moira Fraser – New Zealand</td> </tr> <tr> <td>10.15am</td> <td>Charles Brown - Ghana</td> </tr> <tr> <td>10.30am</td> <td>Discussion</td> </tr> </table>	9.30am	Dr Jacob Warshavsky – Israel	9.45am	Bharti Tiwari – India	10.00am	Moira Fraser – New Zealand	10.15am	Charles Brown - Ghana	10.30am	Discussion
9.30am	Dr Jacob Warshavsky – Israel										
9.45am	Bharti Tiwari – India										
10.00am	Moira Fraser – New Zealand										
10.15am	Charles Brown - Ghana										
10.30am	Discussion										
11:00	Morning tea										
	<table> <tr> <td>11.00am</td> <td>Break for Morning tea</td> </tr> </table>	11.00am	Break for Morning tea								
11.00am	Break for Morning tea										
11:15 – 12:45	Session Two: Meeting the research needs of Senators and Members – some different national strategies										
	<table> <tr> <td>11.15am</td> <td>Edmundo Serani - Chile</td> </tr> <tr> <td>11.30am</td> <td>Ms Yoshio Watarase - Japan</td> </tr> <tr> <td>11.45m</td> <td>Ms Yoo-Hyang Kim – Korea</td> </tr> <tr> <td>12.00noon</td> <td>Dr Fereydoon Azadeh – Iran</td> </tr> <tr> <td>12.15pm</td> <td>Discussion</td> </tr> </table>	11.15am	Edmundo Serani - Chile	11.30am	Ms Yoshio Watarase - Japan	11.45m	Ms Yoo-Hyang Kim – Korea	12.00noon	Dr Fereydoon Azadeh – Iran	12.15pm	Discussion
11.15am	Edmundo Serani - Chile										
11.30am	Ms Yoshio Watarase - Japan										
11.45m	Ms Yoo-Hyang Kim – Korea										
12.00noon	Dr Fereydoon Azadeh – Iran										
12.15pm	Discussion										
12:45	Lunch										
	<table> <tr> <td>12.45pm</td> <td>Break for Lunch</td> </tr> </table>	12.45pm	Break for Lunch								
12.45pm	Break for Lunch										
14:00 – 15:00	Session Three: Case Studies and Management Strategies for dealing with the staff of Members of Parliament										
	<table> <tr> <td>2.00pm</td> <td>Donna Scheeder – US</td> </tr> <tr> <td>2.15pm</td> <td>Priscilla Baines – UK</td> </tr> <tr> <td>2.30pm</td> <td>Dick Toornstra - EU</td> </tr> <tr> <td>2.45pm</td> <td>Discussion</td> </tr> </table>	2.00pm	Donna Scheeder – US	2.15pm	Priscilla Baines – UK	2.30pm	Dick Toornstra - EU	2.45pm	Discussion		
2.00pm	Donna Scheeder – US										
2.15pm	Priscilla Baines – UK										
2.30pm	Dick Toornstra - EU										
2.45pm	Discussion										
15:15	Afternoon Tea										
	<table> <tr> <td>3.15pm</td> <td>Break for Afternoon tea</td> </tr> </table>	3.15pm	Break for Afternoon tea								
3.15pm	Break for Afternoon tea										
15:45 – 17:30	Session Four: Innovations Update/Windows of Opportunity										
	<table> <tr> <td>3.45pm</td> <td>Andrea Sampaio Perna – Brazil</td> </tr> <tr> <td>4.00pm</td> <td>Gloria Sarku –Ghana</td> </tr> <tr> <td>4.15pm</td> <td>Alim Garga – Cameroon</td> </tr> <tr> <td>4.30pm</td> <td>Karl min Ku – Taiwan</td> </tr> </table>	3.45pm	Andrea Sampaio Perna – Brazil	4.00pm	Gloria Sarku –Ghana	4.15pm	Alim Garga – Cameroon	4.30pm	Karl min Ku – Taiwan		
3.45pm	Andrea Sampaio Perna – Brazil										
4.00pm	Gloria Sarku –Ghana										
4.15pm	Alim Garga – Cameroon										
4.30pm	Karl min Ku – Taiwan										

4.45pm Discussion  
5.15pm Seminar Roundup from the Chair

Session closes at approximately 17:30

### ***Friday 20th August***

Participants depart independently for Buenos Aires

## **3. 70<sup>TH</sup> IFLA GENERAL CONFERENCE: ABRIDGED PROGRAMME FOR THE MAIN CONFERENCE, FOR THE SECTION**

IMPORTANT: for more details see the complete programme at [www.ifla.org](http://www.ifla.org)

***Saturday 21 August*** Coordinating Committees Meetings

***Sunday 22 August*** Standing Committee I meetings (2.30pm), Caucus meetings, Officers dinner (invitation only).

***Monday 23 August*** Inauguration, Council I, Plenary Session, Conference Sessions, Opening of the Exhibition.

### ***Democracy enabling initiatives by Parliamentary Libraries***

#### ***Chair: Marialyse Delano***

Margareta Brundin, Swedish Parliament

Ana María Pino, Biblioteca del Congreso Nacional de Chile

Frank Kirkwood, Canadian Library of Parliament

Discussion

Section Dinner

***Tuesday 24 August*** Exhibition, poster sessions, conference sessions, plenary, afternoon sessions, welcoming reception.

### ***Open Meeting***

#### ***Chair: Marialyse Delano***

- Priscilla Baines, Director, Library of the House of Commons, UK, will reflect on changes and innovations in the House of Commons Parliamentary Library from the point of view of an outgoing Director.
- Soledad Ferreiro, Director, Chilean Library of Congreso will make a presentation on innovation and innovative services, from the perspective on an incoming Director.
- Cristina Suschek, Subdirector of documentation and foreign information, Library of Congreso of Argentina, will make a presentation on “the Library of Congress facing society”.
- Discussion

***Wednesday 25 August*** Exhibition, poster sessions, conference sessions, plenary, evening reception and cultural evening.

***Thursday 26 August*** Exhibition, poster sessions, conference sessions, plenary, evening receptions at the embassies.

Day kindly hosted by the Argentinean Library of Congress. The programme is available at Appendix D & the registration form is at Appendix E.

***Friday 27 August*** During the morning library visits, conference sessions in the afternoon, plenary, Closing Session and Council II

Parliamentary Libraries and Research Services Section Management workshop, organised by Keith Cuninghame UK and Cris Maia, Brasil. Place: By kind invitation of our Argentinean

hosts, at the Argentinean Library of Congress. Programme and registration form is at Appendix F

**Saturday 28 August** Standing Committee II: Section Committee and observers (2.30pm), IFLA meetings, optional tours

**Sunday 29 August** IFLA meetings, optional tours

#### 4. UPDATE ON IFLA FUNDING & GRANTS 2004, BY RICHARD PARÉ

Dear Colleagues,

The funding process for this year's conference attendance should be over by the time you read this update. As of May 2004, most organizations had already closed the deadline for applications for funding of conference attendance. As specified in the January 2004 newsletter, it is very important that applications be sent early, as funding is a lengthy process.

We were informed that the *Assemblée parlementaire de la francophonie* at <http://apf.francophonie.org> and the *Agence intergouvernementale de la francophonie* at [http://www.agence.francophonie.org/b\\_home.cfm](http://www.agence.francophonie.org/b_home.cfm) were prepared to receive applications from the francophone members of the Section on Library and Research Services for Parliaments this year. We hope that members take advantage of these opportunities in the future.

We were very happy to hear that USAID is providing assistance to several of our section members again this year and we would like to offer our special thanks to this organization for allowing a few more of our members to attend this year's conference as it is our wish that members from all regions of the world be able to benefit from the quality of the papers, workshops and discussions that take place at the yearly IFLA conference.

Should any of you have any information about additional sources of funding I would appreciate your contacting Pierrette Landry at [landrp@parl.gc.ca](mailto:landrp@parl.gc.ca) so that we can share this information with our general section membership.

Best regards to you all,  
Richard Paré  
Parliamentary Librarian  
Library of Parliament  
Ottawa, Canada  
K1A 0A9



## 5. STANDING COMMITTEE | LIBRARY AND RESEARCH SERVICES FOR PARLIAMENTS - AGENDA

### 1. Opening of the meeting

### 2. Approval of the Agenda

### 3. Approval of the Minutes of the Standing Committee meetings in Berlin, August 2003

### 4. Officers report (membership report, financial report).

- Report by the chair: The Libraries and Research Services for Parliaments has ..... registered members.
- Ms. Marialyse Delano: financial report
- The full financial report is going to be included in the Newsletter, for the fiscal year January – December 2004.
- Report by the Secretary Editor, Dr. June Verrier
- Report by the Information Coordinator, Ms. Gro Sandgrind

### 5. Roll call of Standing Committee members -- SC members present:

Marialyse Délano, Waafa Ali Abdel ELAH; Sara Parker, June R. Verrier, Donna Scheeder, Cristiane de Almeida Maia (2003-2007)

Irina Andreeva, Keith Cuninghame, Eleni Mitrakou, Richard Paré, Gro Sandgrind, Patricio Aranda-Torres Wojciech Kuliesiewicz, Choi Moon Hyu, Bernard Nzo Nguty, Karl Min Ku, Josephine Moesi, N.K. Singh (2001-2005)

Corresponding Member: Tembi Mtine; Bharti Tiwari

### 6. Future elections in 2005

### 7. News from the Coordinating Board

### 8. Proposal of the project, sponsored by the ECPRD.

### 9. Strategic plans (2001-2005)

## STRATEGIC PLANS 2004-2005

### Mission

#### The Library and Research Services for Parliaments Section exists:

- To promote democracies and legislative processes through the provision of information and knowledge to parliaments;
- To promote knowledge on legislation and legislative processes to the citizens, for transparency and strengthening of democratic participation;
- To serve as an instance of exchange of experiences, knowledge, problem solving situations and networking, particularly in serving a political environment;
- To promote best practices in providing information and knowledge to Parliaments
- To provide a forum for anticipation on issues relating to legislative processes.

### Goals



1. **Provide a forum for trend watching and cooperation between the knowledge services for legislatures, in a globalised information society, in which legislative processes regulate the relations of a society, the citizens and the state powers.** (Professional priorities: a. Supporting roles of libraries in society, b. Defending the principle of freedom of information, d. Providing unrestricted access to information)

**Actions:**

- 1.1 Presentations in Buenos Aires, IFLA 2004, on trends for Library and Research Services for Parliaments.
- 1.2 Presentation or round table in Oslo, IFLA 2005, on anticipation, legislative trends and the impact on Parliamentary Libraries and Research Services.
- 1.3 Establish a trend, exchange and information resources for parliaments web page, as a project developed by the Chilean Library of Congress on behalf of the Parliamentary Libraries and Research Services Section, with ECPRD financing.

2. **Promote citizen participation and democratic enabling activities from Parliaments, in the context of the Information Society and Information Literacy initiatives.** (Professional priorities: d. Providing unrestricted access to information; b. Defending the principle of freedom of information; f. Promoting resource sharing; a. supporting role of libraries in society)

**Actions:**

- 2.1 Presentation, in Buenos Aires, IFLA 2004, on a citizen participation forum experience.
- 2.2 Opening a work group within the Section, on citizen participation and democracy enabling activities, to begin in Buenos Aires 2004.

3. **Promote better laws and better lawmaking processes with the provision of information and knowledge services.** ( Professional priorities: a. supporting role of libraries in society; i. Promoting standards, guidelines and best practices; )

**Actions:**

- 3.1 Share amongst the members indicators of impact of knowledge in better laws and lawmaking.
- 3.2 Share amongst members the processes and actions involved in providing information and knowledge for better laws and lawmaking.

4. **Promote understanding and experience sharing of working in a politically complex environment.** (Professional priorities: i. Promoting standards, guidelines and best practices; h. Developing library professionals; )

**Actions:**

- 4.1 Continue sharing experiences on the particularities of requests from parliamentarians and the way in which Libraries have solved them.
- 4.2 Open a FAQ page on an Information Resources for parliaments, and requests and the way in which Parliamentary Libraries and Research Services have solved them, as part of the web pages in development by the Chilean Library of Congress with ECPRD and Chilean financing.
- 4.3 Explore alternative organizational affiliations to IFLA in order to increase the value of going to section meetings for participants.

5. **Encourage programmes to foster the incorporation into the Information Society of Parliamentary Libraries and Research Services in the context of future trends such as direct democracy and e-government.** (Professional priorities: a. supporting role of libraries in society;

**Actions:**

- 5.1 Share experiences and joint programmes with the IFLA government Section for future conferences.
- 5.2 Share experiences and joint programmes with the IFLA information Literacy Section for future conferences.

6. **Encourage professional competencies required within the Parliamentary Library and Research services environment.** (Professional priorities: i. Promoting standards, guidelines and best practices; h. Developing library professionals; )

**Actions:**

- 6.1 Share key competencies required in Parliamentary Libraries and Research Services in Preconferences and workshops, in Oslo and Seoul.

- 6.2 Exchange ideas on new developments and trends in parliamentary information and research provision.
- 6.3 Support small and newly developing parliamentary libraries and research services with practical strategies for action.

7. **Provide and share information about the Section and the Standing Committee.** (Professional priorities: a. Supporting role of libraries in society; d. Providing unrestricted access to information; f. Promoting resource sharing; g. Preserving cultural heritage; h. Developing library professionals; i. Promoting standards, guidelines and best practices.)

**Actions:**

- 7.1 Prepare and distribute the Newsletter twice a year.
- 7.2 Exchange information permanently via Iflaparl
- 7.3 Keep members and SC permanently informed and consulted on issues relating IFLA and the Section.
- 7.4 Promote democratic participation on decisions and issues pertaining the Section and the SC:

8. **To promote membership of the Section and seek a broader representation of the standing committee.** (Professional priorities: a. Supporting role of libraries in society; d. Providing unrestricted access to information; f. Promoting resource sharing; h. Developing library professionals. )

**Actions:**

- 8.1 Actively seek and contact colleagues and parliamentary libraries, particularly in Latin America and developing countries to attend and participate in Buenos Aires, IFLA 2004.
- 8.2 Actively seek and contact colleagues and parliamentary libraries, particularly in Latin America and developing countries to attend and participate in Oslo, IFLA 2005.

**10. Reports on regional activities:**

- European Centre for Parliamentary Research and Documentation (ECPRD), report by Karel Sosna
- Association of Parliamentary Libraries of Australasia: APLA Report, Moira Fraser
- APLIC / ABPAC Canada. Report by M. Richard Paré
- APLAP Report. M. Noboko
- APLESA, representative from Uganda
- AAPLD, report M. Kosi Kedem
- PARDOC, report M. Francois Milogo
- NCLS, report Ms. Donna Scheeder
- Nordic Countries, report by Ms. Gro Sandgrind

**11. Future Conferences**

IFLA 2005, Oslo

71st IFLA General Conference, Oslo, Norway 14-18 August 2005, report from our Information Officer, Gro Sandgrind

See item 8 of this Newsletter.

**12. Invitation presented by Ms. Sara Parker**

**13. Subjects of interest for future conferences**

During the SC meeting, the Section's SWOT analysis during the 2003 workshop and coordinating meeting in Berlin, the following subjects of interest emerged:

- Windows of opportunity

- Getting the request out of the user
- Information literacy
- Globalization
- Organizational structures
- Recruitment
- User education
- Impact of Libraries and Research services on legislative outcome.... better laws, for example
- Parliaments and anticipation: one step before or one step behind societal, cultural and technological changes
- Change management: users, environment and ourselves
- Consortia and cooperative acquisitions
- Training: what makes a good researcher
- Knowledge management in a parliamentary environment
- Collaboration with other parliaments and their services
- The other side: integrating executive and legislative information
- Special collections management

The first two of these subjects will be focussed at the 2004 Research Seminar. Other topics have been dealt with in previous years. Priorities for 2005 to be identified at this meeting.

**14. IFLA booth schedule**

**15. Useful information**

**16. Section dinner**

**17. Any other business**

## 6. STANDING COMMITTEE II LIBRARY AND RESEARCH SERVICES FOR PARLIAMENTS - AGENDA

### **1. Opening of the meeting**

### **2. Approval of the Agenda**

### **3. Officers report**

- Report by the chair: Mrs. Marialyse Delano
- Report by the Secretary Editor, Dr. June Verrier
- Report by the Information Coordinator, Mrs. Gro Sandgrind

### **4. Roll call of Standing Committee members -- SC members:**

Marialyse Délano, Waafa Ali Abdel ELAH; Sara Parker, June R. Verrier, Donna Scheeder, Cristiane de Almeida Maia (2003-2007)

Irina Andreeva, Keith Cuninghame, Eleni Mitrakou, Richard Paré, Gro Sandgrind, Patricio Aranda-Torres Wojciech Kuliesiewicz; , Choi Moon Hyu, Bernard Nzo Nguty, Karl Min Ku, Josephine Moesi, N.K. Singh (2001-2005)

Corresponding Member: Tembi Mtine; Bharti Tiwari

### **5. Future elections in 2005**

### **6. News from the Coordinating Board**

### **7. Evaluation of the Conference**

## 7. USEFUL INFORMATION FOR YOUR TRIP TO VALPARAISO, CHILE

### TO GET TO VIÑA DEL MAR OR VALPARAISO FROM THE AIRPORT

- At the airport, take a bus that will deliver you to the bus station at Pajaritos (very near the airport).
- At the bus station, take a ticket and board a bus to Viña del Mar if you are staying at a hotel there, or to Valparaíso if you are staying in Valparaíso.
- At the end terminal in Viña del Mar or Valparaíso, take a taxi (they are economical), to your hotel.

### TO GET FROM YOUR HOTEL TO THE NATIONAL CONGRESS

Ask at the lobby of the Hotel for a taxi to drive you to the Nacional Congreso. The ride takes approximately 15 minutes and costs about US \$ 7 or \$ 5.000 Chilean pesos.

### TRANSPORATION

**Driving in Chile:** Renting a car and driving in Chile is easy and convenient. Streets are well signalled, and traffic during rush hours could be stressing.

Arriendo de Automóviles en V región y Santiago  
(renting cars in Viña, Valparaíso and Santiago)

**Taxis:** Taxis are available at all hours, and are painted black with yellow tops. Taxi drivers are generally courteous and honest. The fee is usually what is indicated in the meter. No smoking in public transportation. A taxi from Viña del Mar to Valparaíso costs approx. \$ 5.000 Chilean pesos.

**Metro:** The Metro de Santiago, the Santiago subway is very comfortable, clean, inexpensive and quick. There are three lines and the service is available from 6:30 to 22:00 on Saturdays and working days, and from 8:30 to 22:30 on Sundays and holidays. There are different prices for the ticket according to the hours.

**City buses ("Micros"):** Urban buses are yellow and white.

**Intercity buses:** For more information, click here [este sitio](#).

There are several bus alternatives for different areas of the country. See: [Transporte terrestre](#).

Terminal stations in Santiago, Valparaíso and Viña:

Santiago	Dirección	Teléfono
Terminal Santiago	Avda. B. O'Higgins 3848, Santiago	779-1385
Terminal Los Héroes	Tucapel Jiménez 21, Santiago	696-9087
Terminal Alameda	Avda. B. O'Higgins 3714, Santiago	776-1038
Terminal San Borja	San Borja 184, Santiago	776-0645
Terminal Norte	Amunátegui 920, Santiago	671-2141
V Región	Dirección	Teléfono
Rodovario Viña del Mar	Avda. Valparaíso 1055, Viña	752002
Rodovario Valparaíso	Av. Pedro Montt s/n, Valparaíso	212028

**Trains:** There is a limited train service to some parts of the country.

### CHILEAN CURRENCY

Chilean currency is the peso, \$, in paper money of \$1.000, \$2.000, \$5.000, \$10.000 y \$20.000, and metallic of \$1, \$5, \$10, \$50, \$100, \$500. Personal cheques are honoured, with identification of the client.

**Paying in foreign money:** It is not generally done, with the exception of hotels, which discount the VAT of 18%.

**Credit cards:** All major credit cards are generally accepted.

**ATM:** There is a widespread ATM network, accepting all major international cards (Redbanc, Cirrus, etc.), with favourable exchange rates.

**Changing money:** Currency conversion is not regulated by government, so any money exchange can be used. Be careful not to change money on the streets or in the informal market, since there is no difference in rates and you may be robbed in the act

For more information: [The Universal Currency Converter \(TM\)](#).  
Exchange houses in Viña and Valparaíso:

Casas de cambio en V región (currency exchange in Viña del Mar and Valparaíso)

#### **VINA DEL MAR**

AFEX - Arlegui 690 Fono: 68 81 02  
CAMBIOS ANDINO - Arlegui 674-676 Fono: 97 10 51  
INTER - 1 Norte 655 Fono: 97 71 89  
CAMBIOS TURISCAMB S.A. - Arlegui 646 Of. 410 Fono: 69 09 20  
GUIÑAZU TRANSFER LTDA. - Arlegui 686 Fono: 97 77 40  
GUIÑAZU TRANSFER - Av. Borgoño 14830 Fono: 83 25 68

#### **VALPARAISO**

INTER - Sotomayor 11 local 8 Fono: 25 58 92  
ASCAMI - Esmeralda 940 Fono: 23 43 80  
CAMBIOS PRAT - Prat 836 Fono: 23 41 52  
EXPRINTER CAMBIOS - Prat 895 Fono: 21 70 10  
MARIN ORREGO - Prat 790 Of. 337 Fono: 21 48 83

### **VISAS AND CONSULATES**

Visas: Citizens from Argentina, Brazil, Paraguay and Uruguay can arrive with their national identity document. The rest of the countries require a valid passport.

The following countries do not need visa:

Alemania Germ.	Argentina	Australia	Austria
Bélgica	Bolivia	Brasil	Canadá
Colombia	Costa Rica	Croacia	Dinamarca
Ecuador	El Salvador	España	Estados Unidos USA
Finlandia	Francia France	Grecia	Guatemala
Holanda	Honduras	Hungria	Indonesia
Islandia	Israel	Italia	Japon
Malasia	Marruecos	Mexico	Nicaragua
Noruega Norwa.	Nueva Zelandia	Panama	Paraguay
Peru	Polonia	Portugal	Reino Unido UK
Republica Checa	Republica Dominicana	Singapur	Sudafrica
Suecia Sweden	Suiza	Turquia	Ucrania
Uruguay	Venezuela		

Citizens from countries not included in the previous list must check with their local Chilean consulate to obtain visas.

### **COMMUNICATIONS**

**Mail:** Correos de Chile, the mail service is secure and serious, although sometimes slow. Mail offices open during weekdays from 9 to 6, and on Saturdays from 9 to 12.

**Fax and Telegrams:** Widely available and inexpensive.

**Local telephone calls:** There are phone booths widely distributed, and a card can be obtained at the nearest news stand or a \$100 peso coin can be inserted in the slot.

**International phone calls:** International phone calls are inexpensive and efficient. There are phone centres and from the hotels, which usually have a surcharge on calls.

To make an international call with a specific carrier:

<b>Portador discado</b>	<b>Disque</b>
ENTEL	123 + 0 + Country+ Area + Number
Telefónica	123 + 0 + Country+ Area + Number
VTR	123 + 0 + Country+ Area + Number
Bell South	123 + 0 + Country+ Area + Number

Chilesat	123 + 0 + Country+ Area + Number
Carrier 155	123 + 0 + Country+ Area + Number
Manquehue LD	123 + 0 + Country+ Area + Number
Micarrier	123 + 0 + Country+ Area + Number
Transam Comunicaciones	123 + 0 + Country+ Area + Number
Globus 120/1200	123 + 0 + Country+ Area + Number
CNT carrier	123 + 0 + Country+ Area + Number

**Mobile phones:** Cell phones are widely used and can be easily rented. The hotel can help you with this.

**Internet:** Chile has well developed communications and networked services. Internet and e-mails are widely available in Cybercafes and at the hotels.

### TIME AND DATES

Continental time in Chile is UTC-04:00 (Universal Time Coordinate, before, Greenwich Mean Time).

Normally (when not in summer savings time), Chile has the same time as Eastern DST of USA.

For more information, check: [www.timeanddate.com](http://www.timeanddate.com).

Chile uses de 24 hour format: i.e. 3:00 PM is 15:00.

Chile uses the European day format (day, month, year): i.e. 19-11-1997

### Usual schedules:

Office hours	Mon - Fri	9:00 a 18:00
Banks	Mon - Fri	9:00 a 14:00
Commercial Centres	Mon - Fri	11:00 a 21:00 / 22:00
Stores	Mon- Sat	10:00 a 20:00
Supermarkets	Mon-Sun	8:30 a 22:00 / 23:00
Cinemas	Mon-Sun	16:00, 19:00 y 22:00
Lunch		13:00 a 15:30
Dinner		21:00 a 24:00

### MEDICAL INSTITUTIONS, VIÑA AND VALPARAÍSO

#### Hospitals and Clinics:

#### VIÑA DEL MAR

HOSPITAL DR. GUSTAVO FRICKE SCH.	Alvares 15 32 FONO URGENCIAS : 67 50 67
CLINICA AVANSALUD	Mesa Central * 45 1000 13 Norte 635 SERVICIO ATENCION INMEDIATA 24 HRS. 45 11000
CLINICA MIRAFLORES	Los Fresnos 276 Fono: 67 08 97 Fax: 67 58 89 FONO URGENCIAS : 67 08 97
HOSPITAL DE NIÑOS	Limache 1667 - LLay - LLay 1660 FONO URGENCIAS : 38 50 00
CLINICAS LOS ABETOS	Los Abetos 471 Miraflores Fono: 67 02 68 Fax: 67 02 67 FONO URGENCIAS : 67 02 68

#### REÑACA

CLINICA REÑACA	Mesa Central Fono: 65 80 00 - 65 86 26 - 65 85 42 Anabena 336, Jardín del Mar FONO URGENCIAS : 65 84 35
----------------	---

#### VALPARAISO

HOSPITAL CARLOS VAN BUREN	San Ignacio 725 FONO URGENCIAS : 20 40 00
HOSPITAL CLINICO HOSEG	Mesa Central Fono Fax: 26 81 00 Avenida Brasil 23 50 FONO URGENCIAS : 26 81 00
HOSPITAL ALEMAN	Guillermo Munnich 203 Cerro Alegre Fono : 21 79 51 FONO URGENCIAS : 21 79 51
HOSPITAL CLINICO	Diego Portales 449 - Cerro Barón Fono: 25 12 13

BARON

FONO URGENCIAS : 25 12 13

### QUILPUE

LOS CARRERAS  
CLINICA

Caupolican 958 Fono : 53 98 00 Fax 53 99 49  
FONO URGENCIAS : 53 98 00

### TAXES

Airport tax is US\$18, or the equivalent in national currency. US citizens pay a reciprocity tax of US\$100 upon arrival, valid whereas the passport is not changed. This tax applies to countries that charge Chileans for obtaining visas.

### INSTALLATIONS

International Airport in Santiago Comodoro Arturo Merino Benítez, and the following: Arica (Chacalluta), Antofagasta (Cerro Moreno), Iquique (Cavancha), Puerto Montt (Tepual), Punta Arenas (Pdte. Ibáñez) and Temuco (Maquehue). They all have international police, migration, customs, restaurants and comfortable facilities. For more information, check: Dirección General de Aeronáutica Civil de Chile.

#### *International arrivals and departures:*

For more information, click the following:

Salidas nacionales. (national departures)

Salidas internacionales. (international departures)

Llegadas nacionales. (national arrivals)

Llegadas internacionales. (International arrivals)

**Airport transportation:** National and International airports have transportation to the city or elsewhere. Check the website: Transporte Terrestre.

**Customs:** International passengers must go through customs, and the following are not allowed:

- Fruits, seeds, vegetables, or unprocessed products of animal origin.
- Firearms, munition,
- Illegal drugs

**Tips:** There is no fixed rule, but a 10% is usual in restaurants. Taxis are not usually tipped, unless there is help required with luggage, for example

**Radio and Television:** There are 23 Fm radios, 4 of which offer classical music and cultural programmes. There are 6 local TV channels and two cable TV companies with 60 international channels.

### GENERAL INFORMATION

Check [www.sernatur.cl](http://www.sernatur.cl)

#### *Business information*

- Schedules: Normal working schedule is from 9 to 6 pm., with a short time for lunch.
- Dressing code: The Chilean National Congress will be sitting during the Preconference. This makes a difference with other meetings in the Northern Hemisphere, where usually parliaments have been in summer holidays during our meetings. ***Gentlemen must wear ties and jackets or their national dress, and ladies must wear appropriate office attire (no jeans or shorts, for example)***. We will be in midwinter, so warm clothing is recommended, as well as an overcoat or a raincoat. It is not required to wear black ties or formal gowns for receptions.

**Other useful information:** Policemen or public officers consider a serious offence the offer of a bribe or tip for a special service or favour. Please abstain from this practice, which may be acceptable in other countries.

#### *Local festivities*

1ero de Enero	Año Nuevo
Móvil (Marzo o Abril)	Viernes Santo
1ero de Mayo	Día del Trabajo
21 de Mayo	Glorias Navales
Móvil (Junio)	Corpus Christi



29 de Junio	San Pedro y San Pablo
15 de Agosto	Ascensión de la Virgen
Primer lunes de Septiembre	Día de la Reconciliación Nacional
18 de Septiembre	Fiestas Patrias
19 de Septiembre	Glorias del Ejército
12 de Octubre	Día de la Raza
1ero de Noviembre	Todos los Santos
8 de Diciembre	Inmaculada Concepción
25 de Diciembre	Navidad

**Health:** No special vaccines are required.

**Water:** Generally, water is completely safe, although we suggest mineral water for those who may not be used to our high mineral content tap water.

**Raw food:** It is not recommended to eat uncooked vegetables unless obtained at a reputable supermarket. Restaurants also are keen on health issues, so salads and vegetables are safe.

#### **Other health issues**

Hanta virus. It is not epidemic but some cases have been diagnosed, so campers and people visiting rural areas should take some preventive measures. For more information, click: [US Center for Disease Control](#) and [Ministerio de Salud de Chile](#)

#### **Basic Services**

- Electricity: 220V 50Hz
- Metrical system used

**Security:** Viña and Valparaíso, as well as most Chilean cities, have good security standards. Nevertheless, it is better to be on the safe side with valuables, and pickpockets in public transportation. When at a restaurant, keep the handbag or valuables on your lap. It is better to keep your valuables at the Hotel safety deposit boxes. In case of a loss or theft, it must be immediately reported to the police and your nearest consulate.

#### **Emergency Phone Numbers**

Ambulancias (Ambulance)	131
Bomberos (Fire Brigade)	132
Policía (Police)	133
Cuerpo de Socorro Andino	136
Información Policial	139

CARABINEROS DE CHILE (Police)  
 Prefectura Viña del Mar 4 Norte 320 / Fono: (32) 68 92 68

8. 71<sup>ST</sup> IFLA GENERAL CONFERENCE, OSLO, NORWAY 14-18 AUGUST 2005, REPORT FROM OUR INFORMATION OFFICER, GRO SANDGRIND

Oslo is the place for the next year's World Library and Information Congress. This is the third time Oslo is hosting an IFLA conference. The first time was in 1947, IFLA's first post World War II meeting, the next was in 1975.

I look forward to meet as many of you as possible here in my country.

*The motto of next year's conference is "Libraries – A voyage of discovery".*

The Section for Library and Research Services for Parliaments decided last year to arrange pre-conferences in the same country as the main IFLA conference. We decided also that in future there be no gap between pre-conferences and main IFLA conferences.

**I am happy to welcome you to our parliament – the Storting on 10 –12 August 2005 to our Section's pre-conference.** The pre-conference will include a professional seminar on an important issue to be decided on, a one day research seminar and a guided tour in our parliament.

See our web site for more information on the Storting . (Sorry about the Parliamentary Library not being presented here.)  
<http://www.stortinget.no/english/index.html>

2005 is the year we celebrate our independence from Sweden. In 2005 it is 100 years since the dissolution of the Swedish-Norwegian Union, important to both countries. The conflict was resolved in a peaceful manner in 1905, and reflects the Norwegian policies for peace – an aspect of this can be experienced at the new Nobel Peace Center. The Centennial will be celebrated with a number of events reflecting the past and expecting the future. The IFLA congress will be part of these celebrations.

Gro Sandgrind  
Parliamentary librarian  
The Library of the Storting  
Karl Johans gt. 22  
N-0026 Oslo, Norway  
Tel.: +47 23 31 36 85  
Fax.:+47 23 31 38 59  
E-mail: <mailto:gro.sandgrind@stortinget.no>  
Internett: [www.stortinget.no](http://www.stortinget.no)

## 9. NEWS FROM AROUND THE SECTION

This Section has been designed to encourage colleagues in the Section to share news about personal or institutional developments in their Parliamentary Libraries and Research Services between conferences.

Marialyse and I would like to encourage you to contribute to this experiment in the future.

Below you will find Charles Brown's report on the Berlin Workshop. Unfortunately we had gone to print when it arrived for the January 2004 Newsletter so it appears here. It will help us enormously if Workshop rapporteurs in Buenos Aires this year give their notes to the Workshop organisers, Keith Cuninghame and Cris Maia, or to Marialyse or me at the end of our Workshop day.

### (I) BERLIN WORKSHOP REPORT: LIBRARY CONSORTIUM AND COOPERATIVE ACQUISITIONS

Leader: Jan Keukens  
Rapporteur: Charles Brown

The leader started with a definition and goal of the subject which he took from Shannon L. Bostick, *Liber Quarterly*, 2001. He said the goal included collection sharing, electronic content licensing, inter library loan/document delivery and training. Jan Keukens traced the history of the subject from 1900 through 1960 to the present.

Type of consortium and organization included similar and multi-type libraries. Organization could be formal or informal and could have a legal status as well.

Examples of library consortia given were ICOLC with 151 members, the Triangle Research Libraries Network, Boston Library Consortium, Coalition of South African Library Consortia, Council of Australian State Libraries and the National Library of Australia, The Estonian Libraries Network Consortium and Gemeinsamer Bibliotheksverbund.

Related to consortia are issues of:

- Conflict of interest within the organization
- Conflicting interests within the consortium
- Investment in licenses and IT-Building Portals/software for virtual catalogues and delivery of materials
- Master agreements/individual choice
- Full portfolio or cross-access
- Multi-year agreements
- Copyright/ownership vs. licensing: buying usage rights
- Staff and end user education

With consortia and parliamentary libraries the presenter asked the participants to note the:

- Independent position of Parliamentary Library/conflicting interests
- Special collection profile: both academic research and policy and press
- No natural partner: one Parliamentary Library in a non-federal state, while there are more than one Parliamentary Libraries in a federal state
- In some countries there are legal regulations that give the Parliament the right to free copies of national publications – legal deposit
- Possibilities for section or groups within the section to form a consortium/consortia.

### DISCUSSION

At the discussion stage it was clear that there were the consortia-sensitive group of the North and the non-consortia conscious group of the South. The former included Sweden, Greece, Hannover and the Dutch who are reaping the benefits of library consortia and cooperation with the public, academic and government libraries in the areas of cataloguing and acquisition of, especially, foreign materials. The libraries are however conscious of their unique identity based on their collections and users. The latter group was made up of the Francophone group, Cambodia and Ghana. Here there is minimal use of library consortia and cooperation. There are all kinds of libraries but they are not taking advantage of that what the two concepts offer.

NORIA, the successor of PARDOC is creating the awareness among the Francophone members. In Ghana there is an upcoming conference of the West African Libraries Association (WALA) in Accra in November 2003 and the issue of library consortia would be one of the subjects to be discussed.

## (II) CHANGE IN AUSTRALIA

### **Amalgamation of Parliamentary Departments**

Major changes are underway in the Australian Federal Parliament. In August 2003, the Speaker of the House of Representatives and the President of the Senate (the Presiding Officers) announced in their respective Chambers that three of the five parliamentary departments, the Joint House Department (responsible for building management and maintenance, catering, security etc), the Department of the Parliamentary Library (responsible for the provision of information and research services to Senators and Members) and the Department of Parliamentary Reporting Staff (responsible for Hansard and IT) would be amalgamated into a single department, the Department of Parliamentary Services (DPS). This change would create a department of 966 staff (actual at time of writing) with a total budget for Financial Year 2004-05 of \$132.331 million.

A number of earlier attempts to amalgamate the parliamentary departments had failed, sometimes because they attempted to include the Chamber Departments or sometimes because they were considered to threaten the independence of the Parliamentary Library.

The reasons for the acceptance of the 2003 amalgamation were twofold. The first was the Government's determination that the significant funding for enhanced Parliamentary security against terrorism would come from savings within the existing Parliamentary budget. The second was a guarantee of the independence of the Parliamentary Library through five specific mechanisms. Four of these were listed in the statements of the Speaker and the President:

‘... by strengthening the current role of the Library committees of both Houses of Parliament;

‘to bring forward amendments to the Parliamentary Services Act to provide for a statutory position of Parliamentary Librarian within the new joint services department

‘and conferring on the Parliamentary Librarian direct reporting responsibilities to the Presiding Officers and to the Library committees of both Houses of Parliament;

‘to ensure that the resources and services to be provided to the Parliamentary Library in the new joint services department be specified in an annual agreement between the Departmental Secretary and the Parliamentary Librarian, approved by the Presiding Officers following consideration by the Library committee of both Houses of Parliament...’. Hansard 14 August 2003.

The Podger Report, (*Review by the Parliamentary Services Commissioner of Aspects of the Administration of Parliament, Final Report*, September 2002) which proposed the amalgamation of the parliamentary departments, recommended the fifth protection, a Charter for the Parliamentary Library.

### **Brief History of the Parliamentary Library and Parliamentary Research Service**

The Parliamentary Library began its life with the federation of the Australian states in 1901 and the establishment of a Federal Parliament (originally in Melbourne, moving to Canberra with the creation of the new capital of Australia in 1927 and up the hill to its splendid new building in 1988). Until 1960, the Parliamentary Library had also carried out the functions of a National Library. An Act of Parliament that year created the National Library, leaving the Parliamentary Library free to concentrate on the library and information requirements of Senators and Members.

An outcome of this opportunity was the creation of the Legislative Research Service in 1966 (later, in 1990, the Parliamentary Research Service). Highly qualified research professionals were employed to allow Senators and Members to gain access to research and analysis tailored to meet their individual parliamentary and representational needs.

Despite its important role, the Parliamentary Library has not had its own chief executive since January 1992, when the retirement of the then Parliamentary Librarian followed shortly after a critical report by the Auditor-General (*Audit Report No.6 1991-1992*). Throughout the succeeding period an Acting Parliamentary Librarian, who was also the substantive head (subsequently ‘Secretary’) of the Department of the Parliamentary Reporting Staff (Hansard) had been left to manage both departments. In spite of sporadic expressions of concern by Senators and Members about the delay in appointing a permanent Parliamentary Librarian, this acting arrangement remained in place for 12 years, until the creation of the Department of Parliamentary Services.

These circumstances had a deleterious effect on staff morale. Nonetheless much was achieved in these years (as demonstrated in *The Theory and the Practice of Developing Parliamentary Libraries and Research Services*, Subject Collection No 13, Department of the Parliamentary Library, Commonwealth of Australia, 2004). Increasingly, the potential of information and communications technology was used to broaden the range of services available to Senators and Members. Products that combined the skills of policy analysis and information retrieval from electronic sources were made available on the internet, as was the range of Parliamentary Library general distribution papers.

Most notably, the client service elements of the two programs of the Parliamentary Library, the Parliamentary Library Information Service and the Parliamentary Research Service were combined from January 1997 as Information and Research Services. This created mixed professional subject teams providing Senators and Members with a 'one stop shop' for their requests whether they were of a reference, information, research or analytical nature. A consequence of this subject orientation of client services was to allow reference librarians to further develop their subject skills. This was a logical consequence of the upgrading of formerly lower classified reference positions, giving the Parliamentary Library one of the largest groups of high level subject reference librarians in Australia.

One principle underlining this professional integration was agreement that the Head and Deputy Head of Information and Research Services, the client services program, (in whatever combination) should be representatives of the two professional streams of librarianship and research. Currently, Information and Research Services is headed by someone from an academic, research and public service background; the Deputy Head is someone from a professional librarian background. At the time of writing the IRS is made up of 55 analysts (researchers), 39 information specialists (librarians) and 14 administrative support staff. The second program of the Parliamentary Library, the Resources Management Service, is made up of 22 librarians, 10 para-professional librarians and 20 technical or administrative support staff reflecting the requirements of collection development and maintenance and other library technical services.

### **Progress within the Department of Parliamentary Services**

On 22 March 2004 a meeting of the Library Committee (made up of the President of the Senate and Speaker of the House of Representatives, six Senators and six Members of the House of Representatives represented equally by both major political parties) was held and went in camera to finalise the discussion of the position of Parliamentary Librarian and associated issues. On 24 March, in separate statements in the two Chambers, the Speaker and the President announced that they had consulted with the joint Library Committee on proposals to give effect to the Parliament's wish to protect the independence of the Parliamentary Library and had reached agreement on a package of proposals which they believed would guarantee that independence for the future:

'That package consists of proposals for a more formal establishment of the joint Library Committee, drafting instructions for amendments to the Parliamentary Service Act 1999, and a duty statement and selection criteria for the position of Parliamentary Librarian, to be created as **a statutory office...**' (emphasis added).

The Act would be amended to:

'... set out the functions of the Parliamentary Librarian, and require those functions to be performed, among other things, in a timely, impartial and confidential manner and on the basis of equality of access for all Senators and Members...' and

'specify the core functions of the Parliamentary Librarian...'

'Another element of protecting the Library's independence is that the Bill will require the Parliamentary Librarian to have professional qualifications in librarianship or information management and professional membership of a recognised professional association in such a discipline' (Hansard 24 March 2004).

This last requirement, which appears to preclude that half of the staff of the Parliamentary Library whose professional background is in academic research and analysis, often including practical professional experience (for example in law or policy development in the public service), from applying for the position of Parliamentary Librarian, caused some contention. Apparently, the meaning of the words 'professional qualifications in librarianship or information management' was not understood by some members of the Library Committee to exclude one of the two professions that provide Information and Research Service output to Senators and Members. Their apparent concern about this issue, concern which was also reflected in the public domain (see, for example, Derek Woolner and anonymous respondents in *The Informant*, a monthly insert in the Canberra Times April, May and June editions), appeared to have contributed to delay in advertising the position until differences are resolved.

Delay was also caused by debate about whether to incorporate in the draft legislation proposed funding changes for Parliamentary security. In the event a *'Parliamentary Service Amendment Bill 2004, A Bill for an Act to amend the*

*Parliamentary Service Act 1999, and for related purposes*, was circulated to party leaders and to members of the Library Committee early in June. The original criteria for eligibility for selection as Parliamentary Librarian remain in the draft Bill. Significantly, as well, the changes proposed in that draft omitted to make any reference to a Parliamentary Library.

The Library Committee met again on 17 June and took issue with the budgetary consequences for the Parliamentary Library flowing from the requirement that it take its share of the cuts required to pay for additional security for Parliament House. They also made reference to the draft bill and the absence in it of any reference to a Parliamentary Library as such. The meeting then went in camera for further discussion of the appointment of a Parliamentary Librarian. At an additional meeting of the Library Committee called on 22 June because of concerns about the budgetary implications of the amalgamation then beginning to become clear. A motion was passed unanimously expressing concern about the budget cuts the Parliamentary Library is being called on to make.

On 21 June the President of the Senate introduced the Parliamentary Services Amendment Bill 2004 into the Senate. The Second Reading Speech was incorporated into Hansard and debate adjourned until the Spring sittings beginning on 3 August. This delay was stated to have occurred in part because of the full legislative program still to be got through the Senate in its last week of winter sittings. It appears that it has also occurred because there are issues raised by the legislation as proposed before it can pass through both Chambers.

### **Conclusion**

The Podger Report recommended moving swiftly if the amalgamation of the three parliamentary departments was agreed. More than ten months since its announcement, and four since the Department of Parliamentary Services came into existence on 1 February 2004, little practical progress has been made on the implementation of the five measures proposed to protect the independence of the Parliamentary Library.

Meanwhile there is no relevant professional in place with the authority to represent the Parliamentary Library and to ensure that its interests are protected, including through negotiation of a resources and services agreement as decisions are made for Financial Year 2004-05 when the challenge will be to provide the same quality information and research services to Senators and Members on a reduced budget.

External events may yet intervene before the future of the Parliamentary Library can be resolved. The pending federal election is currently expected in October (although there is speculation that it could be held as early as August). A process to select a Parliamentary Librarian was underway in 1995 but delays meant that it remained unresolved when the 1996 elections were called and, following Australian protocol, no appointment could be made. The selection process was abandoned. The same fate could befall any contemporary process following passage of the proposed legislation. One significant consequence of the forthcoming election is that the Presiding Officers and the Library Committee, who together have been so instrumental in getting the process this far, may no longer be in position, and their successors may be less keen and eager to see the matter resolved in the way anticipated by their predecessors.

### **Comment**

What was the Australian Parliamentary Library has now become two of seven 'Groups' in the Department of Parliamentary Services. In proposals as they now stand, the description 'Parliamentary Library' is disappearing from the lexicon – and from the relevant legislation. In one view this could be interpreted to be dissolution of a great national institution by stealth – for few saw this to be the intention, given the strength of the protections designed to ensure the Parliamentary Library's statutory independence announced last August in the Chambers. In another view, these developments could be seen as simply stumbling blocks on the way to establishing statutory independence for the Australian Parliamentary Library in a more efficient bureaucratic framework.

Just as importantly, intended to assure Senators and Members that the amalgamation of the three formerly independent parliamentary departments would not reduce the standard of services from the Parliamentary Library, the draft legislation, as it stands, may result in the opposite. Should it go through unchanged, the legislation would make the Parliamentary Library a closed shop. Instead of being free to seek the best qualified leader with the most compelling vision for a vital national institution, the Australian legislation will permanently restrict choice to a small pool. The selection of a less than optimal candidate could have enduring consequences for the standard of service for Australian Federal parliamentarians.

As well, this feature of the proposed legislation will discriminate against those staff involved in policy analysis who no longer will be allowed to aspire to lead the organisation they serve. No other national Parliamentary Library that incorporates policy and research functions restricts the choice of its Chief Executive Officer exclusively to the library or 'information management' profession. There is good reason for this. Few national Parliamentary Librarians in Australia or around the world have been or are librarians. In Australia, on only three of the nine occasions when a Parliamentary Librarian has been appointed, have they come from the library profession.

Paradoxically, these recent developments seem to endorse the Parliamentary Library's approach that parliamentarians should be able to seek help on the basis of their subject interest rather than the type of professional response needed to provide it. That at least some Members of Parliament do not appear to fully grasp the implications of the proposed changes, as far as the exclusionary provisions for the appointment of a Parliamentary Librarian are concerned, is perhaps a product of their no longer needing to know the intricacies of service delivery.

**Personal Declaration:** While this author has attempted to present a factual account of the developing situation in the Australian Parliament and one interpretation of those facts in response to inquiries from a number of overseas colleagues, it should be noted that I am an interested party. I was appointed head of the Parliamentary Research Service in 1993, became head of the combined Parliamentary Information and Research Service in 1997 and, assisted immeasurably by a professional librarian as deputy, have led and developed the combined professional teams and developed the range of services demonstrated in the just released volume referred to above.

I have also assisted overseas Parliaments with the development of their parliamentary library as well as their research services and have played an active part in the professional association, the International Federation of Library Associations. With this background, I naturally feel very strongly that, in the 21<sup>st</sup> century, if the objective is to continue to develop the highest quality information and research services for the Senators and Members of the Australian Parliament, it is simply not possible to discriminate in legislation against those professionals who come from the research and analysis side of the increasingly sophisticated complementary library, information research and analysis services - or indeed to discriminate against possible applicants for this position from any other relevant profession.

Dr J R Verrier  
Canberra  
June 2004

**Section on Library and Research  
Services for Parliaments  
Section des services de bibliothèque et de  
recherche parlementaires  
Sección de Servicios de Investigación y  
Bibliotecas para Parlamentarios.**

International Federation  
of Library Associations and Institutions  
Fédération internationale des  
Associations de bibliothécaires et des bibliothèques  
Internationaler Verband  
der bibliothekarischen Vereine und Institutionen  
Federación Internacional de Asociaciones  
de Bibliotecarios y Bibliotecas  
Международная федерация  
Библиотечных Ассоциаций и Учреждений



Santiago, Chile, June 1st, 2004

## APPENDIX A - LETTER OF INVITATION TO 70<sup>TH</sup> IFLA GENERAL CONFERENCE & 20<sup>TH</sup> ANNUAL PRECONFERENCE OF PARLIAMENTARY LIBRARIES

Dear Mr. or Madame,

As Chair of the IFLA Section on Library and Research Services for Parliaments, I have the pleasure and honour to invite you officially to attend the World Library and Information Congress, 70th IFLA General Conference and Council in Buenos Aires, Argentina, 22-27th August 2004. The main theme of the Conference is "Libraries: Tools for Education and Development".

As a Preconference, in conjunction with the World Library and Information Congress, the 20th Annual International Conference of Parliamentary Libraries will be held in Valparaíso, Chile, on 17-19th August, hosted by the Chilean Library of Congress. Due to the changes in IFLA Conference format, the Preconference will include the Research Meeting on August 19th.

The preliminary programme is available in our January Newsletter, sent to our members by mail and post, and available in Iflanet [www.ifla.org](http://www.ifla.org).

It is important to note that our future Section preconferences will be held at the main IFLA Conference city: Oslo in 2005; Seoul in 2006.

I want to encourage you to attend both conferences in Valparaíso and Buenos Aires, since your presence and interaction with our colleagues is of great importance to the Section.

The 2004 Conferences are the first to be held in South America, and IFLA as well as our Argentinean hosts are striving for interesting, productive and stimulating meetings, and we are looking forward to see you in Valparaíso and Buenos Aires.

At [www.ifla.org](http://www.ifla.org) you will find our January Newsletter with useful information, as well as the registration forms for the Preconference and hotel information.

Best regards,

Marialyse Délano  
Chair  
Library and Research Services for Parliaments  
IFLA



APPENDIX B - REGISTRATION FORM FOR 20<sup>TH</sup> ANNUAL INTERNATIONAL CONFERENCE OF PARLIAMENTARY LIBRARIANS

20<sup>a</sup> Annual International Conference of Parliamentary Libraries, IFLA 2004 Preconference.  
Valparaíso, Chile, August 17 - 19

Please fill this form and send to:

Ms. Marialyse Délano S.  
Chilean Library of Congress  
Huérfanos 1117, 2nd. Floor,  
Santiago, Chile  
e-mail: mdelano@bcn.cl  
phone: (562) 270 1700  
fax: (562) 270 1747

Family name: \_\_\_\_\_

Names: \_\_\_\_\_

: MR. \_\_\_\_\_ Mrs. \_\_\_\_\_ Miss. \_\_\_\_\_ Ms \_\_\_\_\_ Dr. \_\_\_\_\_ Other.....

Parliament: \_\_\_\_\_

Chamber: \_\_\_\_\_

Address: \_\_\_\_\_

City and postal code : \_\_\_\_\_

Country: \_\_\_\_\_

Phone: \_\_\_\_\_ Fax: \_\_\_\_\_

E mail: \_\_\_\_\_

Special dietary requirements: \_\_\_\_\_

Other special requirements: \_\_\_\_\_

## APPENDIX C - ADVICE ON SECTION HOTELS IN CHILE AND ARGENTINA

The Chilean National Congress sits in Valparaíso, although the capital city is in Santiago, 120 kms apart. Valparaíso is a port city, with hills surrounding the bay. It is a colourful picturesque and bohemian city, with panoramic views, old houses and public elevators that lift the people to the hills. Viña del Mar is a resort and residential city that evolved into a continuation of Valparaíso. All of the hotels considered are within walking distance from each other.

Colleagues that arrive at the Santiago airport can take transport directly to Viña del Mar (one hour fifteen minutes from the airport), or else arrive early and stay in Santiago.

Note: contact Marialyse Délano [mdelano@bcn.cl](mailto:mdelano@bcn.cl) for any additional information or assistance.

### HOTELS IN VINA DEL MAR

#### 1. *Gala Hotel*

Well located, hotel in the commercial area of Viña del Mar.

Address: Arlegui 273, Viña del Mar

Standard room, special fee US\$ 88, single: US\$ 103, double room  
Includes breakfast

Further information about the hotel, location, amenities: [www.galahotel.cl](http://www.galahotel.cl)

Reservations information:

Phone: (56 32) 321500

Fax: (56 32) 689568

E-mail reservations: [galahotel@galahotel.cl](mailto:galahotel@galahotel.cl) [iwichmann@galahotel.cl](mailto:iwichmann@galahotel.cl)

Contact person: Ms. Isabel Wichmann

Our reference: group reservations made by Marialyse Delano, Chilean Library of Congress

#### 2. *Hotel Marina del Rey, Best Western*

Well located hotel in the commercial area of Viña del Mar.

Standard room, special fee US\$ 35, single; US\$ 42, double room.  
Includes full buffet breakfast.

Address: Ecuador 299, Viña del Mar

Phone: 56-32-710071

Fax: 56-32-71053

Reservations information

E-mail reservations: [vta.habitacion@marinadelrey.cl](mailto:vta.habitacion@marinadelrey.cl)

Contact person: Ms. Simonetta I. Vega R., Reservations Manager

Our reference: group reservations made by Marialyse Delano, Chilean Library of Congress

Further information: [www.marinadelrey.cl](http://www.marinadelrey.cl)

#### 3. *Hotel del Mar*

The Hotel is quite luxurious, full of amenities, it is part of the Casino of Viña del Mar, with lovely seafront nice areas for taking walks along the seaside.

Address: Av. San Martin 199 Viña del Mar Chile

Standard room, special fee US\$ 130

Reservations information :

Phone: (56 32) 500600

Fax: (56 32) 500601

E-mail reservations: [info@casino.cl](mailto:info@casino.cl) [rkern@mundoenjoy.com](mailto:rkern@mundoenjoy.com)

Contact person: Mr Reinhart Kern

Our reference: group reservations made by Marialyse Delano, Chilean Library of Congress

For further information: [www.hoteldelmar.cl](http://www.hoteldelmar.cl)

### **5. Other alternatives**

Valparaíso also has several bed and breakfast establishments. Although we always prefer to stay together as a much as possible as a Section, we would be very happy to assist with these alternatives which are attractive and enjoyable although usually further away from the main meeting, dining and main transportation.

## **HOTELS IN BUENOS AIRES**

### **1. Park Plaza Kempinsky Hotel**

Address: Parera 183, Buenos Aires, Argentina

Standard room, special fee US\$ 91 plus 21% VAT

Extremely well located, in Parera and Alvear, the hub of cosmopolitan Buenos Aires, wonderful for walking around, good restaurants, shopping, museums. A boutique, well equipped hotel, and the fee includes buffet breakfast and welcome drink. Highly recommended.

### **2. Park Chateau Kempinski Hotel**

Address: Talcahuano 1253, Buenos Aires

Standard room, special fee US \$ 67 plus 21% VAT

Well located in the Recoleta area, and the fee includes buffet breakfast and welcome drink. Very well equipped hotel.

Reservations information for either hotel:

Phone: 6777 0340 , Buenos Aires

Fax: 6777 0330, Buenos Aires

E-mail reservations: [Reservas@parkplazahotels.com](mailto:Reservas@parkplazahotels.com)

Contact person: Mr Roni Bircz, Sra. Agustina Nobili

[Anobili@parkplazahotels.com](mailto:Anobili@parkplazahotels.com)

[Rbircz@parkplazahotels.com](mailto:Rbircz@parkplazahotels.com)

Our reference: group reservations made by Marialyse Delano, Chilean Library of Congress

Further information: [www.parkplazahotels.com](http://www.parkplazahotels.com)

Both hotels are reasonably close to the two IFLA venues, the Hilton and Sheraton Hotels which are in a new development near the river in Buenos Aires. IFLA will have shuttles between the two hotels where the conference is going to be held. Buenos Aires has extremely inexpensive taxis, that are phoned from the hotels, with the name of “remise”, the safest and quickest way around the city.

### **3. Other alternatives - Aparthotel**

Buenos Aires offers a wide range of alternatives. We have contacted an Aparthotel accommodation, which offers flats to be shared, quite inexpensive, although somewhat further from the IFLA conference venue (30 minutes by taxi).

Completely equipped Aparthotel , well furnished, with air conditioning, heating, phone, TV, music, kitchen, cleaning service, etc. Accommodates four people.

Fee per day, per flat: US \$ 30

Fee per week, per flat: US \$ 200

Address: Av. Elcano 3235, Belgrano R, Buenos Aires

For reservations: [info@midtownba.com.ar](mailto:info@midtownba.com.ar)

Our reference: reservations made by Marialyse Délano, Chilean Library of Congress

To confirm reservations a Western Union US\$ 100 transfer should be sent to Leonardo Piatti

Further information at: [www.midtownba.com.ar](http://www.midtownba.com.ar)

**IMPORTANT:** due to the dollar fluctuations, and not knowing so early the confirmed size of our group, there could be some changes in prices. Please make and confirm reservations as soon as possible, with a copy to [mdelano@bcn.cl](mailto:mdelano@bcn.cl)

## APPENDIX D – INVITATION KINDLY HOSTED BY THE ARGENTINIAN LIBRARY OF CONGRESS, FULL DAY PROGRAMME

Date: Thursday 26 August

## PROGRAMME

09:00 - 09:15 hs.	Reception of guests at the Argentinean Library of Congress
09:15 - 09:30 hs.	Welcoming words by the Director, General Coordinator of the Argentinean Library of Congress and presentation of panellists.
09:30 - 10:30 hs.	Round Table with members from the Honourable National Senate.
10:30 - 11:00 hs.	Coffee
11:00 - 12:00 hs.	Round Table with members from the Honourable National House of Representatives
12:00 - 14:00 hs.	Lunch
14:00 - 14:20 hs.	Presentation, General Reference Director
14:30 - 14:50 hs.	Presentation, Planning and Modernization Director
15:00 - 15:20 hs.	Presentation, Culture Director
15:30 - 15:50 hs.	Presentation, Legislative Reference Director
16:00 - 16:15 hs.	Institutional video
16:15 - 16:30 hs.	Closing session

David Tobías Alazdraki  
 Director Coordinador General  
 Biblioteca del Congreso de la Nación

APPENDIX E - FORM TO VISIT BIBLIOTECA DEL CONGRESO DE LA NACIÓN



BIBLIOTECA DEL CONGRESO DE LA NACIÓN  
BUENOS AIRES – ARGENTINA

JORNADA SOBRE BIBLIOTECA PARLAMENTARIA, 26 DE AGOSTO DE 2004  
ONE DAY WORK ON PARLAMENTARY LIBRARY, AUGUST 26 2004

FORMULARIO DE INSCRIPCIÓN  
Registration form

Apellido (Last name)

Nombre (First name)

Institución (Organization)

Especialidad/Posición dentro de la institución (Speciality/Responsability in the organization)

País (Country)

Idiomas (Languages)

Dirección laboral (Professional address)

Teléfono (Phone)

E-mail

Áreas de interés (Areas of interest)

Hipólito Yrigoyen 1750-(C1089AAH) Ciudad de Buenos Aires  
E-mail: [coordinacion@bcnbib.gov.ar](mailto:coordinacion@bcnbib.gov.ar). Te: 54 11 6310-7100 int. 3809  
<http://www.bcnbib.gov.ar>

## APPENDIX F – MANAGEMENT WORKSHOP 27 AUGUST 2004

IFLA Section on Library and Research Services for Parliaments – please register!

Important notice: the workshop will be at the Argentinean Library of Congress, who have kindly provided us with the premises for the workshop and are generously hosting the workshop.

The workshops will take place on Friday 27th August. There are five workshops organised in three sessions during the day. Each workshop is run twice and you will be able to go to three out of the five. Please register for ONE workshop from session 1, ONE from session 2 and ONE from session 3. Please email the completed form to Cris Maia at [cristiane.maia@camara.gov.br](mailto:cristiane.maia@camara.gov.br)

First Name:

Last Name:

Country:

Email address:

Opening: 09.00 to 09.30	
Session 1: 09.30 to 10.30	Choose A, B or C
<p>A- Customizing electronic services: why and how to do it. Yoonjung Kim (Korea)</p> <p>B- How can we organize access to legislative texts to ensure our staff and users can find them? Using experience of keeping track of the Brazilian code as a starting point. Edilenice Passos (Brazil)</p> <p>C- Think tanks: what are they? Who are they? What do they do for our Parliaments? Sandra Fine (Israel)</p>	
Coffee: 10.30 to 11.00	
Session 2: 11.00 to 12.00	Choose D, E or C
<p>D- Ideas for interdisciplinary projects within the Parliament: working with other parts of the organization. Donna Scheeder (USA)</p> <p>E- From background information provision to research services: what makes a service 'research' and how to deal with the transition. Ellie Valentine &amp; Clay Wellborn (Armenia and USA)</p> <p>C- Think tanks: what are they? Who are they? What do they do for our Parliaments? Sandra Fine (Israel)</p>	
Lunch: 12.00 to 13.30	
Session 3: 13.30 to 14.30	Choose A, B, D or E
<p>A- Customizing electronic services: why and how to do it. Yoonjung Kim (Korea)</p> <p>B- How can we organize access to legislative texts to ensure our staff and users can find them? Using experience of keeping track of the Brazilian code as a starting point. Edilenice Passos (Brazil)</p> <p>D- Ideas for interdisciplinary projects within the Parliament: working with other parts of the organization. Donna Scheeder (USA)</p> <p>E- From background information provision to research services: what makes a service 'research' and how to deal with the transition. Ellie Valentine &amp; Clay Wellborn (Armenia and USA)</p>	
Coffee: 14.30 to 15.00	
Concluding session with feedback from workshops: 15.00 to 16.30	