

# Bibliography "Impact and Outcome of Libraries"

- Compiled by Roswitha Poll, Münster –

## I. Bibliographies and projects

### ARL

ARL. Association of Research Libraries. New measures initiative.

<http://www.arl.org/stats/newmeas/index.html>

- MINES (Measuring the Impact of Electronic Networked Services)
- Learning outcomes working group

### evidence base

evidence base. University of Central England (UCE) Birmingham. Value Added and Impact Measurement Programme (VAMP)

<http://www.ebase.uce.ac.uk/projects/vamp.htm>

### Fett 2004

Fett, Othmar F.: Impact – Outcome – Benefit. Ein Literaturbericht zur Wirkungsmessung für Hochschulbibliotheken. (Berliner Handreichungen zur Bibliothekswissenschaft 142). Berlin: Institut für Bibliothekswissenschaft der Humboldt-Universität 2004.

<http://www.ib.hu-berlin.de/~kumlau/handreichungen/h142/>

### Fisher 2004

Fisher, Karen: *LIS 579: Outcome evaluation*. The Information School of the University of Washington 2004.

<http://www.ischool.washington.edu/fisher/lis579.htm>

### IBEC

IBEC. University of Washington

<http://ibec.ischool.washington.edu/default1024.aspx?cat=Home&b=y>

### LRS

LRS. Library Research Service. Counting on results.

<http://www.lrs.org/CoR.php>

**LS-Archives**

<http://www.jiscmail.ac.uk/archives/lis-impact.html>

**MLA**

MLA. Museums, Libraries and Archives Council.

<http://www.mla.gov.uk/webdav/harmonise?Page/@id=90>

**NCO**

NCO. National Center for Outreach.

<http://www.nationaloutreach.org/MeasuringImpact/Index.htm>

**Rubin 2006**

Rubin, Rhea Joyce: Outcome measurement in academic, school and public libraries: a selected bibliography, California State Library.

<http://www.rheajoycerubin.org/ombiblio.html>

**Ryan**

Ryan, Joe: Library Statistics & Performance Measures

<http://web.syr.edu/~jryan/infopro/stats.html>

**SCONUL**

SCONUL (Society of College, National and University Libraries)/ LIRG. Impact initiative.

<http://vamp.diglib.shrivenham.cranfield.ac.uk/impact/impact-initiative>

**State Library of New South Wales 2005**

State Library of New South Wales: *Public library research links*. 2005.

<http://www.sl.nsw.gov.au/pln/links.cfm>

**United Way**

United way of America. Outcome Measurement Resource Network.

<http://national.unitedway.org/outcomes/>

**Wallace**

Wallace, Valeri E.: Outcomes Assessment in Academic Libraries: Library Literature in the 1990s. In: *College & Undergraduate Libraries* 8(2) 2001, pp. 59-71.

**II. General Interest****ACRL 1998**

ACRL: *Task force on academic library outcomes assessment report*, June 27, 1998.

<http://www.ala.org/ala/acrl/acrlpubs/whitepapers/taskforceacademic.htm>

**Badra, Vieira 2002**

Badra, Lamia; Vieira, Lise: *The use of a managerial approach to measure library impact: An example of methodology and issues*. Paper given at the IFLA conference 2002 in Glasgow.

**Brewer 2002**

Brewer, Stuart (Ed.): *Value and impact studies: Getting the Benefit. Proceedings of a seminar held at Stamford, Lincolnshire on 24 April 2002*. Loughborough: Capital Planning Information 2002.

**Brophy 2004**

Brophy, Peter: Narrative-based librarianship. In: *The area of information and social communication: Festschrift for Professor Wanda Pindlova. (Studies in Library and Information Science Vol. 10)* Krakow: Jagiellonian University Press, pp. 188-195  
[http://www.cerlim.ac.uk/projects/nbl\\_brophy.pdf](http://www.cerlim.ac.uk/projects/nbl_brophy.pdf)

**Childers 1989**

Childers, Thomas: Evaluative research in the library and information field. In: *Library Trends* 38,2 (1989), p.250-267

**Coulson, Ray, Banwell 2003**

Coulson, Graham, Kathryn Ray and Linda Banwell: Improving outcomes through the use of action research? Evidence from the JUBILEE project. In: *Proceedings of the 5th Northumbria International Conference on Performance Measurement in Libraries and Information Services 2000*, Northumbria University 2004, pp. 160-165.

**Cram 1999**

Cram, Jennifer: "Six impossible things before breakfast": a multidimensional approach to measuring the value of libraries. In: *Proceedings of the 3rd Northumbria International Conference on Performance Measurement in Libraries and Information Services 1999*, Newcastle upon Tyne 2000, pp.19-29.  
[http://www.alia.org.au/~jcram/six\\_things.html](http://www.alia.org.au/~jcram/six_things.html)

**Cullen 2001**

Cullen, Rowena: Setting standards for service quality. In: *Meaningful measures for emerging realities. Proceedings of the 4th Northumbria International Conference on Performance Measurement in Libraries and Information Services 2001*, Washington, D.C.: Association of Research Libraries 2002, pp.9-17.

**Davies 2002**

Davies, Eric: What gets measured, gets managed: Statistics and performance indicators for evidence based management. In: *Journal of Librarianship and Information Science* 34 (2002), pp. 129-133.  
<http://lis.sagepub.com/cgi/reprint/34/3/129>

**De Jager 2001**

De Jager, Karin: Impacts & outcomes: searching for the most elusive indicators of academic library performance. In: *Meaningful measures for emerging realities. Proceedings of the 4th Northumbria International Conference on Performance Measurement in Libraries and Information Services 2001*, Washington, D.C.: Association of Research Libraries 2002, pp.291-297.

**Dixon, Pickard, Robson 2002**

Dixon, Pat; Pickard, Alison; Robson, Heather: Developing a criteria-based quality framework for measuring value. In: *Performance Measurement and Metrics* 3(1) 2002, pp. 5-9.

**Dugan, Hernon 2002**

Dugan, Robert E.; Hernon, Peter: Outcomes assessment: not synonymous with inputs and outputs. In: *The Journal of Academic Librarianship*, 28 (6) 2002, pp. 376-380.

**Durrance, Fisher 2002**

Durrance, John C., Karen E. Fisher: *The Outcomes Toolkit 2.0*. Ann Arbor, MI and Seattle, WA: University of Michigan and University of Washington, 2002.

<http://ibec.ischool.washington.edu/ibecCat.aspx?subCat=Outcome%20Toolkit&cat=Tools%20and%20Resources>

**Durrance, Fisher 2003**

Durrance, John C., Fisher, Karen. E.: Determining how libraries and librarians help. In: *Library Trends* 51(4) (2003), pp. 305-334.

<http://www.ischool.washington.edu/fisher/pubs/library.trends.2003.pdf>

**Durrance, Fisher 2005**

Durrance, Joan C. and Karen E. Fisher with Marian Bouch Hinton: *How Libraries and Librarians Help: A Guide to Identifying User-Centered Outcomes*. Chicago: American Library Association, 2005.

**Evidence base 2004**

Evidence base. Research and evaluation. UCE Library Services: *The outcomes project*.

<http://www.ibase.uce.ac.uk/projects/outcomes.htm>

**Fisher 2003**

Fisher, Bidy: Do libraries aid learning? Approaches and methods for measuring impact. A report of the LIRG/SCONUL seminar, 9-10 December 2002, Scarborough. In: *Library and Information Research* 27(85) Spring 2003, pp.22-25.

<http://eprints.rclis.org/archive/00003395/01/article85c.pdf>

**Florida Department of State 2000**

Florida Department of State, Division of Library and Information Services: *Workbook: Outcome measurement of library programs*. Tallahassee, FL: The Division, 2000.  
[http://dlis.dos.state.fl.us/bld/Research\\_Office/evaluation.html](http://dlis.dos.state.fl.us/bld/Research_Office/evaluation.html)

**Gratch-Lindauer 1998**

Gratch-Lindauer, Bonnie: Defining and measuring the library's impact on campuswide outcomes. In: *College and Research Libraries* 59 (1998), pp. 546-570.

**Greenwood, Davies 2003**

Greenwood, Helen; Davies, Eric J.: Designing tools to fill the void: A case study in developing evaluation for reading promotion projects. In: *Proceedings of the 5th Northumbria International Conference on Performance Measurement in Libraries and Information Services 2003*, Northumbria University 2004, pp. 187-192.

**Hawkins 2002**

Hawkins, Margaret: Making use of value and impact studies. In: Brewer, Stuart: *Value and impact studies: Getting the Benefit. Proceedings of a seminar held at Stamford, Lincolnshire on 24 April 2002*. Loughborough: Capital Planning Information, 2002, pp. 25-36.

**Hernon 2002 a**

Hernon, Peter: Outcomes are the key but not the whole story. In: *The Journal of Academic Librarianship* 28 (2002), pp. 54-55.

**Hernon 2002 b**

Hernon, Peter: Quality: New directions in the research. In: *Journal of Academic Librarianship* 28 (2002), pp. 224-231.

**Hernon, Dugan 2002**

Hernon, Peter; Dugan, Robert E.: *An action plan for outcomes assessment in your library*. Chicago : American Library Association, 2002.

**Hernon, Dugan 2003**

Hernon, Peter; Dugan, Robert E.: Different perspectives on assessment and evaluation: The need to refine and link them. In: *Proceedings of the 5th Northumbria International Conference on Performance Measurement in Libraries and Information Services 2003*, Northumbria University 2004, pp. 23-30.

**Hess, Klekotka 2005**

Hess, Frederick M., Amy L Klekotka: Impact/outcome evaluation. In: *Encyclopedia of Social Measurement*, Vol.2. Amsterdam: Elsevier 2005, pp.271-276

**Hooper-Greenhill 2002**

Hooper-Greenhill, Eilean: *Developing a scheme for finding evidence of the outcomes and impact of learning in museums, archives and libraries: the conceptual framework.*

Re:source. Learning impact project (LIRP) 2002.

[http://www.mla.gov.uk/resources/assets//L/lirpanalysis\\_pdf\\_4600.pdf](http://www.mla.gov.uk/resources/assets//L/lirpanalysis_pdf_4600.pdf)

**Howley 2002**

Howley, Sue: Value and impact: Resource's Programmes and plans. In: Brewer, Stuart: *Value and impact studies: Getting the Benefit. Proceedings of a seminar held at Stamford, Lincolnshire on 24 April 2002.* Loughborough: Capital Planning Information, 2002, pp. 1-12.

**IMLS 2000**

Institute for Museum and Library Services (IMLS): *Perspectives on outcome based evaluation for libraries and museums.* Washington: IMLS 2000.

<http://www.ims.gov/pdf/pubobe.pdf>

**Interface 2002**

Interface 24 (4) 2002 – Special issue on outcomes evaluation

<http://www.ala.org/ala/ascla/asclapubs/interface/archives/contentlistingby/volume24/volume24.cfm>

**Jue, Koontz, Lance 1999**

Jue, Dean K.; Koontz, Christie M.; Lance, Keith Curry: Collecting detailed in-library usage data in the U.S public libraries: the methodology, the results and the impact. In: *Proceedings of the 3rd Northumbria International Conference on Performance Measurement in Libraries and Information Services 1999*, Newcastle upon Tyne 2000, pp.175-179.

<http://www.geolib.org/pdf/dean.pdf>

**Kyrillidou 2002**

Kyrillidou, Martha: From input and output measures to quality and outcome measures, or, from the user in the life of the library to the library in the life of the user. In: *The Journal of Academic Librarianship* 28 (2002), pp. 42-46.

**Kyrillidou, Askew 2003**

Kyrillidou, Martha; Askew, Consuella: *Old and new measures ... why bother?* Presentation at the 142nd ARL Membership Meeting in Washington, DC on February 24, 2003.

[http://www.libqual.org/documents/admin/georgetown\\_short\\_feb24\\_2003.ppt](http://www.libqual.org/documents/admin/georgetown_short_feb24_2003.ppt)

**Lincoln 2002**

Lincoln, Y.: Insights into library services and users from qualitative research. In: *Library and Information Science Research* 24 (2002), pp. 3-16.

**Marshall 2000**

Marshall, Joanne G.: Determining our worth, communicating our value. In: *Library Journal* November 15 (2000), pp. 28-30.

**Markless, Streatfield 2006**

Markless, Sharon; Streatfield, David: Evaluating the impact of your library. London: Facet 2006.

**Marshall 2002**

Marshall, Joanne G.: Moving toward outcomes evaluation. In: *Interface* 24 (2002), p. 7.  
<http://www.ala.org/ala/ascla/asclapubs/interface/archives/contentlistingby/volume24/volume24.cfm>

**McCraw, Schrader 2002**

McCraw, Cherie; Schrader, Linda: *Lessons learned: How to survive the development of outcome measures*. Research and Statistics Office of the Bureau of Library Development, Florida, 2002.

[http://dlis.dos.state.fl.us/bld/research\\_office/SEA02LessonsLearned.ppt](http://dlis.dos.state.fl.us/bld/research_office/SEA02LessonsLearned.ppt)

**McNicol, Conyers, Dalton 2004 ?**

McNicol, Sarah, Angela Conyers, Pete Dalton: Libraries: Planning, outcomes and communication. The outcomes project: A report of a series of interviews with library directors. Evidence base. UCE Library Services. Birmingham 2004

<http://www.ebase.uce.ac.uk/projects/outcomes.htm> Last visit 06-06-17

**McNicol 2005**

McNicol, Sarah: Academic libraries: Planning, outcomes and communication. The Outcomes Project. Evidence base. UCE Library Services. Birmingham 2005.

<http://www.ebase.uce.ac.uk/projects/outcomes.htm>

**MLA 2005**

MLA . The Museums, Libraries and Archives Council. Framework for the future: *Improving performance. Public library impact measures*. 2005

[http://www.mla.gov.uk/webdav/harmonise?Page/@id=73&Document/@id=24640&Section\[@stateld\\_eq\\_left\\_hand\\_root\]/@id=4332](http://www.mla.gov.uk/webdav/harmonise?Page/@id=73&Document/@id=24640&Section[@stateld_eq_left_hand_root]/@id=4332)

**Nitecki 2004**

Nitecki, Danuta A.: Program evaluation in libraries: Relating operations and clients. In: *Archival Science* 4 (2004), p. 17-44

**Payne 2006**

Payne, Philip: The LIRG/SCONUL Impact Initiative: assessing the impact of HE libraries on learning, teaching and research. In: *Library and Information Research* 30,96 (2006), pp.2-12  
<http://eprints.bbk.ac.uk/archive/00000447/>

**Payne, Crawford, Fiander 2004**

Payne, Philip, John Crawford, Wendy Fiander: Counting on making a difference: the LIRG/SCONUL Impact Initiative. *The eVALUED Conference Austin Court, Birmingham 16<sup>th</sup> June 2004*  
<http://www.ebase.uce.ac.uk/docs/conference/LibSconul.pdf>

**Payne, Conyers 2005**

Payne, Philip and Angela Conyers: Measuring the impact of higher education libraries: the LIRG/SCONUL Impact Implementation Initiative. In: *Library and Information Research* 29,91 (2005)  
<http://eprints.bbk.ac.uk/archive/00000148/01/Payne1.pdf>

**Poll 2003a**

Poll, Roswitha: Measuring impact and outcome of libraries. In: *Performance Measurement and Metrics* 4(1) 2003, pp. 5-12.

**Poll 2003b**

Poll, Roswitha: Kann man die "Wirkung" von Bibliotheken messen? Internationale Projekte zu „impact“ und „outcome“ in öffentlichen und wissenschaftlichen Bibliotheken. In: 92. *Deutscher Bibliothekartag in Augsburg 2002*. Frankfurt a.M.: Klostermann, 2003 (Zeitschrift für Bibliothekswesen und Bibliographie ; Sonderheft 84), pp. 357-369.

**Poll 2003c**

Poll, Roswitha: Impact/outcome measures for libraries. In *LIBER Quarterly* 13,3/4 (2003), pp.329-342  
<http://liber.library.uu.nl/>

**Poll 2006**

Poll, Roswitha: Was dabei herauskommt: Wirkungsforschung für Bibliotheken. In: *Zeitschrift für Bibliothekswesen und Bibliographie* 53,2 (2006), pp.59-70

**Poll, Payne 2006**

Poll, Roswitha; Payne, Philip: Impact measures for libraries and information services. In: *LIBRARY HI TECH* 24,4 (2006), pp.547 – 562.  
[http://conference.ub.uni-bielefeld.de/2006/proceedings/payne\\_poll\\_final\\_web.pdf](http://conference.ub.uni-bielefeld.de/2006/proceedings/payne_poll_final_web.pdf)

**Powell 1992**

Powell, Ronald R.: Impact assessment of university libraries: A consideration of issues and research methodologies. In: *Library and Information Science Research* 14 (1992), pp. 245-257.



**Powell 1995**

Powell, Ronald R.: Impact assessment of university libraries. In: *Encyclopedia of Library and Information Science*, Vol.55. New York: Dekker 1995, pp.151-164

**Proctor 2002a**

Proctor, Richard: Losing our GRIP(P) on value and impact? The challenge of getting research into practice. In: Brewer, Stuart: *Value and impact studies: Getting the Benefit. Proceedings of a seminar held at Stamford, Lincolnshire on 24 April 2002*. Loughborough: Capital Planning Information, 2002, pp. 13-24.

**Revill 1990**

Revill, Don: Performance measures for academic libraries. In: Kent, Allen (Ed.): *Encyclopedia of Library and Information Science*. New York, Basel: Dekker, 1990, pp. 294-333.

**Rostum 2003a**

Rostum, Hussein: The information imperative: A framework for measuring impacts of STM information services and STM information organizations. ICSTI 2003.  
<http://www.bytownconsulting.com/public/documents/Hussein%20Rostum%20Bytown%20Consulting%2014.pdf>

**Rostum 2003b**

Rostum, Hussein: Framework for measuring impacts. In: *ICSTI Forum* 43 (2003).  
[http://www.icsti.org/icsti/forum/43/index.html#measuring\\_impacts](http://www.icsti.org/icsti/forum/43/index.html#measuring_impacts)

**Rubin 2006a**

Rubin, Rhea Joyce: Outcome measurement glossary. California State Library 2006  
<http://www.library.ca.gov/grants/lsta/docs/OutcomeMeasurementGlossary.pdf>

**Rubin 2006b**

Rubin, Rhea Joyce: Outcome measurement basics. California State Library 2006  
<http://www.library.ca.gov/grants/lsta/docs/OutcomeMeasurementBasics.pdf>

**Rubin 2006c**

Rubin, Rhea Joyce: Demonstrating results: using outcome measurement in your library. Chicago, Ill.: American Library Association 2006

**Rudd 2002**

Rudd, Peggy D.: Documenting the difference: demonstrating the value of libraries through outcome measurement. In: *Perspectives on Outcome Based Evaluation for Libraries and Museums*, Washington D.C.: Institute of Museum and Library Services, 2002, pp. 16-23.  
<http://www.ims.gov/pdf/pubobe.pdf>

**Rudd 2005**

Rudd, Peggy D.: President's message: Measuring outcomes holds promise for strengthening advocacy. In: *Interface* 27,2 (2005)  
<http://www.ala.org/ala/ascla/asclapubs/interface/archives/contentlistingby/volume27/measuringoutcomesholdspromise/measuringoutcomes.htm> Last visit 06-06-17

**Steffen, Lance, Logan 2002**

Steffen, Nicolle O.; Lance, Keith C.; Logan, Rochelle: Time to tell the whole story. Outcome-based evaluation and the Counting on Results Project. In: *Public Libraries* 41 (4) (2002), pp. 222-228.

**Stewart, Thornton 1999**

Stewart, Chrissie; Thornton, Steve: The use of an impact survey as a measure of special library performance. In: *Proceedings of the 3rd Northumbria International Conference on Performance Measurement in Libraries and Information Services 1999*, Newcastle upon Tyne 2000, pp. 243-246.

**Stoffle, Phipps 2003**

Stoffle, Carla; Phipps, Shelly: Meaningful measures for libraries. In: *Library Issues* 23 (4) (2003).

**Streatfield 2001**

Streatfield, David: Getting under the skin. In: *Information research watch international* (Jun 2001), pp.4-5.

**Streatfield 2002**

Streatfield, David: Getting at the impact of services. In: Brewer, Stuart: *Value and impact studies: Getting the Benefit. Proceedings of a seminar held at Stamford, Lincolnshire on 24 April 2002*. Loughborough: Capital Planning Information, 2002, pp. 37-42.

**Sumsion 2001**

Sumsion, John: Library statistics for marketing. In: *IFLA Journal* 27 (2001), pp. 221-231.  
<http://www.ifla.org/V/iflaj/art2704.pdf>

**Tenopir 2006**

Tenopir, Carol: Perception of library value. In: *Library Journal* 131,20 (2006), p.36.

**United Way of America**

United Way of America. Outcome measurement resource network.  
<http://national.unitedway.org/outcomes/>

**Usherwood, Evans, Jones 1999**

Usherwood, Bob; Evans, Margaret Kinnell; Jones, Kathryn: *Assessment tools for quality management in public libraries*. Wetherby: British Library Research and Innovation Center, 1999. ( British Library Research and Innovation Report. 155).

**Wimmer 2004**

Wimmer, Ulla: *Kultur messen. Zählen, Vergleichen und Bewerten im kulturellen Feld*. Berlin: Logos 2004. (Berliner Arbeiten zur Bibliothekswissenschaft. 14)

**III. Information Literacy****Ackerson, Young 1994**

Ackerson, Linda G.; Young, Virginia E.: Evaluating the impact of library instruction methods on the quality of student research. In: *Research Strategies* 12 (1994), pp. 132-144.

**American Library Association 2000**

American Library Association, Association of College and Research Libraries: Information literacy competency standards for higher education

<http://www.ala.org/ala/acrl/acrlstandards/informationliteracycompetency.cfm>

**American Library Association 2003b**

American Library Association, Association of College and Research Libraries: Objectives for information literacy instruction: a model statement for academic librarians. In: *College & Research Libraries News* 62 (2001), pp. 416-428.

**Andretta 2005**

Andretta, Susie: *Information literacy: A practitioner's guide*. Oxford: Chandos publ. 2005.

**Appleton 2005**

Appleton, Leo: Examination of the impact of information-skills training on the academic work of health-studies students: a single case study. In: *Health Information and Libraries Journal* 22,3 (2005), pp.164-172.

<http://www.blackwell-synergy.com/toc/hir/22/3>

**Avery 2003**

Avery, Elizabeth Fuseler (ed.): *Assessing student learning outcomes for information literacy instruction in academic institutions*. Chicago: American Library Association 2003.

**Blum 2007**

Blum, Gabriela: Information Literacy durch eine "Teaching Library"? Eine vergleichende Studie der Informationskompetenz von Studierenden in Deutschland und den USA. In: *B.I.T.online* 2007,3, pp.213-221

**Bober, Poulin, Vileno 1995**

Bober, Christopher; Poulin, Sonia; Vileno, Luigina: Evaluating library instruction in academic libraries. A critical review of the literature. In: *The Reference Librarian* 51/52 (1995), pp. 53-71.

**Brown, Krumholz 2002**

Brown, Cecilia; Krumholz, Lee R.: Integrating information literacy into the science curriculum. In: *College and Research Libraries* 63 (2002), pp. 111-123.

**Cameron, Wise and Lottridge 2007**

Cameron, Lynn, Wise, Steven L. and Lottridge, Susan M.: The development and validation of the information literacy test. In: *College & Research Libraries* 68,3 (2007), pp.229-236

**Carter 2002**

Carter, Elizabeth W.: "Doing the best you can with what you have": lessons learned from outcomes assessment. In: *The Journal of Academic Librarianship* 28 (2002), pp. 36-41.

**Churkovich, Oughtred 2002**

Churkovich, Marion; Oughtred, Christine: Can an online tutorial pass the test for library instruction? An evaluation and comparison of library skills instruction methods for first year students at Deakin University. In: *Australian Academic and Research Libraries* 33 (1) (2002), pp. 25-38.

<http://alia.org.au/publishing/aarl/33.1/churkovich.oughtred.html>

**Colborn, Cordell 1998**

Colborn, Nancy W.; Cordell, Rosanne M.: Moving from subjective to objective assessments of your instruction program. In: *Reference Services Review* 26 (3) (1998), pp. 125-137.

**Dunn 2002**

Dunn, Kathleen: Assessing information literacy skills in the California State University: a progress report. In: *The Journal of Academic Librarianship* 28 (2002), pp. 26-35.

**Emmons, Martin 2002**

Emmons, Mark; Martin, Wanda: Engaging conversation: Evaluation the contribution of library instruction to the quality of student research. In: *College and Research Libraries* 63 (2002), pp. 545-560.

**Fister, Barbara**

What do they know? Assessing the library's contribution to student learning. In: *Library Issues* 23, No.3 (2003).

**Gallegos, Isbell, Kammerlocher 2003**

Gellegos, Bee; Isbell, Dennis; Kammerlocher, Lisa: Assessing undergraduate information competency skills: Opportunities, outcomes and challenges. In: *Proceedings of the 5th Northumbria International Conference on Performance Measurement in Libraries and Information Services 2003*, Northumbria University 2004, pp. 181-186.

**Gratch-Lindauer 2002**

Gratch-Lindauer, Bonnie: Comparing the regional accreditation standards: outcomes assessment and other trends. In: *The Journal of Academic Librarianship* 28 (2002), pp. 14-25.

**Gratch-Lindauer 2005**

Gratch-Lindauer, Bonnie: Information literacy student behaviors: Potential items for the National Survey of Student Engagement. IN: *C&RL News* 66,10 (2006)

<http://www.ala.org/ala/acrl/acrlpubs/crlnews/backissues2005/november05/infolitbehavior.htm>

**Gratch-Lindauer 2007**

Gratch-Lindauer, Bonnie: Information literacy-related student behaviors: Results from the NSSE items. In: *C&RL News* 68,7 (2007)

<http://www.ala.org/ala/acrl/acrlpubs/crlnews/backissues2007/julyaugust07/infolitstudent.cfm>

**Greer, Watson, Alom 1991**

Greer, Arlene; Watson, Lee; Alom, Mary: Assessment of learning outcomes: a measure of progress in library literacy. In: *College and Research Libraries* 52 (1991), pp. 201-203.

**Gremmels, Lehmann 2007**

Gremmels, Gillian S.; Shostrom Lehmann, Karen: Assessment of student learning from reference service. In: *College and Research Libraries* 68,6 (2007), pp. 488-497.

**Griffiths, King 1993**

Griffiths, José-Marie; King, Donald W.: *Special libraries: increasing the information edge*. Washington, D.C.: Special Libraries Association, 1993.

**Hernon 2002 c**

Hernon, Peter: The practice of outcomes assessment. In: *The Journal of Academic Librarianship* 28 (2002), pp. 1-2.

**Hurst 2007**

Hurst, Susan: Garbage in, garbage out: the effect of library instruction on the quality of students term papers. In: *Electronic Journal of Academic and Special Librarianship* 8,1 (2007)

[http://southernlibrarianship.icaap.org/content/v08n01/hurst\\_s01.htm](http://southernlibrarianship.icaap.org/content/v08n01/hurst_s01.htm)

**Iannuzzi 1999**

Iannuzzi, Patricia: We are teaching, but are they learning: Accountability, productivity, and assessment. In: *Journal of Academic Librarianship* 25 (1999), pp. 304-305.

**Julien, Stuart 2002**

Julien, Heide; Stuart, Boon: But are the learning anything? Outcomes assessment of information literacy instruction. In: Howarth, Lynne C.; Cronin, Christopher; Slawek, Anna T.: *Advancing knowledge: Expanding horizons for information science*. Toronto: Proceedings of the 30<sup>th</sup> Annual Conference of the Canadian Association for Information Science, 2002, pp. 181-191.

**Kammerlocher 2005**

Kammerlocher, Lisa: Using scenario-based questions to assess students' information seeking skills. 6<sup>th</sup> Northumbria Conference on Performance Measurement in Libraries and Information Services 2005.

**King, Ory 1981**

King, David N.; Ory, John C.: Effects of library instruction on student research: A case study. In: *College and Research Libraries* 42 (1981), pp. 31-41.

**Koufogiannakis et al. 2005**

Koufogiannakis, Denise et al.: Impact of librarians in first-year medical and dental student problem-based learning (PBL) groups: a controlled study. In: *Health Information and Libraries Journal* 22,3 (2005), pp.189-195.

<http://www.blackwell-synergy.com/toc/hir/22/3>

**Landrum, Muench 1994**

Landrum, R. Eric; Muench, Diana M.: Assessing students' library skills and knowledge: The library research strategies questionnaire. In: *Psychological Reports* 75, pp. 1619-1628.

[http://psych.boisestate.edu/EricLandrum/Reprints/Assessing%20Students'%20Library%20\(Landrum%20&%20Muench,%201994\).pdf](http://psych.boisestate.edu/EricLandrum/Reprints/Assessing%20Students'%20Library%20(Landrum%20&%20Muench,%201994).pdf)

**Lane 2001**

Lane, Gina: Developing outcome based indicators: resource's learning and access standard. In: *Meaningful measures for emerging realities. Proceedings of the 4th Northumbria International Conference on Performance Measurement in Libraries and Information Services 2001*, Washington, D.C.: Association of Research Libraries 2002, pp.137-143.

**Lombardo, Miree 2003**

Lombardo, Shawn V.; Miree, Cynthia E.: Caught in the web: The impact of library instruction on business students' perceptions and use of print and online resources. In: *College and Research Libraries* 64 (2003), pp. 6-22.

**Mark 2004**

Mark, Amy E.: Assessing student learning. Available resources. In: *College and Research Libraries News* 65 (2004), pp. 254-256.

<http://www.ala.org/ala/acrl/acrlpubs/crlnews/backissues2004/may04/studentlearning.htm>

**Mark, Boruff-Jones 2003**

Mark, Amy E., Polly Boruff-Jones: Information literacy and student engagement: What the national survey of student engagement reveals about your campus. In: *College & Research Libraries* 64,5 (2003), pp. 480-493

<http://www.ala.org/ala/acrl/acrlpubs/crljournal/backissues2003b/nov03/mark.pdf>

**Markless, Streatfield 2001**

Markless, Sharon; Streatfield, David: Developing performance and impact indicators and targets in public and education libraries. In: *International Journal of Information Management* 21(2001), pp. 167-179.

**Middleton 2005**

Middleton, Anne: An attempt to quantify the quality of student bibliographies. In: *Performance Measurement and Metrics* 6,1 (2005), pp.7-18.

**Murphy, Adamst 2005**

Murphy, Jeannette; Adamst, Anne: Exploring the benefits of user education: a review of three case studies. In: *Health Information and Libraries Journal* 22,1 (2005), pp.45-58.

<http://www.blackwell-synergy.com/toc/hir/22/1>

**Murtha, Stec and Wilt 2006**

Murtha, Leslie, Stec, Elleen and Wilt, Marilyn: Using assessment as a tool to improve learning: an IFLA workshop. In: *IFLA Journal* 32,4 (2006), pp.294-309.

<http://www.ifla.org/V/iflaj/IFLA-Journal-4-2006.pdf>

**O'Connor, Radcliff, Gedeon 2002a**

O'Connor, Lisa G.; Radcliff, Carolyn J.; Gedeon, Julie A.: Assessing information literacy skills: Developing a standardized instrument for institutional and longitudinal measurement. In: Thompson, Hugh A.: *Crossing the Divide: Proceedings of the Tenth National Conference of the Association of College and Research Libraries*. Chicago: Association of College and Research Libraries, 2001, pp. 163-174.

<http://www.ala.org/ala/acrl/acrlpubs/oconnor.pdf>

**O'Connor, Radcliff, Gedeon 2002b**

O'Connor, Lisa G.; Radcliff, Carolyn J.; Gedeon, Julie A.: Applying systems design and item response theory to the problem of measuring information literacy skills. In: *College and Research Libraries* 63 (6) (2002), pp. 528-543.

**Pausch, Popp 1997**

Pausch, Lois M.; Popp, Mary Pagliero: *Assessment of information literacy programs: lessons from the higher education assessment movement*. Chicago: ACRL, 1997.

<http://www.ala.org/ala/acrlbucket/nashville1997pap/pauschpopp.htm>

**Rabine, Cardwell 2000**

Rabine, Julie; Cardwell, Catherine: Start making sense. Practical approaches to outcomes assessment for libraries. In: *Research Strategies* 17 (2000), pp. 319-335.

**Rader 2005**

Rader, Hannelore B.: Preparing library users for productive use of information. The United States experience. In: *Bibliothek. Forschung und Praxis* 29,2 (2005), pp.18-24.

[http://www.bibliothek-saur.de/2005\\_1/018-024.pdf](http://www.bibliothek-saur.de/2005_1/018-024.pdf)

**Ragains 1997**

Ragains, Patrick: Evaluation of academic librarians' instructional performance: report of a national survey. In: *Research Strategies* 15 (1997), pp. 159-175.

**SAILS**

Project SAILS. Standardized Assessment of Information Literacy Skills. Kent State University, Ohio

<https://www.projectsails.org/index.php?page=home>

**SCONUL 1999**

Sconul (The Society of College, National and University Libraries). Information Skills Task Force: Information skills in higher education. A SCONUL position paper. 1999.

[http://www.sconul.ac.uk/activities/inf\\_lit/papers/Seven\\_pillars2.pdf](http://www.sconul.ac.uk/activities/inf_lit/papers/Seven_pillars2.pdf)

**SCONUL 2004**

Sconul (The Society of College, National and University Libraries). Learning outcomes and information literacy. 2004.

[http://www.sconul.ac.uk/groups/information\\_literacy/papers/outcomes.pdf](http://www.sconul.ac.uk/groups/information_literacy/papers/outcomes.pdf)

**Smith 2001**

Smith, Kenneth R.: New roles and responsibilities for the university library: Advancing student learning through outcomes assessment. In: *Journal of Library Administration* 35 (2001), pp. 25-36

**Tantiongco, Evison 2006**

Tantiongco, Roman; Evison, Lorraine: Enabling library and information skills: foundations for entering students. *World Library and Information Congress: 72<sup>nd</sup> IFLA General Conference and Council* (2006)

[http://www.ifla.org/IV/ifla72/papers/125-Tantiongco\\_Evison-en.pdf](http://www.ifla.org/IV/ifla72/papers/125-Tantiongco_Evison-en.pdf)



**Town 2001**

Town, Stephen: Welfare or wisdom: Performance measurement of information skills education. In: *Meaningful measures for emerging realities. Proceedings of the 4th Northumbria International Conference on Performance Measurement in Libraries and Information Services 2001*, Washington, D.C.: Association of Research Libraries 2002, pp.203-208.

**Tuñón, Brydges 2005**

Tuñón, Johanna, Bruce Brydges: Improving the quality of university libraries through citation mining and analysis using two new dissertation bibliometric assessment tools. *71th IFLA General Conference and Council*, Oslo 2005

[http://www.ifla.org/IV/ifla71/papers/078e-Tunon\\_Brydges.pdf](http://www.ifla.org/IV/ifla71/papers/078e-Tunon_Brydges.pdf)

**Ware 1986**

Ware, Susan A.; Morganti, Deena J.: A competency-based approach to assessing workbook effectiveness. In: *Research Strategies* 4 (1986), pp. 4-10.

**Whitmire 1998**

Whitmire, Ethelene: Development of critical thinking skills: An analysis of academic library experiences and other measures. In: *College and Research Libraries* 59 (1998), pp. 266-273.

**Whitmire 2001**

Whitmire, Ethelene: The relationship between undergraduates' background characteristics and college experiences and their academic library use. In: *College and Research Libraries* 62 (2001), pp. 528-540.

## IV. Academic Success

**Ahtola 2002**

Ahtola, A. Anneli: *How to evaluate and measure the impact of the library's collection on the learning outcome?*

<http://www.ifla.org/VII/s2/conf/ahtola.pdf>

**Astin 1968**

Astin, Alexander W.: Undergraduate achievement and institutional "excellence". In: *Science* 161 (1968), pp. 661-668.

**Barkey 1965**

Barkey, Patrick: Patterns of student use of a college library. In: *College and Research Libraries* 26 (1965), pp. 115-118.

**Bitso 2000**

Bitso, Likonelo Constance M.: Investigating information literacy skills and academic results of undergraduate students. In: *Innovation* 21 (2000), pp. 29-32.

**Budd 1995**

Budd, John M.: Faculty publishing productivity: An institutional analysis and comparison with library and other measures. In: *College & Research Libraries* 56 (1995), pp. 547-554.

**Canning, Edwards, Meadows 1995**

Canning, Cheryl S.; Edwards, Alice J.; Meadows, Susan E.: Using focus groups to evaluate library services in a problem-based learning curriculum. In: *Medical Reference Services Quarterly* 14 (1995), pp. 75-81.

**De Jager 1997**

De Jager, Karin: Library use and academic achievement. In: *South African Journal of Library and Information Science* 65 (1997), pp. 26-30.

**De Jager 2002**

De Jager, Karin: Successful students: Does the library make a difference? In: *Performance Measurement and Metrics* 3 (2002), pp. 140-144.

**Dow 1998**

Dow, Ronald F: Using assessment criteria to determine library quality. In: *The Journal of Academic Librarianship* 24,1 (1998), pp.277-281.

**Dundar, Lewis 1998**

Dundar, Halil; Lewis, Darrell R.: Determinants of research productivity in higher education. In: *Research in Higher Education* 39(6) (1998), pp. 607-631.

**Everest, Payne 2001**

Everest, K., P. Payne: The impact of libraries on learning, teaching and research: Report on the LIRG seminar held in Leeds, 30<sup>th</sup> October 2001. In: *Library and Information Research News* 25,81 (2001), pp. 18-22.

**Foster 2002**

Foster, Kay: *Libraries and student retention. Report of the Services and Learning Evaluation Project*. Middlesbrough: University of Teesside 2002.

<http://lis.tees.ac.uk/research/researchkf.cfm>

**Foster 2003**

Foster, Kay: Libraries and student retention: some thoughts about the issues and an approach to evaluation. In: *SCONUL* 28 (2003), pp. 12-16.

<http://www.sconul.ac.uk/publications/newsletter/28/ART5.PDF>

**Hiscock 1986**

Hiscock, Jane E.: Does library usage affect academic performance? A study of the relationship between academic performance and usage of libraries at the Underdale site of the South Australian College of Advanced Education. In: *Australian Academic and Research Libraries* 17(1986), pp. 207-213.

**Huang, Russell 2006**

Huang, Jie; Russell, Susan: The digital divide and academic achievement. In: *The Electronic Library* 24,2 (2006), pp.160-173

**Kayß, Poll 2006**

Kayß, Matthias; Poll, Roswitha Unterstützen Bibliotheksbestände die Forschung? Zitatanalyse in Dissertationen. In: *B.I.T. online* 2006,2, pp.131-136  
<http://www.b-i-t-online.de/heft/index.html>

**Knapp 1968**

Knapp, Patricia B.: The reading of college students. In: *The Library Quarterly* 38 (1968), pp. 301-308.

**Kramer, Kramer 1968**

Kramer, L.A.; Kramer, M.B.: The college library and the drop-out. In: *College and Research Libraries* 29 (1968), pp. 310-312.

**Kuh, Gonyea 2003**

Kuh, George D.; Bonyea, Robert M.: The role of the academic library in promoting student engagement in learning. In: *College and Research Libraries* 64 (2003), pp. 256-282.  
[http://www.indiana.edu/~cseq/pdf/CRLarticle\\_Kuh\\_Gonyea.pdf](http://www.indiana.edu/~cseq/pdf/CRLarticle_Kuh_Gonyea.pdf)

**Lane 1966**

Lane, Gorham: Assessing the undergraduates' use of the university library. In: *College & Research Libraries* 27 (1966), pp. 277-282.

**Lorenzen 2002**

Lorenzen, Michael: *Using outcome-based education in the planning and teaching of new information technologies*. Michigan: State University of Michigan, 2002.  
<http://www.libraryinstruction.com/obe.html>

**Markless, Streatfield 2000**

Markless, Sharon, David Streatfield: *The really effective college library*. Twickenham: Information Management Associates 2000. Library and Information Commission Research Report. 51

**Middaugh 2001**

Middaugh, Michael F.: *Understanding faculty productivity: Standards and benchmarks for colleges and universities*. San Fransisco: Jossey-Bass, 2001.

**Nagata, Toda and Kytömäki 2007**

Nagata, Haruki, Akira Toda and Päivi Kytömäki: Students' patterns of library use and their learning outcomes. In: *4<sup>th</sup> International Evidence Based Library & Information Practice Conference, 6-11 May 2007, Chapel Hill-Durham, NC, USA*.  
<http://www.eblip4.unc.edu/papers/Nagata.pdf>

**Pierard, Graves 2002**

Pierard, Cindy; Graves, Kathryn: The greatest problem with which the library is confronted. In: Kelly, Maurie C.; Kross, Andrea: *Making the grade: Academic libraries and student success*. Chicago: Association of College and Research Libraries, 2002, pp. 71-88.

**Poll 2004**

Poll, Roswitha: *Wert und Wirkung von Bibliotheksleistungen*. Bibliothek in der Kostenkrise, Arbeitsgruppe Fortbildung im Sprecherkreis der Universitätskanzler, Heidelberg Oktober 2004.

[https://www.uni-muenster.de/AGFortbildung/unterlagen/28\\_akt04.html](https://www.uni-muenster.de/AGFortbildung/unterlagen/28_akt04.html)

**Price 2003**

Price, If, Fides Matzdorf, Louise Smith and Helen Agahi: The impact of facilities on student choice of university. In: *Facilities* 21,10 (2003), pp.212-222.

**Self 1987**

Self, James: Reserve readings and student grades: analysis of a case study. In: *Library and Information Research News* 9 (1987), pp. 29-40.

**Shonrock 1996**

Shonrock, Diana E. (Ed.): *Evaluating library instruction: sample questions, forms, and strategies for practical use*. Chicago: ALA, 1996.

**Varnet 2005**

Varnet, Harvey, Martha Rice Sanders: Asking better questions. Small-scale assessment measures that inform ongoing work. In: *C&RL News* June 2005, pp. 461-465.

**Wells 1995**

Wells, J.: The influence of library usage on undergraduate academic success. In: *Australian Academic and Research Libraries* 26 (1995), pp. 121-128.

**Whitmire 2002**

Whitmire, Ethelene: Academic library performance measures and undergraduates' library use and educational outcomes. In: *Library & Information Science Research* 24 (2002), pp. 107-128.

**V. Social Impact****Aabø 2005 c**

Aabø, Svanhild: The role and value of public libraries in the age of digital technologies. In: *Journal of Librarianship and Information Science* 37,4 (2005), pp.205-211

<http://lis.sagepub.com/cgi/reprint/37/4/205>

**Amosford 2007**

Amosford, John: Assessing generic learning outcomes in public lending libraries. In: *Performance Measurement and Metrics* 8,2 (2007), pp.127-136

**Black, Crann 2002**

Black, Alistair, Melvyn Crann: In the public eye: a mass observation of the public library. In: *Journal of Librarianship and Information Science*, 34,3 (2002), pp.145-157  
<http://lis.sagepub.com/cgi/reprint/34/3/145>

**Bohme, Spiller 1999**

Bohme, Steve; Spiller, David (Ed.): Perspectives of public library use 2. A compendium of survey information. Loughborough: Library & Information Statistics Unit (LISU), Loughborough University, 1999.

**Bryson, Usherwood, Streatfield 2002**

Bryson, Jared, Bob Usherwood, David Streatfield: *Social impact audit*. South West Museums, Archives & Libraries Council. 2002.  
<http://www.swmlac.org.uk/docs/social-impact-audit.pdf>

**Cox, Swinburne 2000**

Cox, Eva, Kathleen Swinburne: "A safe place to go". *Libraries and social capital*. Public Libraries Branch of the State Library of New South Wales. 2002  
[http://www.sl.nsw.gov.au/pls/publications/pdf/safe\\_place.pdf](http://www.sl.nsw.gov.au/pls/publications/pdf/safe_place.pdf)

**Cram 1996**

Cram, Jennifer : Engaged in triumphant retreat ? Public libraries and the social impact of the Internet. In: *Lasie: Library Automated Systems Information Exchange* 27,1 (1996), pp. 4-15.  
[http://www.alia.org.au/~jcram/engaged\\_in\\_triumphant.html](http://www.alia.org.au/~jcram/engaged_in_triumphant.html)

**Cultural Heritage Consortium 2002**

Cultural Heritage Consortium: *Impact evaluation of museums, archives and libraries: quantitative time series data identification exercise*. London: Resource, The Council for Museums, Archives and Libraries. 2002.

**Debono 2002**

Debono, Barbara: Assessing the social impact of public libraries: What the literature is saying. In: *Australasian Public Libraries and Information Services* 15,2 (2002), pp. 80-95.

**Dolan 2007**

Dolan, John: *A blueprint for excellence, public libraries 2008-2011, "Connecting people to knowledge and inspiration"*. London: MLA 2007.

[http://www.mlalondon.org.uk/uploads/documents/blueprint\\_v2\\_11233.pdf](http://www.mlalondon.org.uk/uploads/documents/blueprint_v2_11233.pdf)

**Durrance, Fisher-Pettigrew 2002**

Durrance, Joan C.; Fisher-Pettigrew, Karen E.: Toward developing measures of the impact of library and information services. In: *Reference and User Services Quarterly* 42 (1) (2002), pp. 43-53.

<http://www.ischool.washington.edu/fisher/pubs/RUSQ.2002.pdf>

**Florida Department of State 2003**

Florida Department of State. Division of Library and Information Services: *Gateway to information through Florida libraries. An outcomes plan, 2003 – 2007*. 2003

[http://dlis.dos.state.fl.us/bld/research\\_office/FINAL\\_LRP.pdf](http://dlis.dos.state.fl.us/bld/research_office/FINAL_LRP.pdf)

**Griffiths, King 1994**

Griffiths, Josè-Marie and Donald W. King: Libraries, the undiscovered national resource. In: *The value and impact of information*, ed. by Mary Feeney and Maureen Grieves. London: Bowker Saur 1994, pp. 79-116.

**Hayes, Morris 2005**

Hayes, Emma, Anne Morris: Leisure role of public libraries: User views. In: *Journal of Librarianship and Information Science* 37,3 (2005), p. 131-138

<http://lis.sagepub.com/cgi/content/short/37/3/131>

**Hull 2000**

Hull, Barbara: *Barriers discouraging access to libraries as agents of life long learning*. Boston Spa: Library and Information Commission, 2000. ( Library and Information Commission Research Report ; 31).

**Kerslake, Kinnell 1997**

Kerslake, E.; Kinnell, M.: *The social impact of public libraries: a literature review*. London: British Library Research and Innovation Centre, 1997.

**Lance 2002**

Lance, Keith Curry; Rodney, Marcia J.; Steffen, Nicole O.; Kaller, Suzanne; Logan, Rochelle: *Counting on Results: New Tools for Outcome-Based Evaluation of Public Libraries*. Aurora, CO: Biographical Center for Research, 2002.

[http://www.lrs.org/documents/cor/CoR\\_FullFinalReport.pdf](http://www.lrs.org/documents/cor/CoR_FullFinalReport.pdf)

**Laser Foundation 2005**

Laser Foundation: Libraries Impact Project. 2005

<http://www.bl.uk/about/cooperation/pdf/laserfinal6.pdf>

**Libraries Building Communities 2005**

Libraries building communities. Executive summary. State Library of Victoria 2005

[http://www.slv.vic.gov.au/about/information/publications/policies\\_reports/plu\\_lbc.html](http://www.slv.vic.gov.au/about/information/publications/policies_reports/plu_lbc.html)

**Linley, Usherwood 1998**

Linley, Rebecca; Usherwood, Bob: *New measures for the new library: a social audit of public libraries*. London: British Library Board, 1998. (British Library Research and Innovation Centre Report ; 89).

**Matarasso 1998**

Matarasso, François: *Learning development: an introduction to the social impact of public libraries*. Stroud: Comedia, 1998.

**McClure, Bertot 1998**

McClure, Charles, John Carlo Bertot: *Public library use in Pennsylvania: Identifying uses, benefits, and impacts - Final Report*. 1998.

<http://slis-two.lis.fsu.edu/~cmclure/#1998>

**Mercer 2004**

Mercer, Colin: *Making a difference. The impact of museums, libraries and archives in the South West*. A report prepared for the South West Museums Libraries & Archives Council. 2004.

<http://www.swmlac.org.uk/docs/making-a-difference.pdf>

**Nagata, Satoh 2005**

Nagata, Haruki, Asuka Satoh: Identifying the outcome measures for public libraries in a community context. *6<sup>th</sup> Northumbria International Conference on Performancement in Libraries and Information Services 2005*

<http://northumbria.ac.uk/sd/academic/ceis/re/isrc/conf/?view=Standard>

**Nelson 2001**

Nelson, Sandra: *The new planning for results: A streamlined approach*. Chicago: American Library Association, 2001.

### **New directions 2005**

New directions in social policy: Developing the evidence base for museums, libraries and archives in England. MLA, Museums, Libraries and Archives Council 2005

[http://www.mla.gov.uk/webdav/harmonise?Page/@id=73&Document/@id=23014&Section/@stateId\\_eq\\_left\\_hand\\_root/@id=4302&Session/@id=D\\_qLiH9fpT2iz9SYWz4fyg](http://www.mla.gov.uk/webdav/harmonise?Page/@id=73&Document/@id=23014&Section/@stateId_eq_left_hand_root/@id=4302&Session/@id=D_qLiH9fpT2iz9SYWz4fyg)

### **Proctor 2002b**

Proctor, Richard; Bartle, Craig: *Low achievers lifelong learners: an investigation into the impact of the public library on educational disadvantage*. Resource: The Council for Museums Archives and Libraries, 2002.

<http://cplis.shef.ac.uk/lowachievers.pdf>

### **Proctor, Lee, Reilly 1998**

Proctor, Richard, Hazel Lee, and Rachel Reilly: *Access to public libraries: The impact of opening hours reductions and closures 1986-1997*. British Library Research and Innovation Centre 1998. (British Library Research and Information Report 90).

<http://cplis.shef.ac.uk/accesspdf.pdf>

### **Suaiden 2003**

Suaiden, Emir Jose: The social impact of public libraries. In: *Library Review* 52,8 (2003), pp. 379-387.

### **Toyne, Usherwood 2001**

Toyne, Jackie; Usherwood, Bob: *Checking the books. The value and impact of public library book reading*. Report of research funded by the Arts and Humanities Research Board. Sheffield: Center for the Public Library and Information in Society, Department of Information Studies, The University of Sheffield, 2001.

### **Usherwood 1999**

Usherwood, Bob: Mehr als Statistik, Eine soziale Bilanz öffentlicher Bibliotheksarbeit. In: *Bibliotheksdienst* 33,4 (1999), pp. 571-581.

[http://bibliotheksdienst.zlb.de/1999/1999\\_04\\_Ausland01.pdf](http://bibliotheksdienst.zlb.de/1999/1999_04_Ausland01.pdf)

### **Usherwood 2002 a**

Usherwood, Bob: Accounting for outcomes: Demonstrating the impact of public libraries. In: *Australian Public Libraries and Information Services* 15 (1) (2002), pp. 5-13

<http://conferences.alia.org.au/public2001/usherwood.html>

### **Usherwood 2002 b**

Usherwood, Bob: Demonstrating impact through qualitative research. In: *Performance Measurement and Metrics*. 3 (2002), pp. 117-122.

### **Usherwood, Linley 2002**

Usherwood, Bob and Rebecca Linley: Evaluating equity in public library services. In: *Journal of Librarianship and Information Science* 32,2 (2002), pp.72-81.

<http://lis.sagepub.com/cgi/reprint/32/2/72>



**Usherwood, Wilson, Bryson 2005**

Usherwood, Bob. Kerry Wilson, Jared Bryson: Relevant repositories of public knowledge. Libraries, museums and archives in "the information age". In: *Journal of Librarianship and Information Science* 37,2 (2005), pp.89-98. <http://lis.sagepub.com/cgi/reprint/37/2/89>

**Wavell 2002**

Wavell, Caroline et al.: *Impact evaluation of museums, archives and libraries: available evidence project*. Aberdeen: Robert Gordon University, Resource: The Council for Museums, Archives and Libraries 2002.  
<http://www.rgu.ac.uk/files/imreport.pdf>

**VI. Impact of Electronic Services****Banwell, Coulson 2004**

Banwell, Linda, Graham Coulson: Users and user study methodology: the JUBILEE project. In: *Information Research* 9,2 (2004)  
<http://informationr.net/ir/9-2/paper167.html>

**Bertot 2003**

Bertot, John C.: Libraries and networked information services: Issues and considerations in measurement. In: *Proceedings of the 5th Northumbria International Conference on Performance Measurement in Libraries and Information Services 2003*, Northumbria University 2004, pp. 3-11.

**Bertot, McClure 2003**

Bertot, John C., and McClure, Charles R.: Outcomes assessment in the networked environment: research questions, issues, considerations, and moving forward. In: *Library Trends* 51(4) (2003), pp. 590-613

**Bishop et al. 2000**

Bishop, Ann Peterson et al.: Socially grounded user studies in digital library development. In: *First Monday* 5,6 (2000)  
[http://www.firstmonday.dk/issues/issue5\\_6/index.html](http://www.firstmonday.dk/issues/issue5_6/index.html)

**Borgman et al. 2000**

Borgman, Christine, A. Gilliland-Swetland et al.: Evaluating digital libraries for teaching and learning in undergraduate education: A case study of the Alexandria Digital Earth ProtoType (ADEPT). In: *Library Trends* 49,2 (2000), pp.228-250.

**Bravy 2001**

Bravy, Gary J. and K. Celeste Feather: The impact of electronic access on basic library services: One academic law library's experience. In: *Law Library Journal* 93,2 (2001), pp.261-268.

**Brophy 2002**

Brophy, Peter: The evaluation of public library online services: measuring impact. In : *The peoplesnetwork. 2002 Workshop Series Issue Papers no.1.*

[http://www.mla.gov.uk/resources/assets//P/pn\\_impact\\_issue\\_paper\\_pdf\\_4218.pdf](http://www.mla.gov.uk/resources/assets//P/pn_impact_issue_paper_pdf_4218.pdf)

**Brophy 2003**

Brophy, Peter: The People's Network: A turning point for public libraries. Resource: The Council for Museums, Archives and Libraries 2003.

[http://www.mla.gov.uk/resources/assets//P/pnreport\\_pdf\\_4288.pdf](http://www.mla.gov.uk/resources/assets//P/pnreport_pdf_4288.pdf)

**Brophy 2004**

Brophy, Peter: The people's network: Moving forward. MLA (Museums, Libraries, Archives) 2004

[http://www.mla.gov.uk/resources/assets//l/id1414rep\\_pdf\\_4287.pdf](http://www.mla.gov.uk/resources/assets//l/id1414rep_pdf_4287.pdf)

**Conyers 2006**

Conyers, Angela: Building on sand? Using statistical measures to assess the impact of electronic services. In: *Performance Measurement and Metrics* 7,1 (2006), pp.37-44

**Crawford 2006**

Crawford, John: The use of electronic information services and information literacy: A Glasgow Caledonian University study. In: *Journal of Librarianship and Information Science* 38,1 (2006), pp.33-44.

<http://lis.sagepub.com/cgi/reprint/38/1/33>

**eVALUED 2004**

eVALUED. An evaluation toolkit for e-library developments. Evidence base, University of Central England 2004.

<http://www.evalued.uce.ac.uk/index.htm>

**Eve, Brophy 2001**

Eve, Juliet; Brophy, Peter: *The value and impact of end-user IT services in public libraries.* Manchester: Center for Research in Library & Information Management (CERLIM), 2001. (Library and Information Commission Research Report, 102; Resource: The Council for Museums, Archives and Libraries).

<http://www.cerlim.ac.uk/projects/vital/report.pdf>

**Franklin 2005**

Franklin, Brinley: MINES for libraries. *ACRL 12<sup>th</sup> National Conference, Minneapolis, Minnesota April 7-10, 2005.*

<http://www.arl.org/stats/initiatives/mines/minesresources.shtml>

**Giersch, Butcher, Reeves 2003**

Giersch, Sarah, Kirsten Butcher and Tom Reeves: *Annotated bibliography of evaluating the educational impact of digital libraries*. National Science Digital Library 2003.

<http://dlist.sir.arizona.edu/391/>

**Gunn 1999**

Gunn, C.: They love it, but do they learn from it? Evaluating the educational impact of innovations. In: *Higher Education Research and Development* 18,2 (1999), pp. 185-199.

**Hartland-Fox, Thebridge 2003**

Hartland-Fox, Rebecca and Stella Thebridge: Evaluating electronic information services: a review of activity and issues in the UK academic library sector. In: *Library Hi Tech News* 1 (2003), pp. 27-29.

**Hiller 2002**

Hiller, Steve: The impact of information technology and online library resources on research, teaching and library use at the University of Washington. In: *Performance Measurement and Metrics* 3,2 (2002), pp. 134-139.

**Kyrillidou et al. 2005**

Kyrillidou, Martha, Brinley Franklin, Tony Olshen, Terry Plum: MINES for libraries. Measuring the impact of networked electronic services and the Ontario Council of University Libraries' Scholars Portal. Final report. Association of Research Libraries, Washington, D.C. 2005.

[http://www.libqual.org/documents/admin/FINAL%20REPORT\\_Jan26mk.pdf](http://www.libqual.org/documents/admin/FINAL%20REPORT_Jan26mk.pdf)

**Marchionini 2000**

Marchionini, G.: Evaluating digital libraries: A longitudinal and multifaceted view. In: *Library Trends* 49,2 (2000), pp.304-333.

**Oliver, Harvey 2002**

Oliver, Martin and Jen Harvey: What does "impact" mean in the evaluation of learning technology? In: *Educational Technology & Society* 5,3 (2002), pp. 18-26.

<http://www.ifets.info/>

**Organ 2006**

Organ, Michael: Download statistics – what do they tell us? The example of Research Online, the open access institutional repository at the University of Wollongong, Australia. In: *D-Lib Magazine* 12,11 (2006).

<http://www.dlib.org/dlib/november06/organ/11organ.html>

**Pickard 2005**

Pickard, Alison: The role of effective intervention in promoting the value of electronic information services in the learning process. Case studies in higher education. In: *Performance Measurement and Metrics* 6,3 (2005), pp.172-182

**Pickard, Dixon 2003**

Pickard, Alison Jane; Dixon, Pat: Measuring electronic information resource use: towards a transferable quality framework for measuring value. In: *Proceedings of the 5th Northumbria International Conference on Performance Measurement in Libraries and Information Services 2003*, Northumbria University 2004, pp. 241-246.

**Poll 2005**

Poll, Roswitha: Measuring the impact of new library services. In: *World Library and Information Congress: 73th IFLA General Conference and Council 2005, Oslo*.

<http://www.ifla.org/IV/ifla71/papers/081e-Poll.pdf>

**Saracevic 2000**

Saracevic, Tefko: Digital library evaluation: Toward an evolution of concepts. In: *Library Trends* 49,2 (2000), pp. 350-369.

<http://www.scils.rutgers.edu/~tefko/LibraryTrends2000.pdf>

**Thebridge 2003**

Thebridge, Stella: Evaluating electronic information services: a toolkit for practitioners. In: *Library and Information Research* 27(87) 2003, pp.38-46.

**Thebridge, Hartland-Fox 2002**

Thebridge, Stella and Rebecca Hartland-Fox: Towards a toolkit for evaluating electronic information services. In: *SCONUL Newsletter* 27 (2002), pp. 37-42.

<http://www.sconul.ac.uk/publications/newsletter/27/ARTICL10.PDF>

**Thebridge, Dalton, Hartland-Fox, Bhatt 2002**

Thebridge, Stella, Pete Dalton, Rebecca Hartland-Fox, Anjlee Bhatt: *Outcomes assessment. The evaluation of electronic information services*. Birmingham: University of Central England 2002.

## VII. Financial Value

**Aabø, Audunson 2002**

Aabø, Svanhild; Audunson, Ragnar: Rational choice and valuation of public libraries: Can economic models for evaluating non-market goods be applied to public libraries? In: *Journal of Librarianship and Information Science* 34 (2002), pp. 5-15.

**Aabø 2005 a**

Aabø, Svanhild: The value of public libraries. World Library and Information Congress: 71st IFLA General Conference and Council Oslo 2005

<http://www.ifla.org/IV/ifla71/papers/119e-Aabo.pdf>

**Aabø 2005 b**

Aabø, Svanhild: The value of public libraries in Norway. In: *Bibliotekforum* 6 (2005), pp.38-40

**Aabø, Strand 2004**

Aabø, Svanhild, Jon Strand: Public library valuation, nonuse values, and altruistic motivations. In: *Library & Information Science Research* 26 (2004), pp.351-372

**Abram 2005**

Abram, Stephen: *The value of Canadian libraries: Impact, normative data and influencing funders*. 2005.

[http://www.sirsi.com/Pdfs/Company/Abram/StephenAbram\\_ValueCanadianLibraries.pdf](http://www.sirsi.com/Pdfs/Company/Abram/StephenAbram_ValueCanadianLibraries.pdf)

**Aerni, King 2006**

Aerni, Sarah E.; King, Donald W.: Contingent valuation in public and academic libraries. *ARL Library Assessment Conference, Charlottesville* (2006).

[www.arl.org/arldocs/stats/statsevents/laconf/2006/Aerni.ppt](http://www.arl.org/arldocs/stats/statsevents/laconf/2006/Aerni.ppt)

**American Library Association 2005**

American Library Association: *Articles and Studies Related to Library Value (Return on Investment)*. 2005.

<http://www.ala.org/ala/ors/reports/roi.htm>

**Barron 2005**

Barron, Daniel D. et al.: *The economic impact of public libraries on South Carolina*. University of South Carolina, School of Library and Information Science 2005.

<http://www.libsci.sc.edu/SCEIS/home.htm>

**Broady-Preston, Williams 2003**

Broady-Preston, Judith; Williams, Tegwen: Using Information to create business value: City of London legal firms, a case study. In: *Proceedings of the 5th Northumbria International Conference on Performance Measurement in Libraries and Information Services 2003*, Northumbria University 2004, pp. 150-155.

**Chung 2007**

Chung, Hye-Kyung: Measuring the economic value of special libraries. In: *The Bottom Line* 20,1 (2007), pp.30-44

**Coopers & Lybrand 1996**

Coopers & Lybrand: *Valuing the economic costs and benefits of libraries*. Wellington: New Zealand Library and Information Association: Te Rau Herenga Aotearoa, 1996.

**Cram 1995**

Cram, Jennifer: Moving from cost centre to profitable investment: Managing the perception of a library's worth. In: *Australasian Public Libraries and Information Services* 8,3 (1995), pp. 107-113.

[http://www.alia.org.au/~jcram/moving\\_from\\_cost\\_centre.html](http://www.alia.org.au/~jcram/moving_from_cost_centre.html)

**Fitch, Warner 1998**

Fitch, Leslie, Jody Warner: Dividends: The value of public libraries in Canada. In: *the Bottom Line* 11,4 (1998), pp. 158-179.

**Getz 1980**

Getz, Malcolm: *Public libraries: an economic view*. Baltimore: John Hopkins University Press, 1980.

**Griffiths, King**

Griffiths, José-Marie, Donald W. King : *Preliminary return-on-investment model* .Powerpoint presentation.

<http://dlis.dos.state.fl.us/bld/roi/workshop.cfm> Last visit 06-06-17

**Griffiths, King, Lynch 2004**

Griffiths, José-Marie, Donald W. King, Thomas Lynch: *Taxpayer return on investment in Florida public libraries*. State Library and Archives of Florida 2004.

<http://dlis.dos.state.fl.us/bld/roi/pdfs/ROISummaryReport.pdf>

**Haratsis 1995**

Haratsis, Brian: Justifying the economic value of public libraries in a turbulent local government environment. In: *Australasian Public Libraries and Information Services* 8 (1995), pp. 164-172.

**Harless, Allen 1999**

Harless, David W.; Allen, Frank R.: Using the contingent valuation method to measure patron benefits of reference desk service in an academic library. In: *College and Research Libraries* 60 (1999), pp. 56-69.

**Hobohm 1999**

Hobohm, Hans-Christoph: Was Bibliotheken wert sind. Die wirtschaftliche Bedeutung der Bibliothek und ihre Ausrichtung auf die Informationsgesellschaft. In: *BuB (Buch und Bibliothek)* 51 (1999), pp. 36 – 43.

**Hobohm 2007a**

Hobohm, Hans-Christoph: Was sind Bibliotheken wert? In: *BuB (Buch und Bibliothek)* 59,1 (2007), pp.40-41

**Hobohm 2007b**

Hobohm, Hans-Christoph: Rechnen sich Bibliotheken? Vom Nutzen und Wert ihrer Leistungen. In: *BuB (Buch und Bibliothek)* 59,9 (2007), pp.633-639

**Holt, Elliott 1998**

Holt, Glen E., Elliott, Donald: Proving your library's worth: a test case. In: *Library Journal* 23 (1998), pp. 42-44.

**Holt, Elliott 2003**

Holt, Glen E.; Elliott, Donald: Measuring outcomes: applying cost-benefit analysis to middle-sized and smaller public libraries. In: *Library Trends*, 51 (3) 2003, pp. 424-440.

[http://www.findarticles.com/p/articles/mi\\_m1387/is\\_3\\_51/ai\\_102270886](http://www.findarticles.com/p/articles/mi_m1387/is_3_51/ai_102270886)

**Holt, Elliott, Dussold 1996**

Holt, Glen E., Donald Elliott, Christopher Dussold: A framework for evaluating public investment in urban libraries. In: *The Bottom Line* 9,4 (1996), pp. 4-13.

**Holt, Elliott, Moore 1999**

Holt, Glen E.; Elliott, Donald; Moore, Amonia: Placing a value on public library services. In: *Public Libraries* 38 (1999), pp. 89-108.

<http://www.slpl.lib.mo.us/libsrc/restoc.htm>

**Holt, Elliott, Watts 2000**

Holt, Glen E.; Elliott, Donald; Watts, Anne; Holt, Leslie Edmonds: *Libraries are valuable...prove it!* St. Louis: St. Louis Public Library / Institute of Museum and Library Services, 2000.

**MacEachern 2001**

MacEachern, Ruth: Measuring the added value of library and information services: The New Zealand approach. In: *IFLA Journal* 27 (2001), pp. 232-236.

<http://www.ifla.org/V/iflaj/art2704.pdf>

**Manukau libraries 2000**

*Manukau libraries: trial of the V+LM value added library methodology.* New Zealand: Library & Information Association of New Zealand Aotearoa (LIANZA), 2000. (= Trial Report ; 12).

**McCallum, Quinn 2004**

McCallum, Ian, Sherrey Quinn: Valuing libraries. In: *Australian Library Journal* 53,1 (2004).

<http://alia.org.au/publishing/alj/53.1/full.text/mccallum.quinn.html>

**McClure, Fraser, Nelson, Robbins 2000**

McClure, Charles R.; Fraser, Bruce T.; Nelson, Timothy W.; Robbins, Jane B. : *Economic benefits and impacts from public libraries in the State of Florida.* Final report of the State Library of Florida, Division of Library and Information Services. Tallahassee: Information Use Management and Policy Institute, School of Information Studies, Florida State University, 2000.

<http://dlis.dos.state.fl.us/bld/finalreport/>

**McDermott Miller 2002**

McDermott Miller Limited: *Valuing the National Bibliographic Database and National Union Catalogue: Research Report*. National Library of New Zealand 2002.

<http://www.natlib.govt.nz/files/EconomicValuationReport.pdf>

**Mid-Hudson Library System**

Mid-Hudson Library System: *Economic impact of libraries. Return on investment (ROI) resources*.

[http://midhudson.org/admin/eco\\_impact.htm](http://midhudson.org/admin/eco_impact.htm)

**Miller 2005**

Miller, Ruth: The National Library of New Zealand: placing an economic value on the National Bibliographic Database. In: *New Zealand Libraries* 49,12 (2005), pp.407-417

**Missingham 2005**

Missingham, Roxanne: Libraries and economic value: a review of recent literature. In: *Performance Measurement and Metrics* 6,3 (2005), pp.142-158.

**Morris, Hawkins, Sumsion 2000**

Morris, Anne; Hawkins, Margaret; Sumsion, John: *The economic analysis of public libraries*. London: British Library, 2000. ( Library and Information Commission Research Report ; 89).

**Morris, Hawkins, Sumsion 2001a**

Morris, Anne; Hawkins, Margaret; Sumsion, John: Value of book borrowing from public libraries: user perceptions. In: *Journal of Librarianship and Information Science* 33 (2001), pp. 191-198.

**Morris, Hawkins, Sumsion 2001b**

Morris, Anne; Hawkins, Margaret; Sumsion, John: *The economic value of public libraries*. London: Resource: The Council for Museums, Archives and Libraries, 2001. ( Library and Information Commission Research Reports ; 89).

**Morris, Hawkins, Sumsion 2002**

Morris, Anne; Hawkins, Margaret; Sumsion, John: Economic value of public libraries in the UK. In: *Libri* 52 (2002), pp. 78-87.

**Newhouse, Alexander 1972**

Newhouse, J.P.; Alexander, A.J.: *An economic analysis of public library services*. Santa Monica: Rand, 1972.

**Oder 2005**

Oder, Norman: FL, SC studies tout return on public library investment. In: *Library Journal* March 1 (2005), pp. 16-18.



**Pung, Clarke, Patten 2004**

Pung, Caroline, Ann Clarke, Laurie Patten: Measuring the economic impact of the British Library. In: *New Review of Academic Librarianship* 10,1 (2004), pp.79-102.

**Pung, Elwes, Marks 2004**

Pung, Caroline, Tabitha Elwes, Philippa Marks: *Measuring the economic impact of the British Library*. Demonstrating Value Conference, British Library 2004.

<http://www.bl.uk/about/valueconf/valuepresentations.html#5>

**Ratzek 2006**

Ratzek, Wolfgang: Die Bibliothek als Instrument der Standortentwicklung: Ein Überblick mit Beispielen aus dem In- und Ausland. In: *BuB (Buch und Bibliothek)* 58,9 (2006), pp.629-632.

**Saracevic, Kantor 1997a**

Saracevic, Tefko; Kantor, Paul B.: Studying the value of library and information services. Part I. Establishing a theoretical framework. In: *Journal of American Society for Information Science* 48 (1997), pp. 527-542.

[www.scils.rutgers.edu/~tefko/JASIS1998value1.pdf](http://www.scils.rutgers.edu/~tefko/JASIS1998value1.pdf)

**Saracevic, Kantor 1997b**

Saracevic, Tefko; Kantor, Paul B.: Studying the value of library and information services. Part II. Methodology and taxonomy. In: *Journal of American Society for Information Science* 48 (1997), pp. 543-563.

[www.scils.rutgers.edu/~tefko/JASIS1998value2.pdf](http://www.scils.rutgers.edu/~tefko/JASIS1998value2.pdf)

**State Library & Archives of Florida**

State Library & Archives of Florida: *Return on investment study*.

<http://dlis.dos.state.fl.us/bld/roi/>

**Strouse 2003**

Strouse, Roger: Demonstrating value and return on investment: the ongoing imperative. In: *Information Outlook* 7 (3) (2003), pp. 14-20.

**Sumsion, Hawkins, Morris 2002**

Sumsion, John; Hawkins, Margart; Morris, Anne: The economic value of book borrowing from public libraries: An optimisation model. In: *Journal of Documentation* 58 (2002), pp. 662-682.

<http://wotan.liu.edu/does/data/Articles/julkokltny:2002:v:58:i:6:p:662-682.html>

**Sumsion, Hawkins, Morris 2003**

Sumsion, John; Hawkins, Margart; Morris, Anne: Estimating the economic value of library benefits. In: *Performance Measurement and Metrics* 4(1) 2003, pp. 13-27.

**Timperley, Spiller 1999**

Timperley, P.; Spiller, D.: *The impact of non-fiction lending from public libraries*. Loughborough: LISU, 1999.

**White 2007**

White, Larry Nash: An old tool with potential new uses: return on investment. In: *The Bottom Line* 20,1 (2007), pp.5-9

**Wistinghausen 2004**

Wistinghausen, Magnus von: *Thinking beyond economic impact: demonstrating value*. Demonstrating Value Conference, British Library 2004.

<http://www.bl.uk/about/valueconf/valuepresentations.html#5>

## VII. School Libraries

**Ballenthin 2004**

Ballenthin, Anja: Bedeutung noch immer nicht erkannt. Der Einfluss von Schulbibliotheken auf die Leistungen von Schülern. In: *Buch und Bibliothek* 56 (2004), pp. 358-362.

**Cram, Shine 2004**

Cram, Jennifer; Shine, Valerie: Performance measurement as promotion: Demonstrating benefit to your significant others. Paper delivered at the School Library Association of Queensland Conference, Southport, June 2004.

[http://www.alia.org.au/~jcram/pm\\_as\\_promotion.html](http://www.alia.org.au/~jcram/pm_as_promotion.html)

**Dresang, Gross, Holt 2003**

Dresang, Eliza T.; Gross, Melissa; Holt, Leslie E.: Project CATE: Using outcome measures to assess school-age children's use of technology in urban public libraries. A collaborative research process. In: *Library & Information Science Research* 25 2003, pp. 19-42.

**Farmer 2006**

Farmer, Lesley S.J.: Library media program implementation and student achievement. In: *Journal of Librarianship and Information Science* 38,1 (2006), pp.21-32.

<http://lis.sagepub.com/cgi/reprint/38/1/21>

**Lance 1994**

Lance, Keith Curry: The impact of school library media centers on academic achievement. In: *SLMQ* 22(3) 1994.

<http://www.ala.org/ala/aasl/aaslpubsandjournals/slmrb/editorschoiceb/infopower/selectlance.html.htm>

**Lance 2002**

Lance, Keith Curry; Rodney, Marcia J.; Hamilton-Pennell, Christine: Measuring up to standards: the impact of school library programs on information literacy in Pennsylvania schools. Greensburg: Pennsylvania Citizens for Better Libraries, 2002.

<http://www.statelibrary.state.pa.us/libraries/lib/libraries/measuringup.pdf>

### **Lance 2005**

Lance, Keith Curry: Powering achievement: *the impact of school libraries & librarians on academic achievement*. Powerpoint presentation 2005.

<http://www.lrs.org/documents/lmcstudies/proof2005.ppt>

### **Lonsdale 2003**

Lonsdale, Michele: *Impact of school libraries on student achievement: a review of the research*. Report for the Australian School Library Association. Melbourne: Australian Council for Educational Research 2003.

<http://www.asla.org.au/research/index.htm>

### **LRS**

LRS. Library Research Service. *School Library Impact Studies*.

<http://www.lrs.org/impact.php>

### **People for Education 2006**

People for Education: Test scores and access to school libraries linked – library report a challenge for new Minister of Education. Media release April 2006.

[http://www.peopleforeducation.com/releases/2006/april6\\_06.html](http://www.peopleforeducation.com/releases/2006/april6_06.html)

### **Strongest Links**

Strongest Links. The website for UK school librarians.

[http://www.strongest-links.org.uk/support\\_research.htm](http://www.strongest-links.org.uk/support_research.htm)

### **Todd 2002**

Todd, Ross J.: School librarians as teachers: learning outcomes and evidence-based practice. In: *68th IFLA Council and General Conference, August 18-24 2002 Glasgow*.

<http://www.ifla.org/IV/ifla68/papers/084-119e.pdf>

### **Williams, Wavell, Coles 2001**

Williams, Dorothy; Wavell, Caroline; Coles, Louisa: *Impact of school library services on achievement and learning. Critical literature review of the impact of school library services on achievement and learning to inform the work of the DfES task group set up to implement actions contained in the government's response to "Empowering the learning community"*. Aberdeen: The Robert Gordon University, 2001.

<http://www.rgu.ac.uk/files/Impact%20of%20School%20Library%20Services1.pdf>

### **Williams, Coles, Wavell 2002**

Williams, Dorothy, Louisa Coles, Caroline Wavell: *Impact of school library services on achievement and learning in primary schools. Critical literature review of the impact of school libraries on achievement and learning in primary level students*. Aberdeen: The Robert Gordon University, 2002.

<http://www.rgu.ac.uk/files/ACF1C8D.pdf> and  
<http://www.rgu.ac.uk/abs/research/page.cfm?pge=5931>

Last update 07-12-12