Dear IFLA 1999 Conference participant,

Please take a few minutes to fill out the following questionnaire. It will help IFLA Headquarters and the Professional Board in making future conferences of the IFLA even more useful to you. There will be a **PRIZE-DRAW FOR FREE REGISTRATIONS FOR THE IFLA 2000 JERUSALEM CONFERENCE** for the participants who complete this survey.

Please answer by circling the most appropriate figure on a five-point rating scale. Where "1" correspond with POOR and "5" correspond with Excellent. If you have no background for answering or you don't know please indicate by circling “0”. Your comments are very welcome in general, and particularly if your ratings are low (1 or 2).

### Evaluation of the Conference

1. What is your overall impression of the Conference?
   - Excellent: 5, Poor: 1, Don’t know: 0
   - Sessions: 5, 4, 3, 2, 1
   - Social and cultural events: 5, 4, 3, 2, 1
   - Service facilities: 5, 4, 3, 2, 1

   Comments:

______

2. What do you think about the quality of the presentations in:
   - Plenary session: 5, 4, 3, 2, 1, 0
   - Orientation to IFLA session: 5, 4, 3, 2, 1, 0
   - Open sessions of Sections and Round Tables: 5, 4, 3, 2, 1, 0
   - Workshops: 5, 4, 3, 2, 1, 0
   - Discussion groups: 5, 4, 3, 2, 1, 0
   - Poster sessions: 5, 4, 3, 2, 1, 0

   Comments:

______

3. Which two open meetings did you find most rewarding professionally?
   (Please use the numbers found in the programme)
   - No. 1 ___________   No. 2 ___________

4. What do you think about the service level of the 1999 IFLA Conference before the conference?
   - Confirmation of registration form: 5, 4, 3, 2, 1, 0
   - Confirmation of Accommodation: 5, 4, 3, 2, 1, 0
   - Response to letters: 5, 4, 3, 2, 1, 0

5. What do you think about the service level of the IFLA 1999 Conference at the conference site:
<table>
<thead>
<tr>
<th>Service</th>
<th>1</th>
<th>2</th>
<th>3</th>
<th>4</th>
<th>5</th>
</tr>
</thead>
<tbody>
<tr>
<td>Information desk</td>
<td>5</td>
<td>4</td>
<td>3</td>
<td>2</td>
<td>1</td>
</tr>
<tr>
<td>Tour desk</td>
<td>5</td>
<td>4</td>
<td>3</td>
<td>2</td>
<td>1</td>
</tr>
<tr>
<td>Directional signs</td>
<td>5</td>
<td>4</td>
<td>3</td>
<td>2</td>
<td>1</td>
</tr>
<tr>
<td>Food services</td>
<td>5</td>
<td>4</td>
<td>3</td>
<td>2</td>
<td>1</td>
</tr>
<tr>
<td>Airport arrivals desk</td>
<td>5</td>
<td>4</td>
<td>3</td>
<td>2</td>
<td>1</td>
</tr>
<tr>
<td>Volunteers</td>
<td>5</td>
<td>4</td>
<td>3</td>
<td>2</td>
<td>1</td>
</tr>
</tbody>
</table>
6. What is your opinion about the papers and documentation of IFLA 1999?
   Pre-conference announcements  5  4  3  2  1  0
   Final Conference Programme book  5  4  3  2  1  0
   Booklets of Conference papers  5  4  3  2  1  0
   Availability of papers from paper center  5  4  3  2  1  0
   Comments:

7. Where did you first hear/read about the conference?

8. Before the conference did you look for information about it on the Internet? Yes ☐ No ☐

9. Have you used the Internet Bar at the conference? Yes ☐ No ☐

10. Would you be satisfied with conference proceedings only on:
    CD-ROM Yes ☐ No ☐
    IFLA-NET Yes ☐ No ☐
    Booklets Yes ☐ No ☐
    Papers on demand Yes ☐ No ☐
    Comments:

11. What did you think about the simultaneous interpretation? 5  4  3  2  1  0
    Comments:

12. What is your opinion of the cultural and social events of IFLA 1999? 5  4  3  2  1  0
    Comments:

13. What is your opinion of the professional library visits as a programme event? 5  4  3  2  1  0
    Comments:

14. How would you rate the relevance of the exhibition stands in the Bangkok International Trade and Exhibition Center? 5  4  3  2  1  0
    Comments:
15. What is your opinion of the structure/format of the IFLA Conference?

<table>
<thead>
<tr>
<th>Excellent</th>
<th>Poor</th>
<th>Don't know</th>
</tr>
</thead>
<tbody>
<tr>
<td>5</td>
<td>4</td>
<td>3</td>
</tr>
<tr>
<td>2</td>
<td>1</td>
<td>0</td>
</tr>
</tbody>
</table>

Comments:

___________________________________________________________________________________________
___________________________________________________________________________________________
___________________________________________________________________________________________

16. What do you find the most rewarding aspect(s) of IFLA 1999?

Comments:

___________________________________________________________________________________________
___________________________________________________________________________________________
___________________________________________________________________________________________
___________________________________________________________________________________________

17. What do you find the least satisfactory aspect(s) of IFLA 1999?

Comments:

___________________________________________________________________________________________
___________________________________________________________________________________________
___________________________________________________________________________________________
___________________________________________________________________________________________

Evaluation of Conference Location and Accommodation

Don’t

<table>
<thead>
<tr>
<th>Excellent</th>
<th>Poor</th>
<th>Don’t know</th>
</tr>
</thead>
<tbody>
<tr>
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<td>4</td>
<td>3</td>
</tr>
<tr>
<td>2</td>
<td>1</td>
<td>0</td>
</tr>
</tbody>
</table>

18. What do you think about the choice of
Bangkok as the conference city
Bangkok International Trade and Exhibition Center

Comments:

___________________________________________________________________________________________
___________________________________________________________________________________________

19. How would you rate the quality of your accommodation?

Name of Hotel or accommodation: ________________

Comments:

___________________________________________________________________________________________
___________________________________________________________________________________________
___________________________________________________________________________________________
___________________________________________________________________________________________
___________________________________________________________________________________________
Background Information

20. Please rank your familiarity with the following languages:

<table>
<thead>
<tr>
<th>Language</th>
<th>5</th>
<th>4</th>
<th>3</th>
<th>2</th>
<th>1</th>
<th>0</th>
</tr>
</thead>
<tbody>
<tr>
<td>English</td>
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<td>4</td>
<td>3</td>
<td>2</td>
<td>1</td>
<td>0</td>
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<tr>
<td>French</td>
<td>5</td>
<td>4</td>
<td>3</td>
<td>2</td>
<td>1</td>
<td>0</td>
</tr>
<tr>
<td>German</td>
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<td>4</td>
<td>3</td>
<td>2</td>
<td>1</td>
<td>0</td>
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<tr>
<td>Spanish</td>
<td>5</td>
<td>4</td>
<td>3</td>
<td>2</td>
<td>1</td>
<td>0</td>
</tr>
<tr>
<td>Russian</td>
<td>5</td>
<td>4</td>
<td>3</td>
<td>2</td>
<td>1</td>
<td>0</td>
</tr>
</tbody>
</table>

21. Please indicate the types of IFLA activity in which you have been involved (check all which apply):

- National IFLA Committee
- Standing Committee member
- Standing Com. corresponding member
- Round Table member
- IFLA Officer
- IFLA Board member
- Engaged in IFLA projects
- Conference speaker
- IFLA member
- Conference attendee only

22. Please indicate your primary professional function:

- Librarian
- Library Director
- Educator
- Library Association Director/Officer/Board Member
- Private Company (e.g., publisher, bookseller, computer industry, etc.)
- Student
- Other: ________________________________

23. Please indicate your age: ________

24. Gender:   ☐ Male   ☐ Female

25. Nationality________________________________________ Please indicate from which country you come.

26. How many IFLA Conferences other than this have you attended? ________________________________

27. Do you have any additional comments on IFLA 1999, or suggestions on how future IFLA Conference might be improved?
   Comments:
   ______________________________________________________________________________________
   ______________________________________________________________________________________
   ______________________________________________________________________________________
   ______________________________________________________________________________________

Please return the completed questionnaire to:

The registration desk or to the IFLA booth

You can also mail it to:

The Royal School of Library and Information Science
Langagervej 4, 9220 Aalborg East, Denmark

Attn.: Mr. Paul Nordahl Andersen

If you wish to participate in the prize-draw, please attach your business card or write your name and address on the questionnaire. Answers will be kept confidential.

THANK YOU VERY MUCH FOR YOUR COOPERATION!