



## Document Delivery and Resource Sharing

### Section 15 Annual report 2007

The Section on Document Delivery and Resource Sharing is the forum in IFLA for libraries and associations concerned with making information in all formats available throughout the world through a variety of resource sharing and document supply techniques.

The Section's primary objective is to extend and improve document delivery and interlending both nationally and internationally through the use of new technologies and increased cooperation among libraries and document suppliers.

The Section monitors developments and provides information to its membership through a section website, twice-yearly newsletter, programs at IFLA conferences, support of document delivery workshops, and cooperative projects with international organizations.

Membership: 168 institutions and associations globally

#### Officers:

Until 18<sup>th</sup> August 2007:

Chair: Poul Erlandson, National Library of Denmark, Denmark  
Secretary/Editor: Penelope Street, University of Liverpool, United Kingdom  
Treasurer: Debra McKern, Library of Congress, United States of America  
Information Coordinator: Joan Stein, Carnegie Mellon University Libraries, United States of America

From 24<sup>th</sup> August 2007 onwards:

Chair: Kim Baker, National Library of South Africa, South Africa  
Secretary/Editor: Rose Goodier, University of Manchester, United Kingdom  
Treasurer: Debra McKern, Library of Congress, United States of America  
Information Coordinator: Joan Stein, Carnegie Mellon University Libraries, United States of America

#### Meetings:

1) The Committee met for their mid-term meeting in Lisbon, Portugal from 22 – 23 February 2007. The Minutes of the meeting were published on the IFLA website with the following URL: <http://www.ifla.org/VII/s15/pubs/docdelMinutesFeb07.pdf>

Discussions included pre-planning for Durban, as well as selection of papers for the Open session in Durban, pre-planning for the mid-term meeting in Nancy, France in 2008, preparation for the ILDS. It was noted that the Principles and Guidelines for International Interlending needed to be updated, and it was decided to put this on the Agenda for Durban.

It was also decided that the Section would embark on a project to produce a Model handbook for Interlibrary Loan. Margarita Moreno was requested to prepare a project proposal. Debra McKern and Elmelinda Lara would be the editors and drivers of this project, designing content, framework, and editing completed chapters. Poul Erlandson was to contact the Chairs of the Acquisitions and Collections, and Reference and information Services sections to see if they were interested in hosting a joint satellite meeting for the IFLA conference in Quebec.

A seminar was held with 56 Portuguese Librarians at the National Library of Portugal, and presentations were given as follows:

**Welcome**

Maria Inês Cordeiro, BNP  
António Pina Falcão, BAD

**Opening**

Poul Erlandsen, *Chair, IFLA Document Delivery and Resource Sharing Section*

**Access to knowledge and resource sharing among Portuguese libraries**

Elisa Soares, *BNP* - Resource sharing among Portuguese libraries  
Isabel Andrade, *APDIS* - Document supply among Portuguese health libraries  
Ana Alice Baptista, *Universidade do Minho* - Open Access in Portuguese speaking countries

**IFLA presentations:**

Joan Stein, *Information Coordinator of IFLA DOCDEL Section* - Best practice in interlibrary loan and document delivery (provisional title)  
Kim Baker, *IFLA DOCDEL Section* – Country report on Resource Sharing in South Africa  
Carol Smale, *IFLA DOCDEL Section* - The Canadian strategy on document delivery and resource sharing.



Delegates at the Seminar in Lisbon, Portugal

2) Standing Committee meetings were held at the IFLA conference in August 2007, in Durban, on the 18<sup>th</sup> and 24<sup>th</sup> August respectively. The Minutes of these meetings have been posted to the IFLA website at the following URL:

<http://www.ifla.org/VII/s15/pubs/docdelMinutesAug07.pdf>

Highlights of the first meeting on the 18<sup>th</sup> included the election of new officers for the Section, as Poul Erlandson and Penny Street's second terms on the Committee ended in August 2007. Kim Baker was elected Chair, and Rosemary Goodier was elected Secretary. An indication was given that Sjoerd Koopman would be attending the next session to discuss IFLA's plans for the Voucher Scheme, and to obtain inputs from the Standing Committee.

On the 24<sup>th</sup>, Sjoerd attended the meeting, and discussion was held (documented in the Minutes). Also discussed were: The open session in Durban, the updating of the Principles and Guidelines, the structure and way forward with the Model Handbook, the Strategic Plan for 2008 – 2009, arrangements for the mid-term meeting in Nancy, France in February 2008, the Section newsletter for October 2007, the upcoming ILDS in Singapore, and pre-planning for the Quebec conference (the theme was finalized in preparation for the call for papers to be sent out).

## Conferences:

Two conferences took place at which the Section was active this year – the IFLA conference in Durban, in August, and the 10<sup>th</sup> Interlending and Document Supply (ILDS) conference which was held in Singapore.

### *Durban IFLA Conference: Document Delivery and Resource Sharing Open Session*

The programme was as follows:

*Theme: Using technology to improve interlending and resource sharing services*

- [Lifting the curtain on unfilled Interlibrary Loan Requests](#)  
JANET TERESA ZAMBRI (University of the Witwatersrand, South Africa) and HEIDI VISSER (University of Pretoria, South Africa)
- [Le service de livraison électronique sécurisé à L'INIST](#)  
**English**  
JACQUELINE GILLET (Département Edition Electronique et Fourniture de Document INIST- CNRS, France)
- [The perfect match: convergence of technology and resource sharing](#)  
LUCINA FRASER and OPHELIA CHEUNG (Canada)
- [Using cutting-edge technology for innovative global resource sharing: the cases of Global Memory Net and world heritage digital memory](#)  
CHING-CHIH CHEN (Graduate School of Library and Information Science, Simmons College, Boston, MA USA)
- [The OCLC-AMICAL RESPOND project: leveraging WorldCat to connect international American universities](#)  
JEFF HIROSHI GIMA (France) and ARTHUR SMITH (USA)
- [In search of a new model: library resource sharing in China - A comparative study](#)  
**Français**  
TIM JIPING ZHOU and ELAINE XIAOFEN DONG (University of Arkansas Libraries, Arkansas, USA)
- [ALIAS: A full-service interlending aid connecting users with non-english resources](#)  
LYNNE RUDASILL and KIT CONDILL (University of Illinois at Urbana-Champaign, Urbana, IL USA)
- Get it: delivering information to users, when they need it, how they want it and where they want it  
DAN IDDINGS (USA)

Upon review/evaluation, it was found that the double session (an experiment) was in fact too long – attendance at the first session was around 230, but by the second session, the audience had reduced to 100. It was decided not to repeat the double session again.

***10<sup>th</sup> IFLA Interlending and Document Supply (ILDS) conference held in Singapore, 29 – 31 October 2007***

This conference was rated a good success by delegates. It attracted 210 delegates from 34 countries, and the content, speakers and social/cultural events were appreciated by the majority of the Delegates. The Duck Tour, and the Malay Cultural evening were welcome additions to the programme. The full programme with papers were webbed here:

<http://www.nlbconference.com/ilds/programme.htm>



Top left, clockwise: Cultural evening at the Malay Cultural Centre – delegates at dinner, and being welcomed (second picture), delegates enjoying the Duck Tour of S9ingapore, and the impressive National Library of Singapore, which was the venue for the conference.

***Projects:***

No projects were completed, but two were identified for further work in the next years:

- 1) Update the Principals and Guidelines for International Interlending
- 2) Write a Model handbook for Inter-library Loan, to be launched at the 11<sup>th</sup> ILDS conference in Hannover, Germany

***Reports and Publications:***

A report was prepared for IFLA HQ on the matter of the IFLA Voucher Scheme, and submitted to HQ in early November 2007.

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*Kim Baker*

*Chair: IFLA Document Delivery and Resource Sharing Section*