



## **Annual Report**

### **Section on Document Delivery and Interlending**

(January to December 2001)

#### *Scope of the Section:*

The Section on Document Delivery and Interlending is the forum in IFLA for libraries and associations concerned with making information in all formats available throughout the world through a variety of resource sharing and document supply techniques. The Section works closely with the IFLA Office for International Lending in support of the Universal Availability of Publications.

The Section's primary objective is to extend and improve document delivery and interlending both nationally and internationally through the use of new technologies and increased cooperation among libraries and document suppliers.

The Section monitors developments and provides information to its membership through a section website, twice-yearly newsletter, programs at IFLA conferences, support of document delivery workshops, and cooperative projects with the IFLA Office of Interlending and other international organizations.

#### *Membership:*

188 institutions and associations around the world. (December 2001)

#### *Officers:*

Until August 21, 2001:

##### *Chairman*

Agneta Lindh, Royal Library, BIBSAM  
Sweden

##### *Secretary*

Christopher Wright, Library of Congress  
USA

*Treasurer*

Mary E. Jackson, Association of Research Libraries  
USA

*Information Coordinator*

Carol Smale, National Library of Canada  
Canada

From August 22, 2001: *Chair & Treasurer*

Mary E. Jackson, Association of Research Libraries  
USA

*Secretary*

Poul Erlandsen, National Library of Education  
Denmark

*Information Coordinator*

Carol Smale, National Library of Canada  
Canada

***Meetings:***

During the Boston conference the Standing Committee gathered twice. The first meeting was held on Saturday, August 18, 2001 and the second meeting on Friday, August 24, 2001.

Both meetings were well attended. The minutes are available on IFLANET <http://www.ifla.org/VII/s15/pubs/news0101.htm> and <http://www.ifla.org/VII/s15/pubs/news0701.pdf> (and also printed in this issue of the Section Newsletter)

Several section members were actively involved in the [7th Interlending and Document Supply International Conference](#) <http://www.ifla.org/VI/2/p6/uap-sl-prog.pdf> held 1-5 October 2001 in Ljubljana, Slovenia.

***Discussion Groups:***

The section has sponsored two Discussion Groups: Reference Work which has now been transformed to a section of its own and Repository and Storage Libraries, now sponsored by the Section for Acquisitions and Collection Development.

***Projects:***

*International Document Delivery: Principles and Guidelines*

The working group for the revision of the Principles and Guidelines for International Lending (Sara Gould (Office for International Lending), Penny Street, Celine Menil, Beth Hanson and Poul Erlandsen completed their work during the year and the new guidelines were presented at IFLANET: <http://www.ifla.org/VI/2/p3/ildd.htm>

### ***Publications***

2 Newsletters (January and July 2001) ISSN 1016-281X

Publications issued by IFLA Office for International Lending and UAP are not listed here.

### ***Conference Program***

During the Boston Conference the Section was involved in several sessions:  
Monday, 20 August

#### *“End User Involvement in Interlibrary Loan and Document Delivery”*

The program was chaired by Poul Erlandsen

1. The Catalogue collectif de France : Opening Interlending Services to end users / Christelle Creff (Project Manager, Document Supply Service, Bibliothèque nationale de France, Paris, France)
2. Bibliotek.dk : Immediate access to Danish libraries - a path to follow / Lone Hansen (Library Advisory Officer, Danish National Library Authority, Copenhagen, Denmark)
3. Interlibrary Loan in Mexico: two solutions to an age-old problem / Elda M. Guerrero (Consultant, Centro Nacional de las Artes Mexico City, Mexico) & Daniel Mattes Durrett (University Librarian, Universidad Anahuac, Mexico City, México)
4. We're still here: Traditional ILL after OhioLINK - Patron-initiated requesting and Ejournals / Jennifer J. Kuehn (Head, Interlibrary Loan, Ohio State Library, Columbus, USA)
5. Union Catalogs and virtual Union Catalogs - repositioning Interlibrary Loan / Barbara Preece & Joan Thompson (Boston Library Consortium City and Country: Boston, Boston, MA, USA)

Thursday, 23 August

#### *The ISO Interlibrary Loan Protocol: Demonstrating Interoperability*

The workshop began with a non-technical overview of the international standard for interlibrary loan communication, the ISO ILL Protocol. Six vendors with Protocol-compliant systems demonstrated the exchange of ILL requests and responses to those requests. The messages highlighted messages used by the borrower (requester) as well as the lender (supplier).

The workshop provided time for participants to talk to vendors about their ILL products.

1. Improving Interoperability of Interlending and Document Delivery Systems / Mary E. Jackson (Senior Program Officer for Access Services, Association of Research Libraries, Washington, USA)
2. Informal demonstrations of the ISO ILL Protocol by vendors with Protocol-compliant products.

*Relationships with Other Bodies*

The section continues to co-operate closely with the Office for International Lending and the UAP Core Programme.

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*Agneta Lindh*

*Chair, IFLA Section on Document Delivery  
and Interlending*